

# Housatonic Community College Graduate Survey Trend Report



2010-2014

## Housatonic Community College Graduate Survey Trend Report

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The Connecticut Community College System, Office of Research, Planning and Assessment conducted a pilot survey online through surveymonkey.com in 2010 to our summer 2009, fall 2009, and spring 2010 community college graduates throughout the State of Connecticut.

The Office of Institutional Research at Housatonic Community College (HCC) was asked to supply the email address of their graduates and was granted permission to create a filter of the results of this survey specifically of the HCC student responses.

In conjunction with the HCC Registrar's Office team, the IR staff collected email addresses on the graduate applications for the past year and updated the Banner database with the most recent email addresses of our graduates.

Three-hundred-seventy-one students (n=371) graduated with four-hundred-fourteen degrees in the 2009-2010 year. Students were sent email invitations to respond to the survey. Seven prompts by email were sent to the valid email addresses over the summer 2010 reminding students to respond to the survey. The IR staff hired staff to telephone every graduate who did not respond to the survey to ask them if they would participate. One-hundred-thirty-eight recent graduates (138/323) responded to the survey resulting in a 42.7% response rate in 2010. As this was a successful pilot, it was decided this survey would continue each year. The following are the response rates for the surveys administered in subsequent years.

<b>Graduate Survey Response Rates</b>					
	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>
<b>Graduates</b>	371	487	503	569	592
<b>Total respondents</b>	138	132	116	49	154
<b>Response rate</b>	<b>42.7%</b>	<b>37.5%</b>	<b>32.9%</b>	<b>8.6%</b>	<b>26%</b>

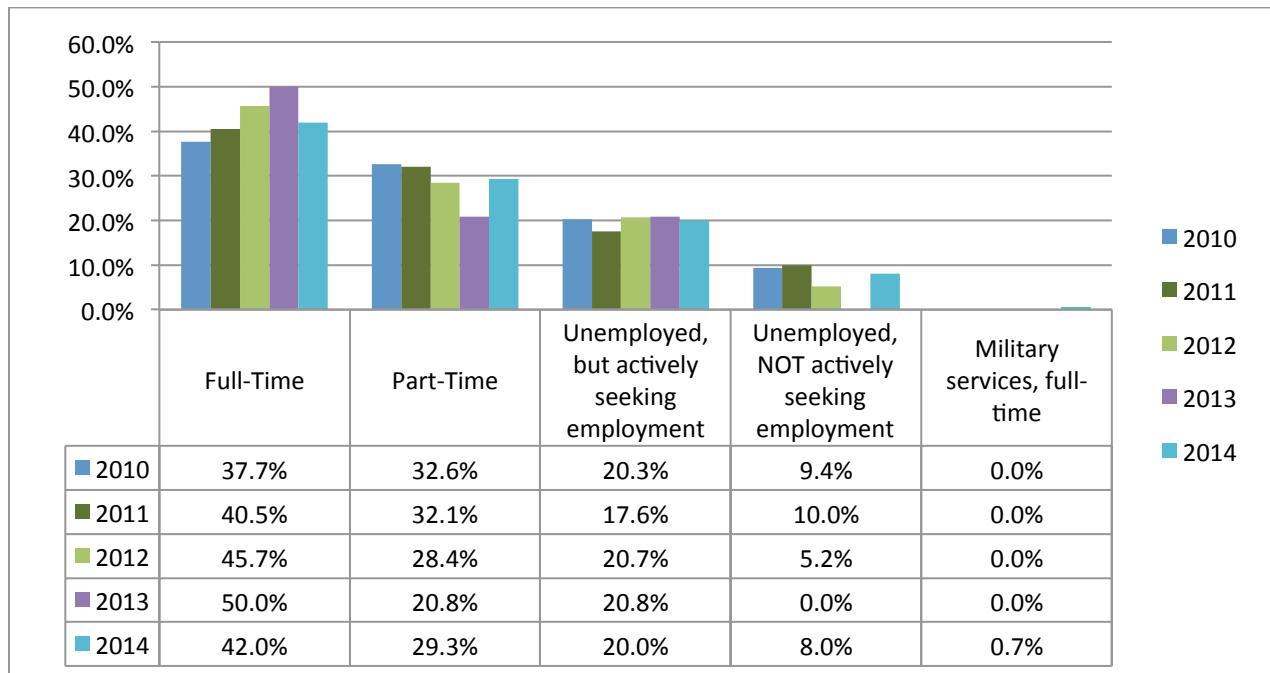
Note: Every individual who did not respond to the survey in 2013 was called. Many phone numbers in the Banner database were outdated and students who were reached, many did not want to access the survey. The reason for the low response rate may be the HCC student emails were used this year instead of personal email addresses as in the past.

## Housatonic Community College Graduate Survey Trend Report

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Question: What is your employment status?

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
<b>Full-Time</b>	52	37.7	53	40.5	53	45.7	24	50	63	42
<b>Part-Time</b>	45	32.6	42	32.1	33	28.4	10	20.8	44	29.3
<b>Unemployed, but actively seeking employment</b>	28	20.3	23	17.6	24	20.7	10	20.8	30	20
<b>Unemployed, NOT actively seeking employment</b>	13	9.4	14	10	6	5.2	4	8.4	12	8
<b>Military services, full-time</b>	0	0	0	0	0	0	0	0	1	.67
<b>Total</b>	<b>138</b>	<b>100</b>	<b>132</b>	<b>100</b>	<b>116</b>	<b>100</b>	<b>48</b>	<b>100</b>	<b>150</b>	<b>100</b>



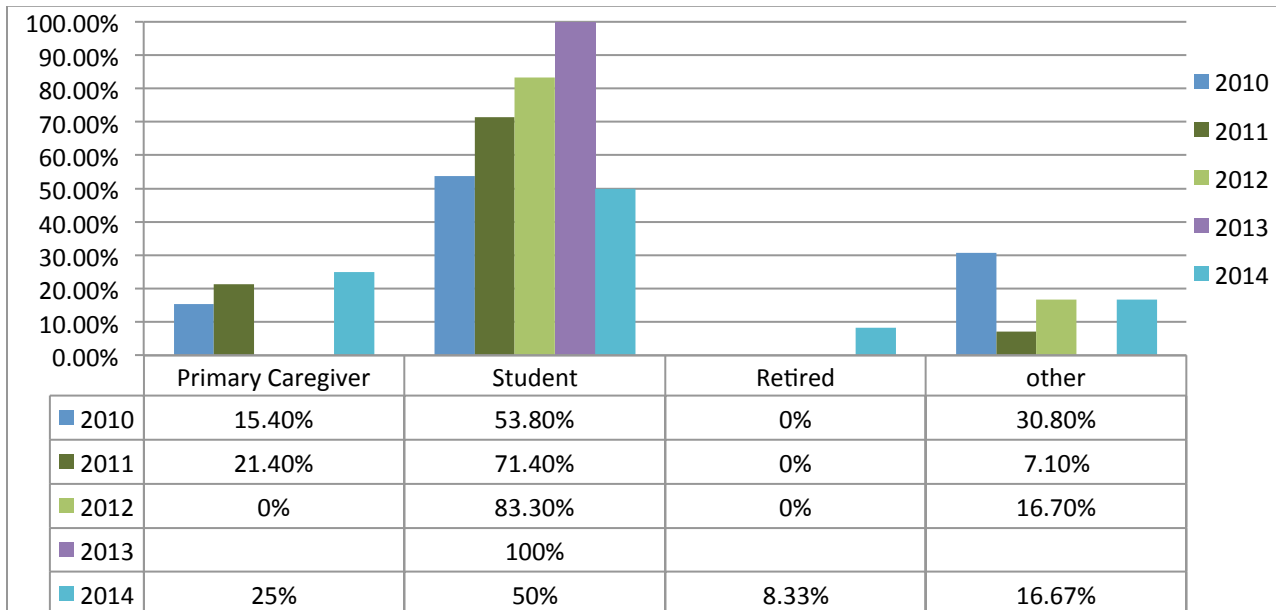
When graduates were asked ‘*What is your present employment status?*’ the majority of graduates in all five years reported they were working full time. None reported being enlisted in the military until the 2014 survey.

## Housatonic Community College Graduate Survey Trend Report

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Question: If answered “NOT actively seeking employment” to the question above, why not?

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
<b>Primary caregiver</b>	2	15.4	3	21.4	0	0	0	0	3	25
<b>Student</b>	7	53.8	10	71.4	5	83.3	4	100	6	50
<b>Retired</b>	0	0	0	0	0	0	0	0	1	8.3
<b>Other</b>	4	30.8	1	7.1	1	16.7	0	0	2	16.7
<b>Total</b>	<b>138</b>	<b>100</b>	<b>132</b>	<b>100</b>	<b>116</b>	<b>100</b>	<b>4</b>	<b>100</b>	<b>12</b>	<b>100</b>



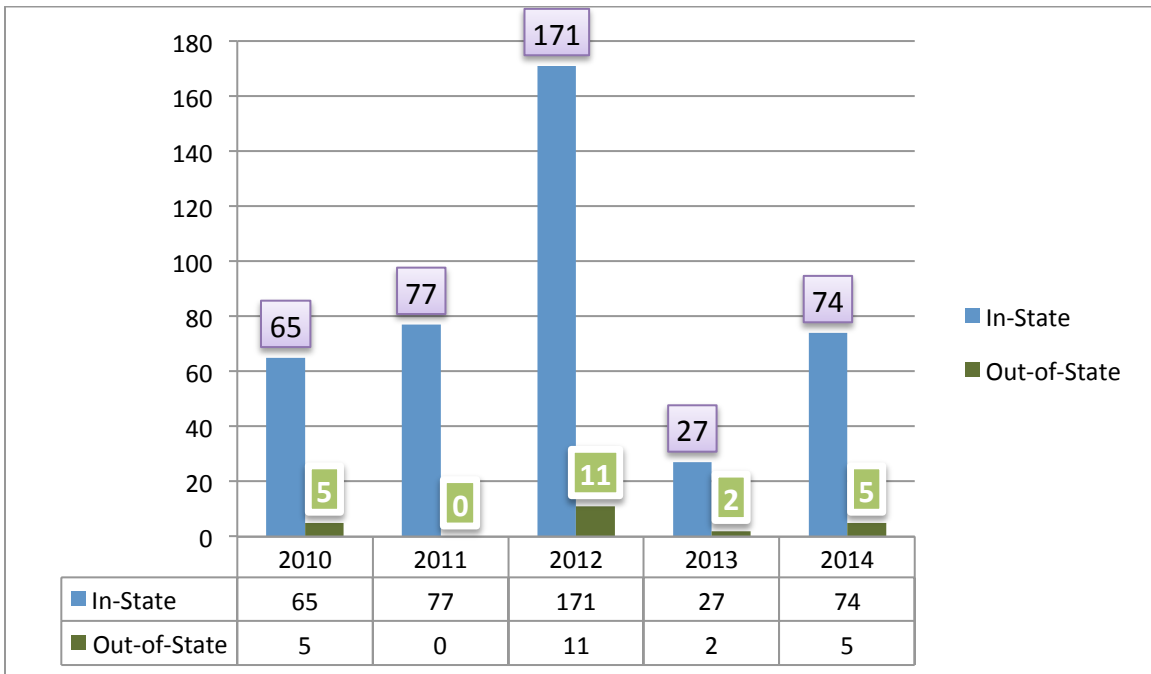
When graduates were asked in question 2 why they were not actively seeking employment, most students reported that they continue to be college students.

