



**Housatonic Community College  
Graduate Survey Trend Report  
2013 - 2017**

## Introduction

In 2010, the Connecticut Community College System Office of Research, Planning and Assessment conducted an online pilot survey through surveymonkey.com to our summer, fall, and spring community college graduates throughout the State of Connecticut. The pilot continued for 3 years and then became part of the fall process for the CT Community Colleges to launch individually.

The chart below indicates the number of graduates, the total respondents, as well as the response rate for the survey from 2010 to the current graduating class of 2017. Students were sent email invitations to respond to the survey. For the first three years, the IR director hired staff to telephone every graduate who did not respond to the survey to ask them if they would participate. Due to budget constraints the telephone follow-up discontinued for 2013 year.

The Office of Institutional Research, Planning, and Effectiveness at Housatonic Community College (HCC) launched this year's survey in the fall directly to the 2017 graduate's personal email account.