## Housatonic Community College Graduate Survey Trend Report

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Question: If you have gained employment, what state are you employed?

	In-State (CT)		Out-of-State		Total
	#	%	#	%	#
<b>2010</b>	<b>65</b>	<b>92.9%</b>	<b>5</b>	<b>7.1%</b>	<b>70</b>
<b>2011</b>	<b>77</b>	<b>100%</b>	<b>0</b>	<b>0%</b>	<b>77</b>
<b>2012</b>	<b>171</b>	<b>94.0%</b>	<b>11</b>	<b>6.0%</b>	<b>182</b>
<b>2013</b>	<b>27</b>	<b>93.1%</b>	<b>2</b>	<b>6.9%</b>	<b>29</b>
<b>2014</b>	<b>74</b>	<b>93.7%</b>	<b>5</b>	<b>6.3%</b>	<b>79</b>



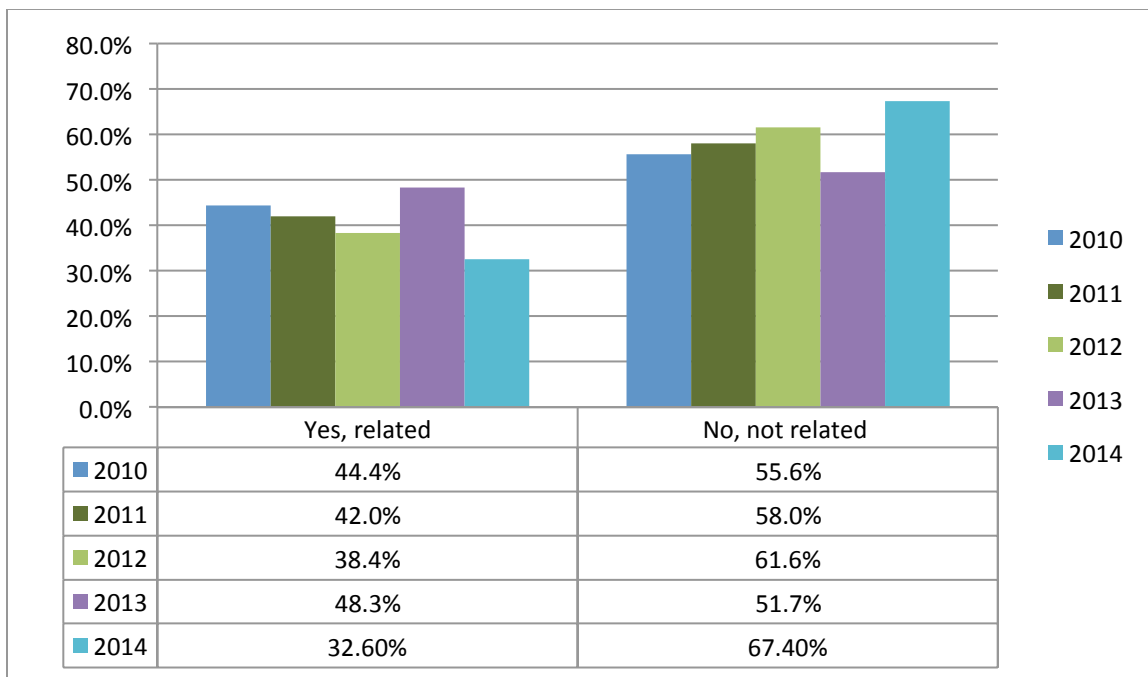
Most of our graduates remain in the State of Connecticut for employment.

## Housatonic Community College Graduate Survey Trend Report

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Question: Is your job related to your community college major/field of study?

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
<b>Yes, related</b>	36	44.4	34	42	28	38.4	14	48.3	29	32.6
<b>No, not related</b>	45	55.6	47	58	45	61.6	15	51.7	60	67.4
<b>Total</b>	<b>138</b>	<b>100</b>	<b>132</b>	<b>100</b>	<b>116</b>	<b>100</b>	<b>29</b>	<b>100</b>	<b>89</b>	<b>100</b>



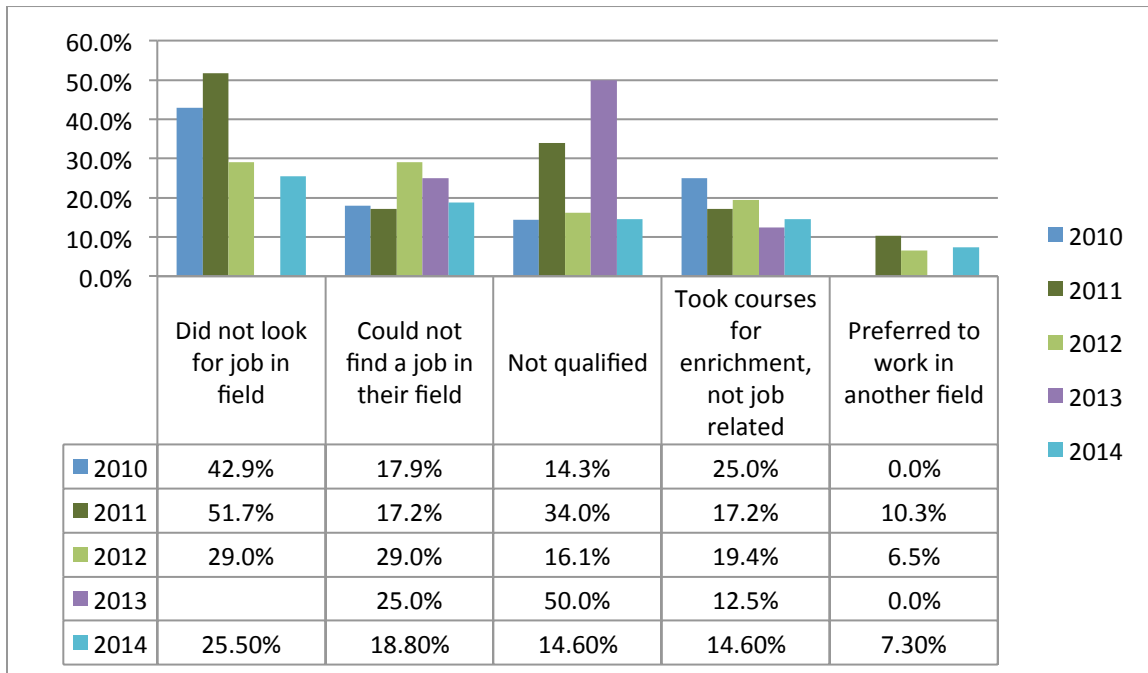
When students who reported working were asked if their job was related to their field of study, most students reported “no”. The exception is in the 2013 survey, the response rate was very low and most students reported “yes” to this question.

## Housatonic Community College Graduate Survey Trend Report

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Question: Students who responded “no” to the above question if their job was related to their course of study.

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
<b>Did not look for a job in their field</b>	12	42.9	15	51.7	9	29	2	25.0	14	25.5
<b>Could not find a job in their field</b>	5	17.9	5	17.2	9	29	4	50.0	10	18.8
<b>Not qualified</b>	4	14.3	1	3.4	5	16.1	1	12.5	8	14.6
<b>Took courses for enrichment, not job related</b>	7	25	5	17.2	6	19.4	1	12.5	8	14.6
<b>Preferred to work in another field</b>	0	0	3	10.3	2	6.5	0	0	4	7.3
<b>Total</b>	<b>28</b>	<b>100</b>	<b>29</b>	<b>100</b>	<b>31</b>	<b>100</b>	<b>8</b>	<b>100</b>	<b>55</b>	<b>100</b>



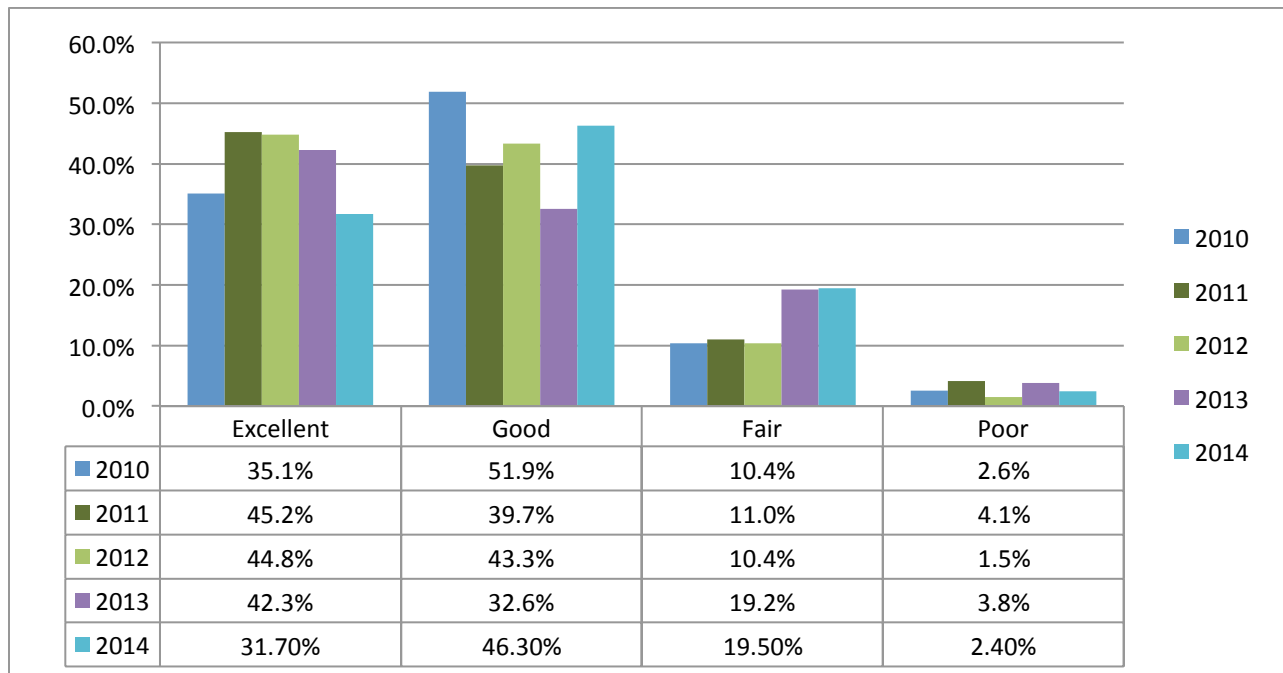
Most students who reported not having a job in their field, reported that they didn't look for a job in their field as the main reason.

## Housatonic Community College Graduate Survey Trend Report

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Question: When graduates were asked ‘How would you rate your community college education as preparation for your current employment?’

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
<b>Excellent</b>	27	35.1%	33	45.2%	30	44.8%	11	42.3%	26	31.7
<b>Good</b>	40	51.9%	29	39.7%	29	43.3%	9	32.6%	38	46.3
<b>Fair</b>	8	10.4%	8	11.0%	7	10.4%	5	19.2%	16	19.5
<b>Poor</b>	2	2.6%	3	4.1%	1	1.5%	1	3.8%	2	2.4
<b>Total Respondents</b>	<b>77</b>	<b>100%</b>	<b>73</b>	<b>100%</b>	<b>67</b>	<b>100%</b>	<b>26</b>	<b>100%</b>	<b>82</b>	<b>100</b>



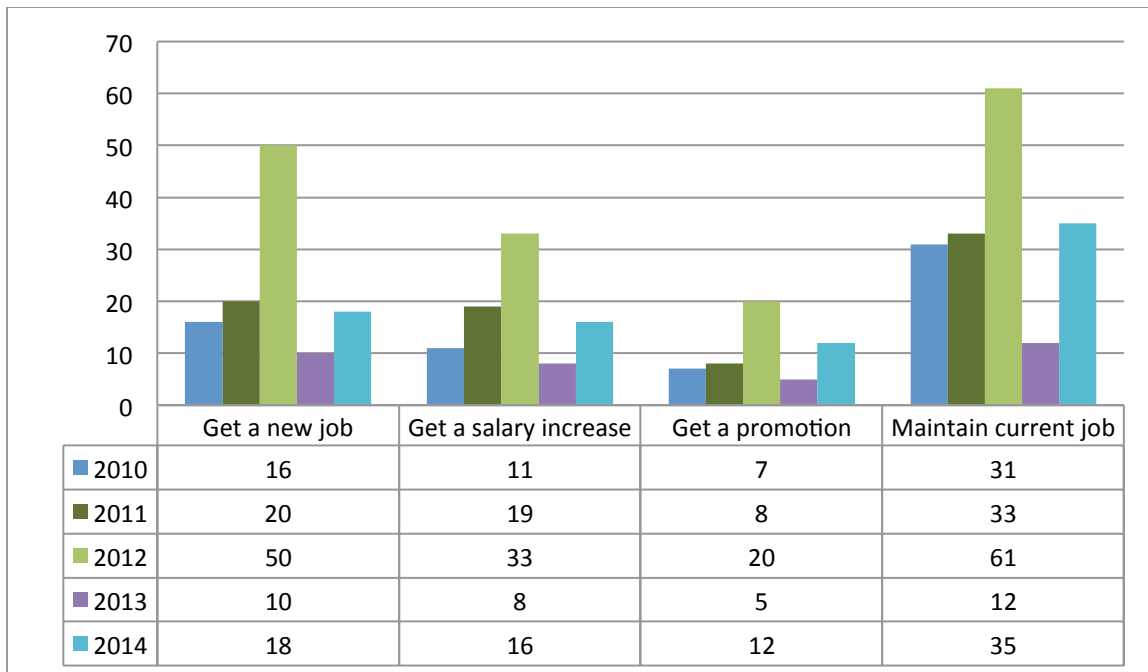


## Housatonic Community College Graduate Survey Trend Report

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Question: Did your community college education help you achieve any one of the following check all answers that apply.

	2010	2011	2012	2013	2014
	#	#	#	#	#
Get a new job	16	20	50	10	18
Get a salary increase	11	19	33	8	16
Get a promotion	7	8	20	5	12
Maintain a current job	31	33	61	12	35
# Respondents	53	57	128	20	56

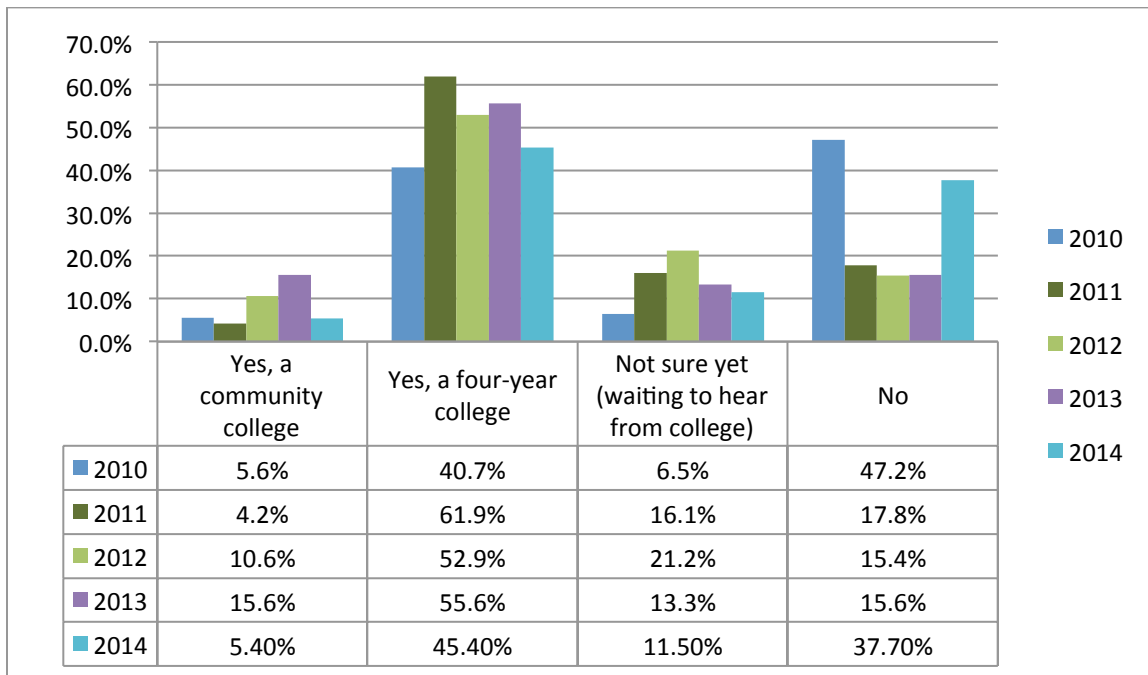


## Housatonic Community College Graduate Survey Trend Report

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Question: In response to the survey question ‘Are you currently accepted to a college or university this coming fall semester?’

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
Yes, a community college	7	5.6%	5	4.2%	11	10.6%	7	15.6%	7	5.4
Yes, a four-year college	50	40.7%	73	61.9%	55	52.9%	25	55.6%	59	45.4
Not sure yet (waiting to hear from college)	8	6.5%	19	16.1%	22	21.2%	6	13.3%	15	11.5
No	58	47.2%	21	17.8%	16	15.4%	7	15.6%	49	37.7
Total	15	-	118	-	104	-	45	-	130	100

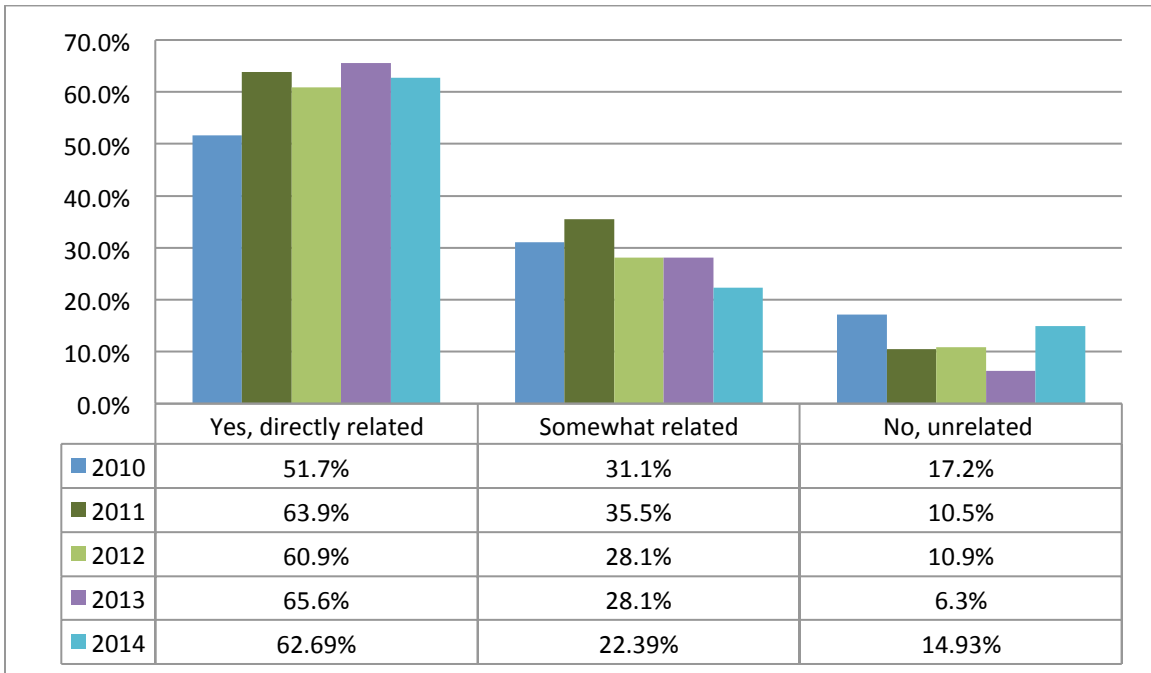


## Housatonic Community College Graduate Survey Trend Report

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Question: If currently accepted to a college in the fall, will your academic major be related to your community college major?

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
Yes, directly related	30	51.7%	41	63.9%	39	60.9%	21	65.6%	42	62.69
Somewhat related	18	31.1%	27	35.5%	18	28.1%	9	28.1%	15	22.39
No, unrelated	10	17.2%	8	10.5%	7	10.9%	2	6.3%	10	14.93
Total Responded	58	100	76	100	64	100	32	100	67	100

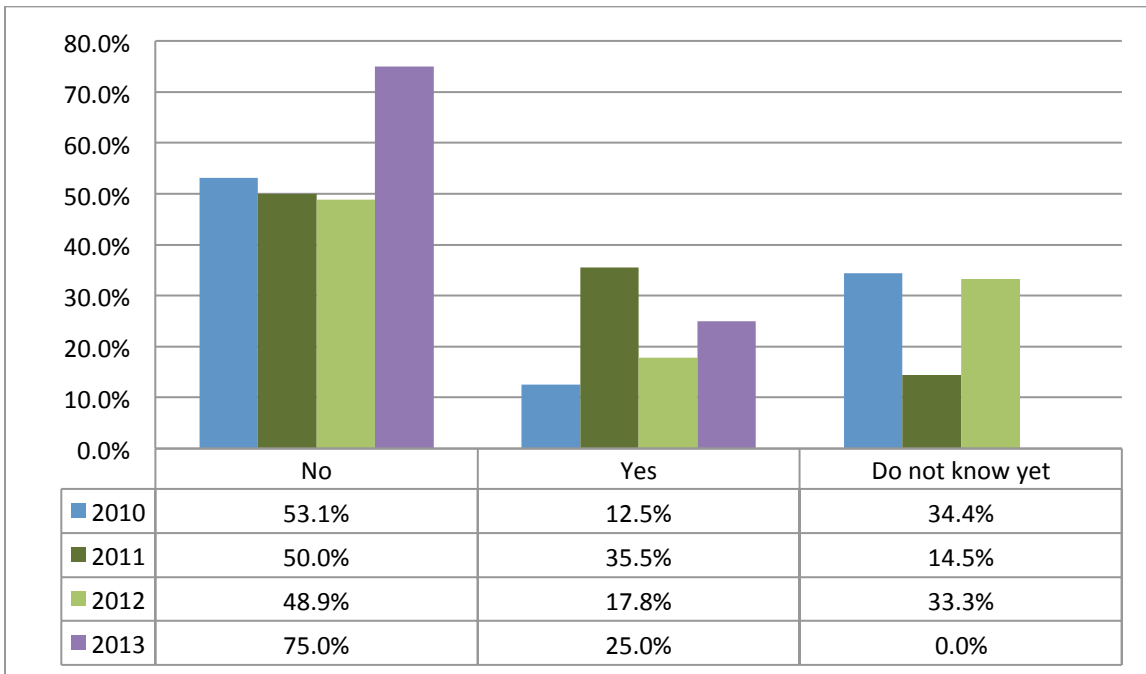


## Housatonic Community College Graduate Survey Trend Report

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Question: If you are transferring, did you have any difficulty with transferring credits to another institution?

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
<b>No</b>	34	53.1%	38	50.0%	85	48.9%	24	75.0%	N/A	N/A
<b>Yes</b>	8	12.5%	27	35.5%	31	17.8%	8	25.0%	N/A	N/A
<b>Do not know yet</b>	22	34.4%	11	14.5%	58	33.3%	0	0	N/A	N/A
<b>Total</b>	64	100	76	100	174	100	32	100	N/A	N/A



## Housatonic Community College Graduate Survey Trend Report

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Students who participated in the survey were asked to rate their level of satisfaction with various services provided at the community college. The levels of satisfaction ranged from: Very satisfied; somewhat satisfied; Not at all satisfied; and Don't know/Not applicable.

Alumni Class of 2010									
	#	%	#	%	#	%	#	%	#
<b>Level of Satisfaction in the Following Areas:</b>	Very satisfied	% Very Satisfied	Some-what satisfied	% Some-what Satisfied	Not at all satisfied	% Not at All Satisfied	Don't know / Not appl.	% Do not Know/ Not Appl.	Response Count
<b>Academic advising/counseling</b>	50	42.4%	46	38.3%	17	14.2%	5	4.2%	118
<b>Admissions services</b>	71	59.7%	41	34.2%	5	4.2%	2	1.7%	119
<b>Availability of faculty for interaction outside of the classroom</b>	76	64.4%	34	28.3%	6	5.0%	2	1.7%	118
<b>Bookstore</b>	65	54.6%	45	37.8%	9	7.5%	0	0.0%	119
<b>Business services (cashiers, payment process, etc.)</b>	76	64.4%	33	27.5%	4	3.3%	5	4.2%	118
<b>Campus security</b>	76	63.9%	32	26.7%	7	5.8%	54	3.4%	119
<b>Career counseling</b>	29	24.4%	39	32.5%	17	14.2%	3534	28.6%	119
<b>Cleanliness of facilities</b>	75	63.0%	38	31.7%	6	5.0%	0	0.0%	119
<b>Computer labs</b>	80	67.2%	29	24.2%	2	1.7%	8	6.7%	119
<b>Financial aid services</b>	51	44.0%	28	23.3%	7	5.8%	30	25.9%	116
<b>Library services</b>	83	69.7%	32	26.7%	1	0.8%	3	2.5%	119
<b>Overall quality of faculty instruction</b>	84	70.6%	33	27.5%	2	1.7%	0	0.0%	119
<b>Registration services</b>	81	68.1%	33	27.5%	4	3.3%	1	0.8%	119
<b>Services to students with disabilities</b>	35	29.9%	13	10.8%	2	1.7%	67	57.3%	119
<b>Student activities</b>	41	35.0%	31	26.5%	5	4.2%	40	34.2%	117

## Housatonic Community College Graduate Survey Trend Report

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<b>Tutoring services</b>	49	41.5%	24	20.0%	2	1.7%	43	36.4%	118
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## Housatonic Community College Graduate Survey Trend Report

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### Alumni Class of 2011

Level of Satisfaction in the Following Areas:	Very satisfied	% Very Satisfied	Some-what satisfied	% Some-what Satisfied	Not at all satisfied	% Not at All Satisfied	Don't know/ Not appl.	% Do not Know/ Not Appl.	Response Count
	#	%	#	%	#	%	#	%	#
<b>Academic advising/counseling</b>	62	55.4	32	28.6	10	8.9	8	7.1	112
<b>Admissions services</b>	79	69.9	30	26.5	2	1.8	2	1.8	113
<b>Availability of faculty for interaction outside of the classroom</b>	67	60.4	35	31.5	4	3.6	5	4.5	111
<b>Bookstore</b>	62	54.9	37	32.7	14	12.4	0	0	113
<b>Business services (cashiers, payment process, etc.)</b>	69	61.6	37	33.0	2	1.8	4	3.6	112
<b>Campus security</b>	77	68.1	26	23.0	1	.9	9	8	113
<b>Career counseling</b>	42	38.2	20	18.2	12	10.9	36	32.7	110
<b>Cleanliness of facilities</b>	83	74.8	27	24.3	1	.9	0	.	111
<b>Computer labs</b>	83	74.8	21	18.9	2	1.8	5	4.5	111
<b>Financial aid services</b>	66	59.5	17	15.3	8	7.2	20	18	111
<b>Library services</b>	90	80.4	18	16.1	1	.9	3	2.7	112
<b>Overall quality of faculty instruction</b>	89	79.5	22	19.6	1	.9	0	0	112
<b>Registration services</b>	88	78.6	22	19.6	2	1.8	0	0	112
<b>Services to students with disabilities</b>	42	37.8	7	6.3	2	1.8	60	54.1	111
<b>Student activities</b>	59	53.2	21	18.9	1	0.9	30	27	111
<b>Tutoring services</b>	55	50.9	16	14.8	4	3.7	33	30.6	108

## Housatonic Community College Graduate Survey Trend Report

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### Alumni Class of 2012

Level of Satisfaction in the Following Areas:	Very satisfied	% Very Satisfied	Some-what satisfied	% Some-what Satisfied	Not at all satisfied	% Not at All Satisfied	Don't know/ Not appl.	% Do not Know/ Not Appl.	Response Count
	#	%	#	%	#	%	#	%	#
<b>Academic advising/counseling</b>	48	49.5%	33	34.0%	12	12.4%	4	4.1%	97
<b>Admissions services</b>	60	63.2%	29	30.5%	5	5.3%	1	1.1%	95
<b>Availability of faculty for interaction outside of the classroom</b>	63	64.9%	29	29.9%	3	3.1%	2	2.1%	97
<b>Bookstore</b>	50	53.2%	35	37.2%	8	8.5%	1	1.1%	94
<b>Business services (cashiers, payment process, etc.)</b>	58	59.8%	33	34.0%	3	3.1%	3	3.1%	97
<b>Campus security</b>	67	69.1%	20	20.6%	6	6.2%	4	4.1%	97
<b>Career counseling</b>	29	30.5%	23	24.2%	18	18.9%	25	26.3%	95
<b>Cleanliness of facilities</b>	69	71.1%	26	26.8%	1	1.0%	1	1.0%	97
<b>Computer labs</b>	68	70.1%	25	25.8%	1	1.0%	3	3.1%	97
<b>Financial aid services</b>	57	58.8%	19	19.6%	5	5.2%	16	16.5%	97
<b>Library services</b>	79	81.04%	11	11.3%	0	0.0%	7	7.2%	97
<b>Overall quality of faculty instruction</b>	74	78.7%	20	21.3%	0	0.0%	0	0.0%	94
<b>Registration services</b>	74	77.1%	18	18.8%	3	3.1%	1	1.0%	96
<b>Services to students with disabilities</b>	33	36.3%	9	9.9%	0	0.0%	49	53.8%	91
<b>Student activities</b>	43	45.3%	22	23.2%	7	7.4%	23	24.2%	95
<b>Tutoring services</b>	42	45.2%	29	31.2%	3	3.2%	19	20.4%	93



## Housatonic Community College Graduate Survey Trend Report

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Alumni Class of 2013									
Level of Satisfaction in the Following Areas:	Very satisfied	% Very Satisfied	Some-what satisfied	% Some-what Satisfied	Not at all satisfied	% Not at All Satisfied	Don't know/ Not appl.	% Do not Know/ Not Appl.	Response Count
	#	%	#	%	#	%	#	%	#
Academic advising/counseling	23	53.5%	11	25.6%	5	11.6%	4	9.3%	43
Admissions services	24	57.1%	17	40.4%	1	2.4%	0	0%	42
Availability of faculty for interaction outside of the classroom	28	65.2%	12	27.9%	3	7.0%	0	0%	43
Bookstore	25	59.5%	12	28.6%	3	7.1%	2	4.8%	42
Business services (cashiers, payment process, etc.)	29	67.4%	11	25.6%	1	2.3%	2	4.7%	43
Campus security	24	57.1%	13	31.0%	1	2.4%	4	9.5%	42
Career counseling	19	45.2%	6	14.3%	8	19.0%	9	21.4%	42
Cleanliness of facilities	28	66.7%	12	28.6%	2	4.8%	0	0%	42
Computer labs	31	72.1%	8	18.6%	4	9.3%	0	0%	43
Financial aid services	22	52.4%	9	21.4%	3	7.1%	8	19.0%	42
Library services	31	72.1%	9	20.9%	1	2.3%	2	4.7%	43
Overall quality of faculty instruction	28	66.7%	13	31.0%	1	2.4%	0	0%	42
Registration services	30	85.7%	11	26.2%	1	2.4%	0	0%	42
Services to students with disabilities	11	26.2%	2	4.8%	1	2.4%	28	66.7%	42
Student activities	18	41.9%	10	23.3%	2	4.7%	13	30.2%	43
Tutoring services	19	46.3%	5	12.2%	2	4.9%	15	36.6%	41

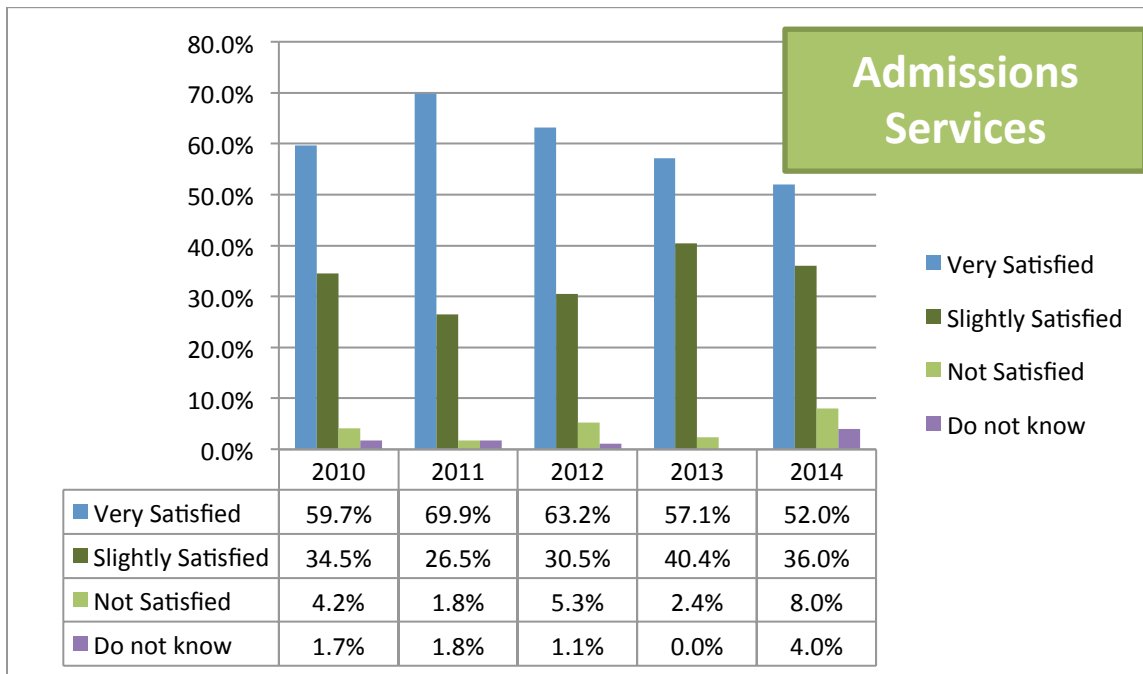
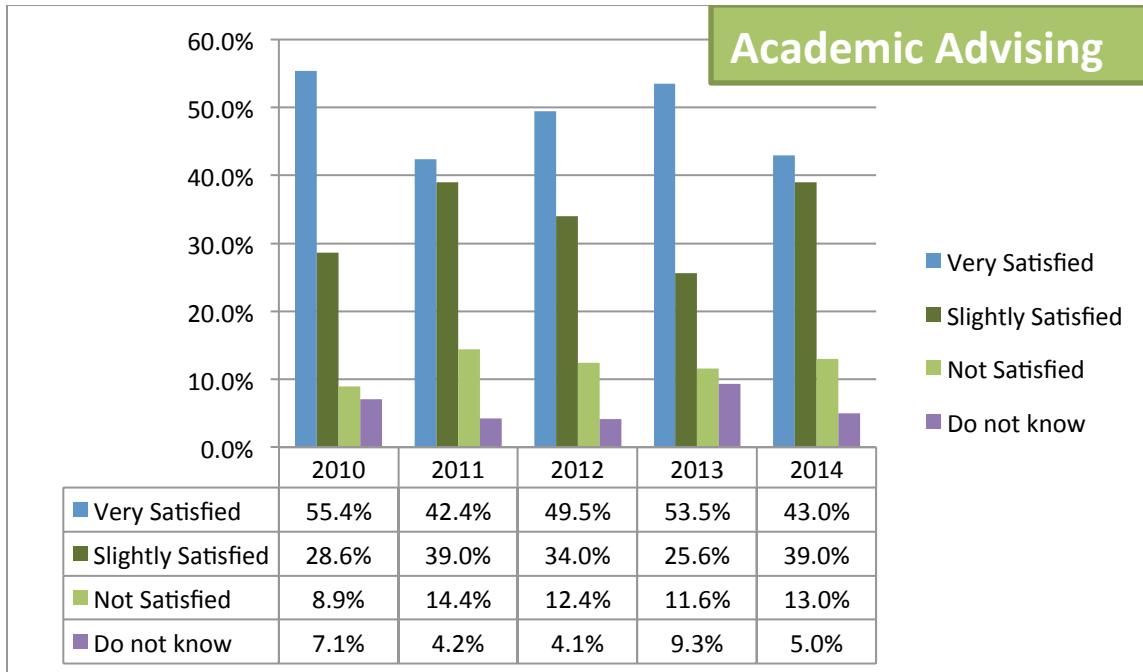
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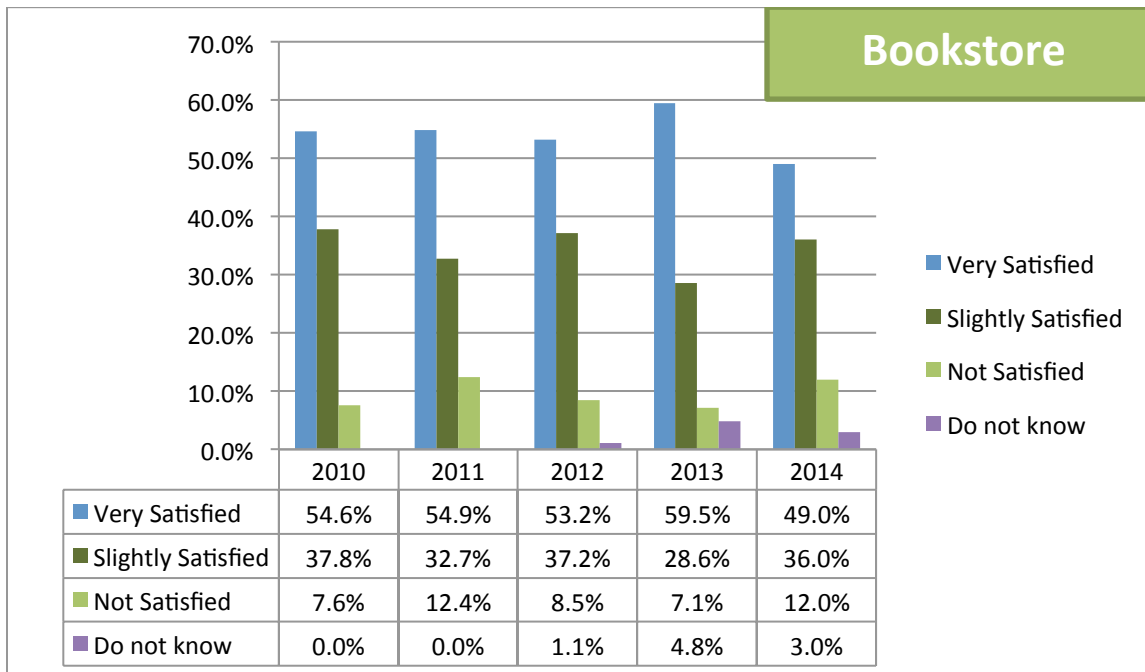
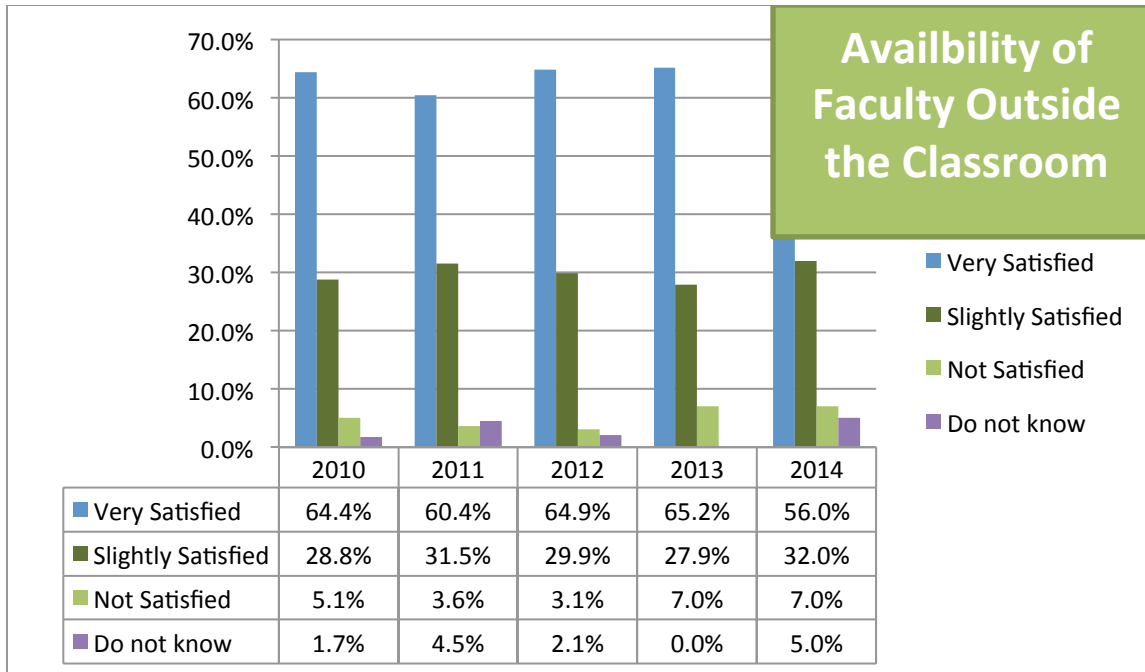
### Alumni Class of 2014

	Very satisfied -		Somewhat satisfied -		Not at all satisfied -		Don't know/ Not applicable -		Total -
	#	%	#	%	#	%	#	%	#
Academic advising/counseling	53	43.1%	48	39.0%	16	13.0%	6	4.9%	123
Admissions services	63	51.7%	44	36.1%	10	8.2%	5	4.1%	122
Availability of faculty for interaction outside of the classroom	69	56.1%	39	31.7%	9	7.3%	6	4.9%	123
Bookstore	60	48.8%	44	35.8%	15	12.2%	4	3.3%	123
Business services (cashiers, payment process, etc.)	65	52.9%	39	31.7%	9	7.3%	10	8.1%	123
Campus security	75	61.0%	32	26.0%	9	7.3%	7	5.7%	123
Career counseling	36	29.8%	28	23.1%	22	18.2%	35	29.0%	121
Cleanliness of facilities	77	62.6%	39	31.7%	6	4.9%	1	0.8%	123
Computer labs	88	71.5%	26	21.4%	4	3.3%	5	4.1%	123
Financial aid services	62	50.8%	22	18.0%	13	10.7%	25	20.4%	122
Library services	89	74.8%	21	17.7%	3	2.5%	6	4.0%	119
Overall quality of faculty instruction	75	61.5%	42	34.4%	4	3.3%	1	80.0%	122
Registration services	78	64.5%	37	30.6%	4	3.3%	2	1.7%	121
Services to students with disabilities	42	35.6%	12	10.2%	1	0.9*%	63	53.4%	118
Student activities	54	45.0%	28	23.3%	9	7.5%	29	24.2%	120
Tutoring services	49	41.2%	25	21.0%	5	4.2%	40	33.6%	119

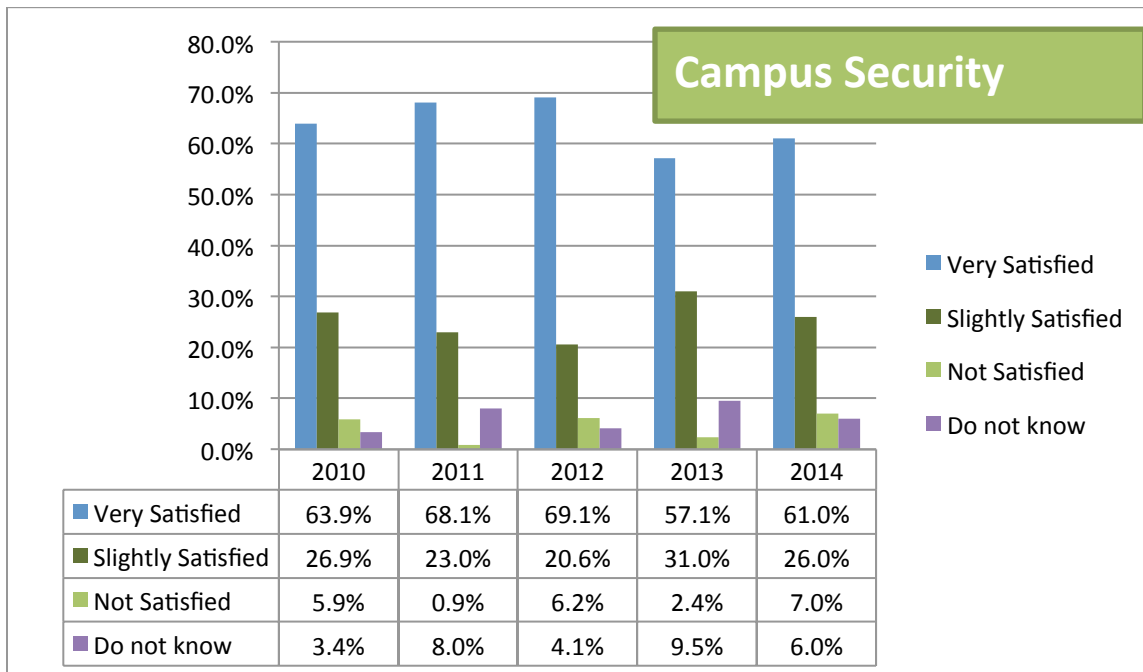
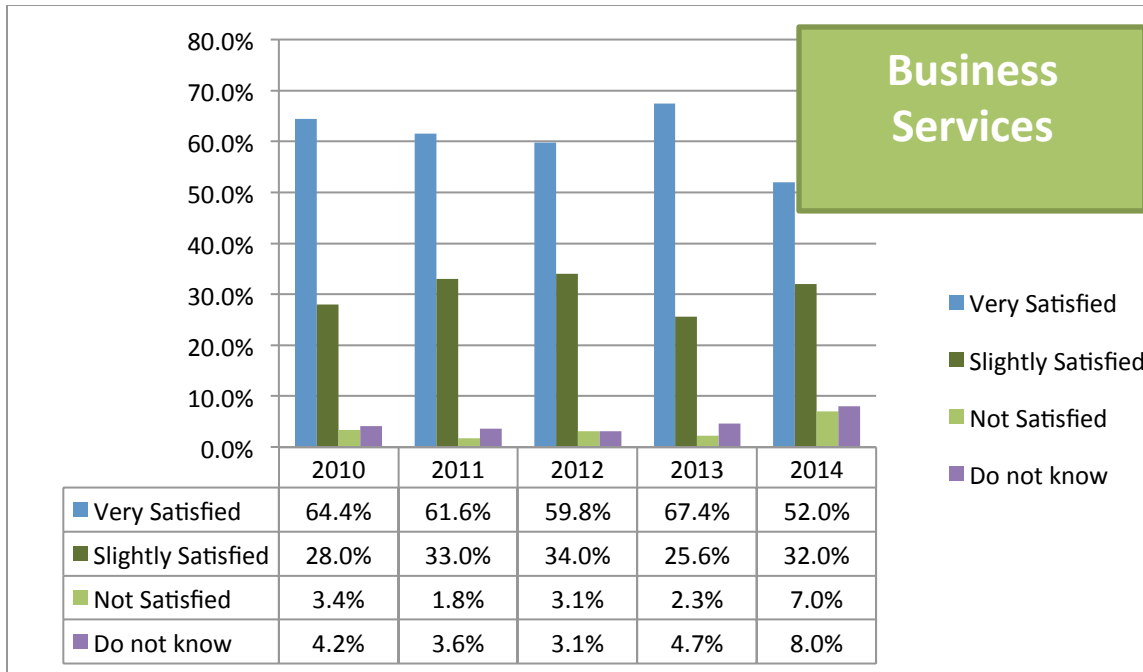
## Housatonic Community College Graduate Survey Trend Report



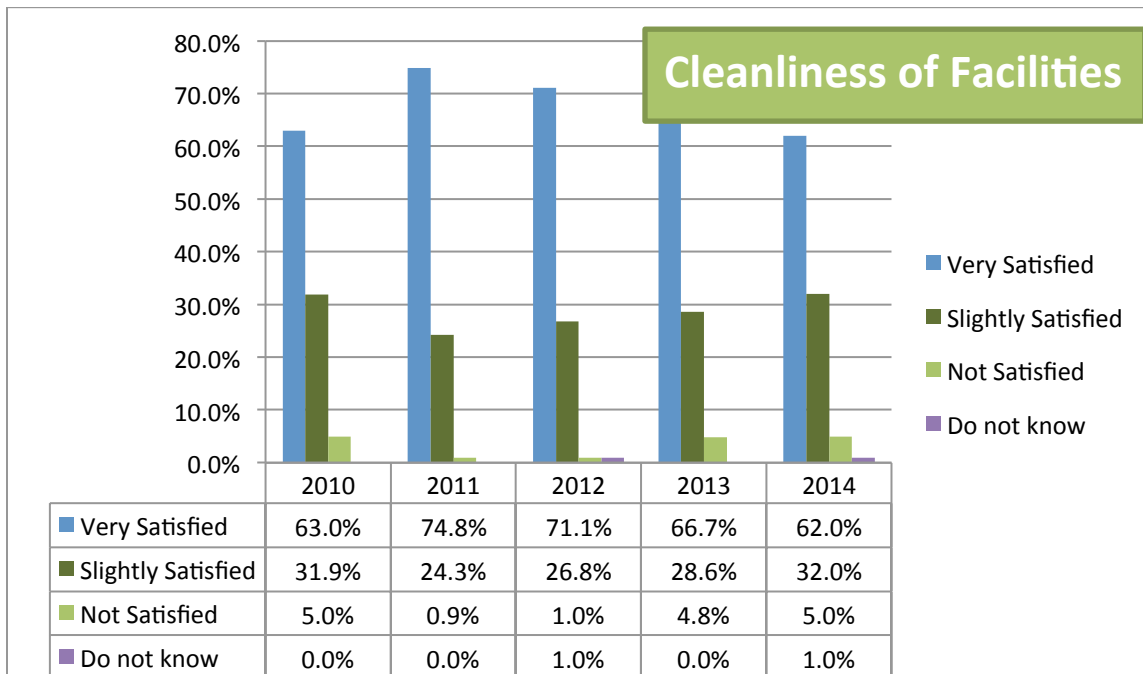
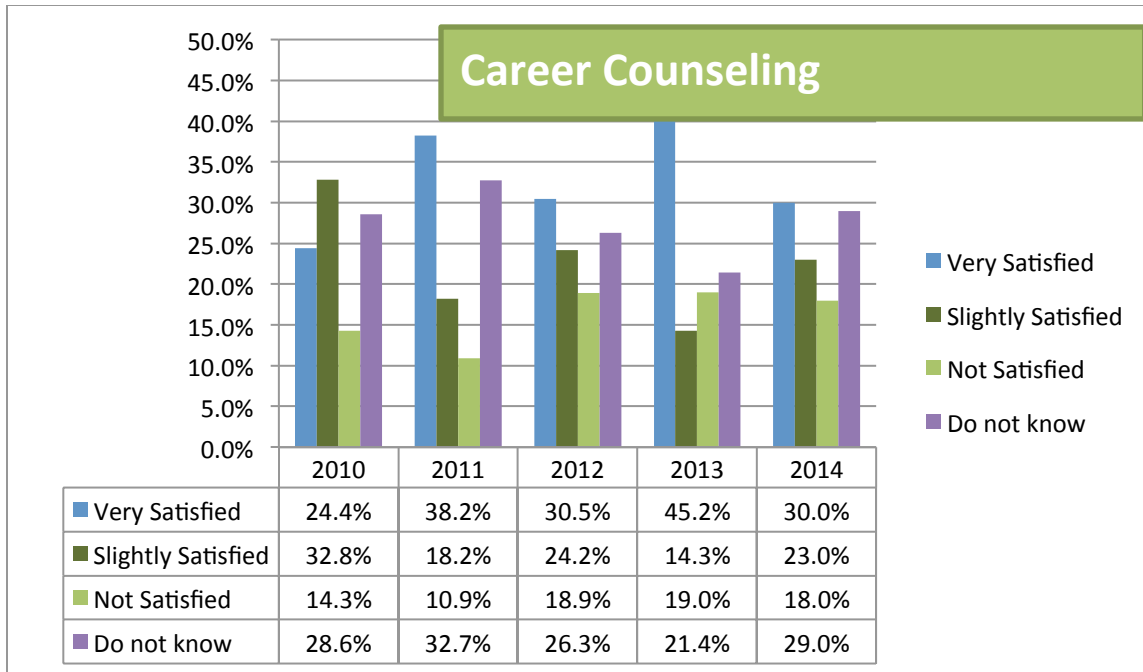
## Housatonic Community College Graduate Survey Trend Report



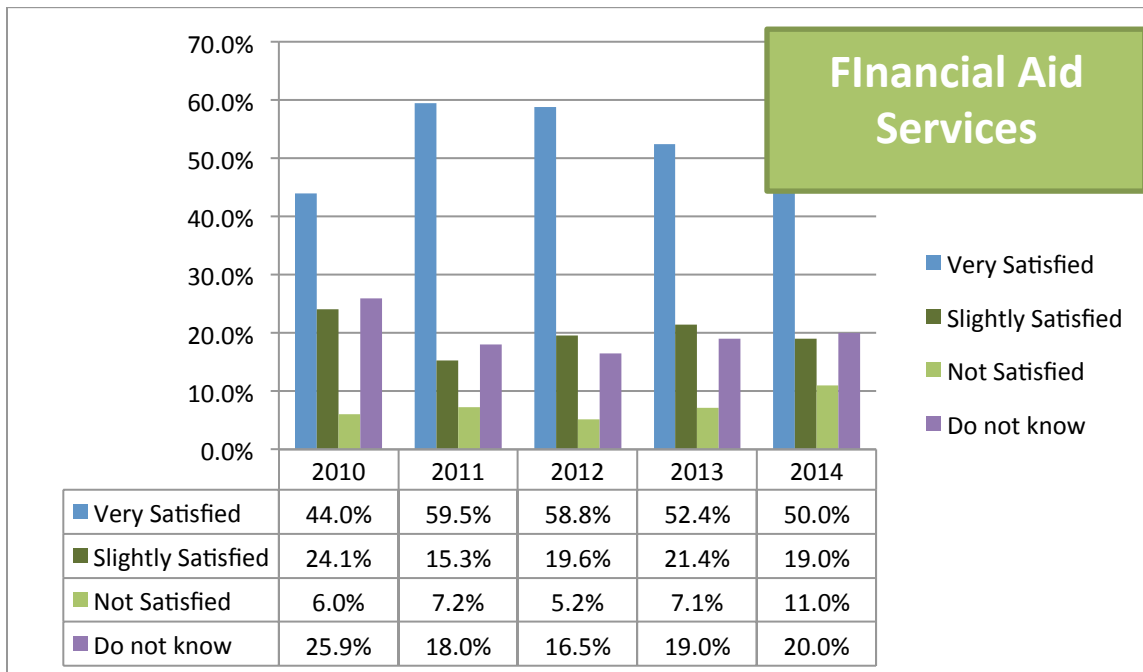
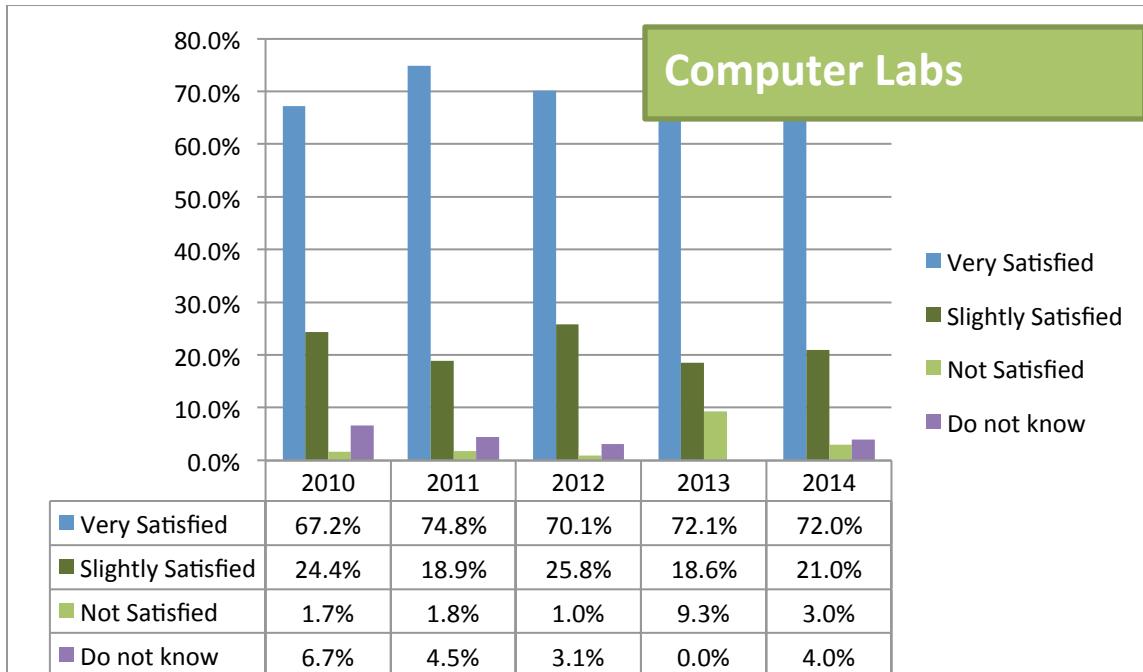
## Housatonic Community College Graduate Survey Trend Report



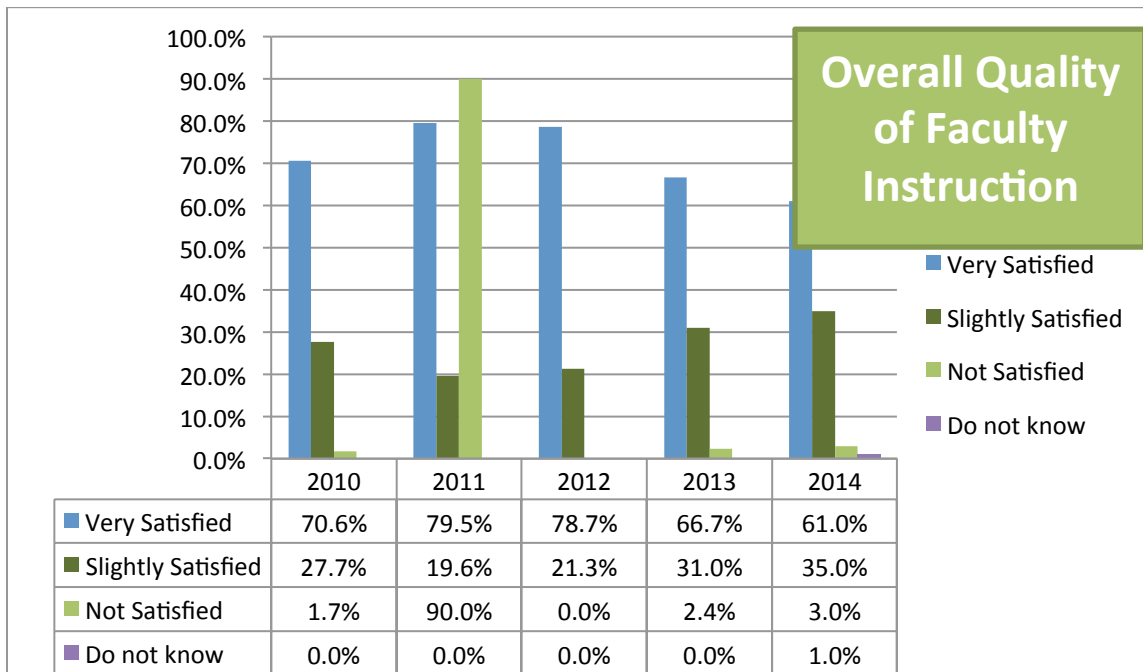
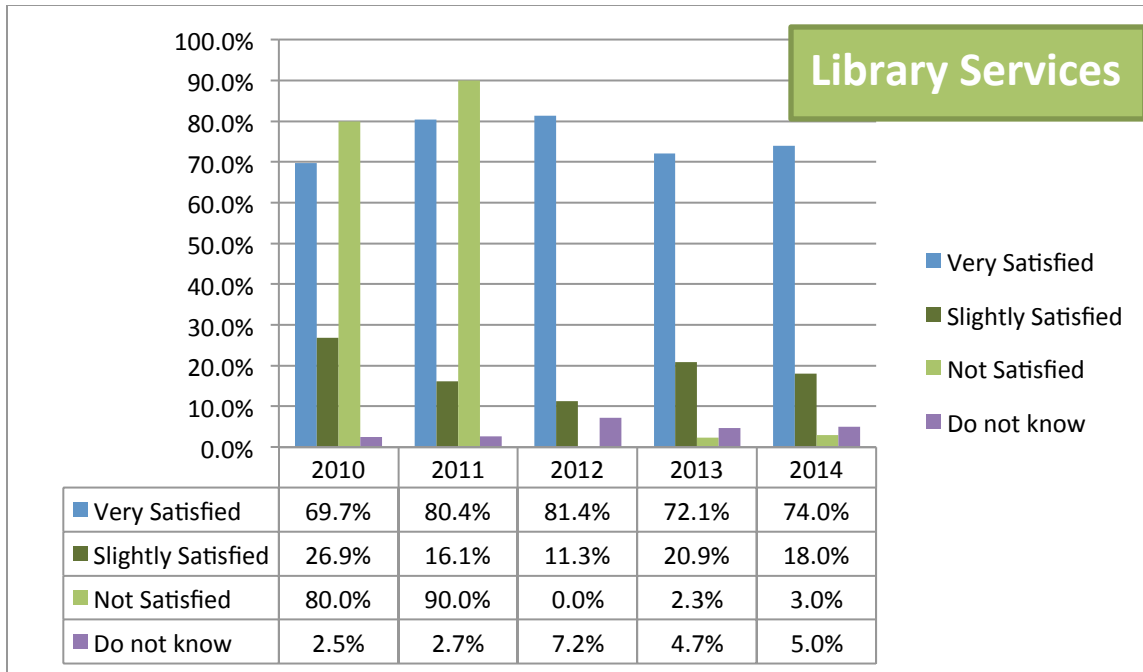
## Housatonic Community College Graduate Survey Trend Report



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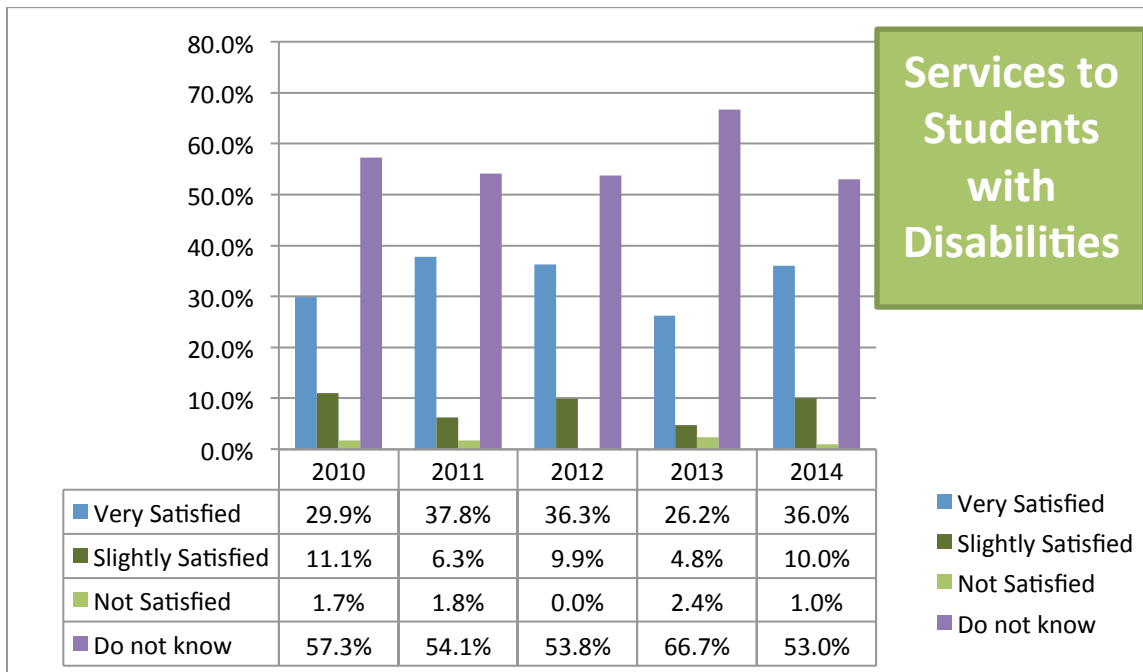
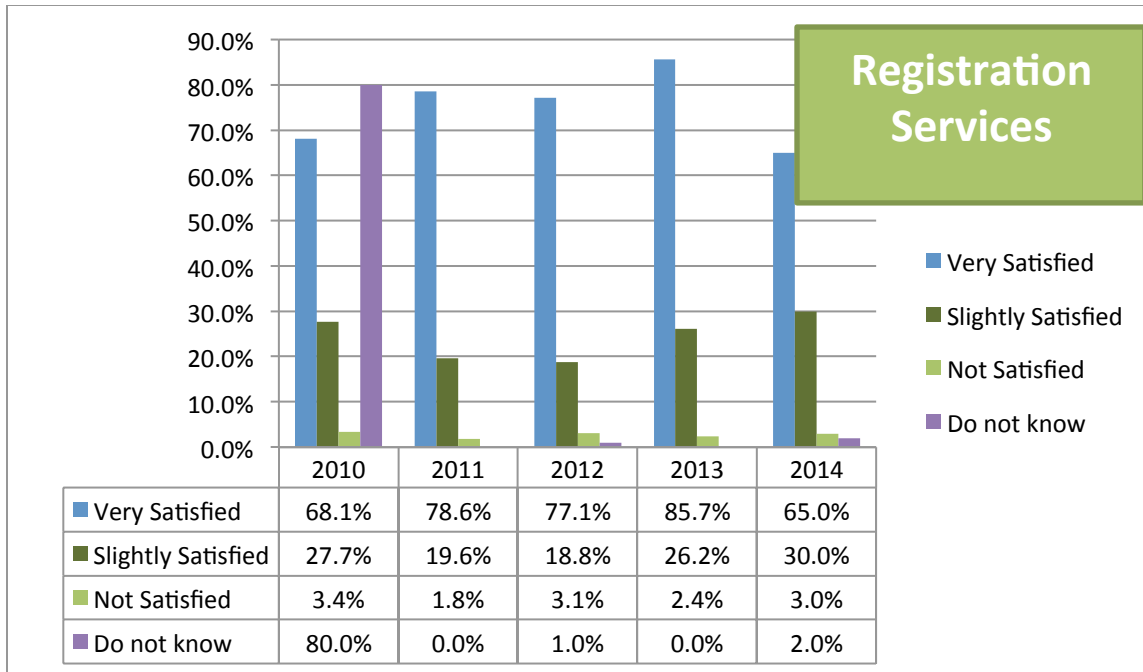


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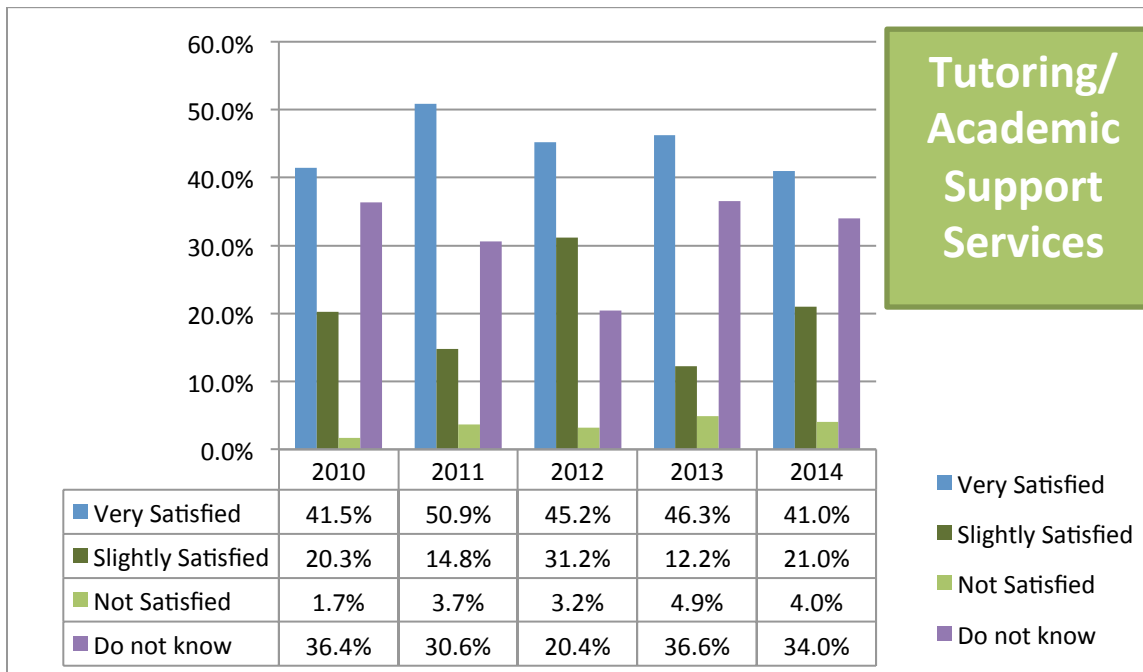
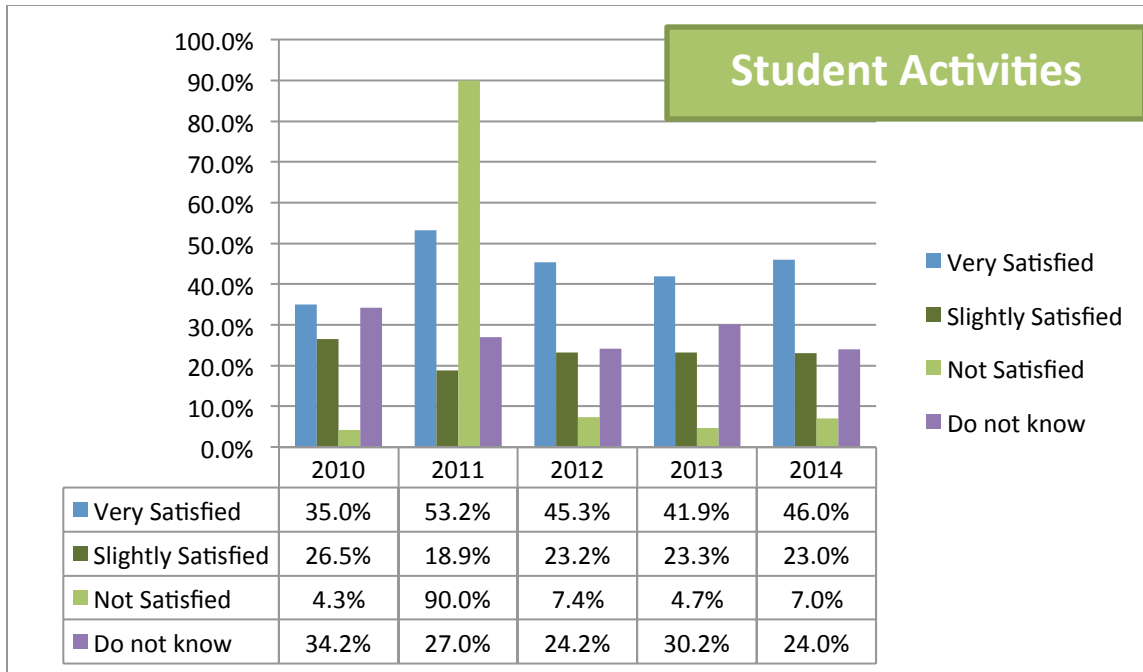




## Housatonic Community College Graduate Survey Trend Report



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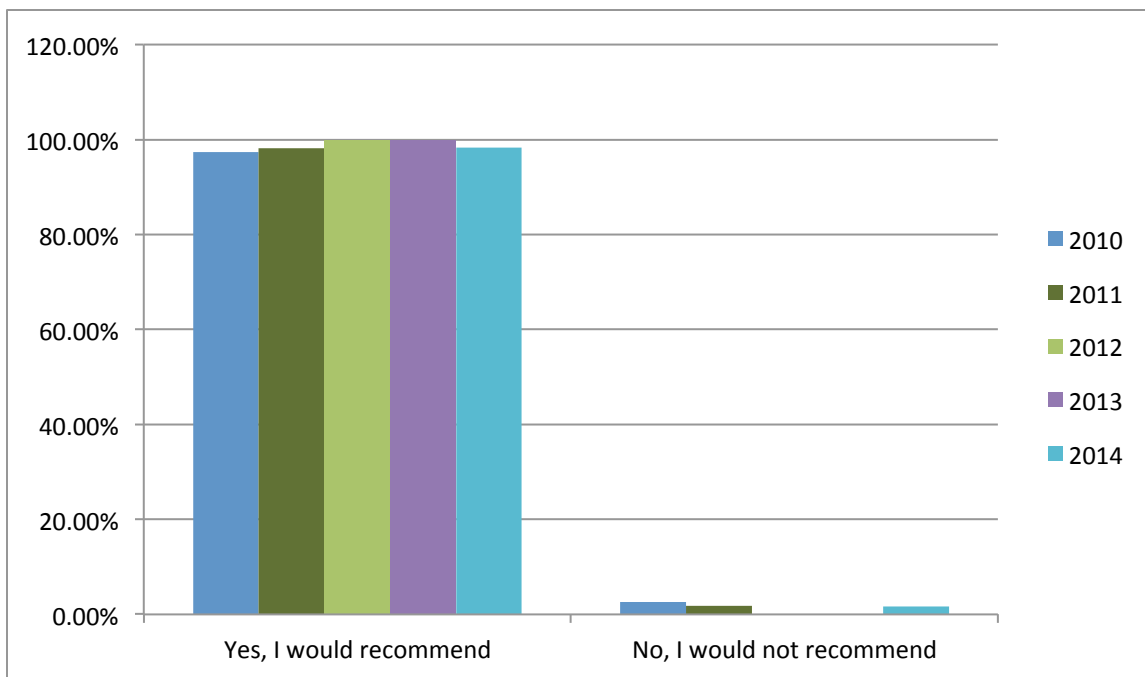


## Housatonic Community College Graduate Survey Trend Report

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Question: Would you recommend Housatonic Community College to a friend or family member?

	2010		2011		2012		2013		2014	
	#	%	#	%	#	%	#	%	#	%
Yes, I would recommend	114	97.4%	109	98.2%	97	100%	42	100%	117	98.3
No, I would not recommend	3	2.6%	2	1.8%	0	0%	0	0%	2	1.7



## Housatonic Community College Graduate Survey Trend Report

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### Example Prompt:

**To:** [Email]  
**From:** "jschaeffler@hcc.commnet.edu via surveymonkey.com"  
<member@surveymonkey.com>  
**Subject:** HCC Graduate-Please take 5 minutes to give us input  
**Body:** We really need your help. Now that you have graduated from Housatonic Community College, would you respond to this 5 minute survey to help us improve our services for future students?

Here is a link to the survey:

<http://www.surveymonkey.com/s.aspx>

This link is uniquely tied to this survey and your email address. Please do not forward this message.

Thanks for your participation! By the way, you are always welcome at HCC if you choose to take more courses for enjoyment or to satisfy pre-requisites at a 4-year college. Registration is open for summer and fall 2014 classes. Click on this link here for easy registration: <http://www.hcc.commnet.edu/register/easy/index.asp>

Please note: If you do not wish to receive further emails from us, please click the link below, and you will be automatically removed from our mailing list.  
<http://www.surveymonkey.com/optout.aspx>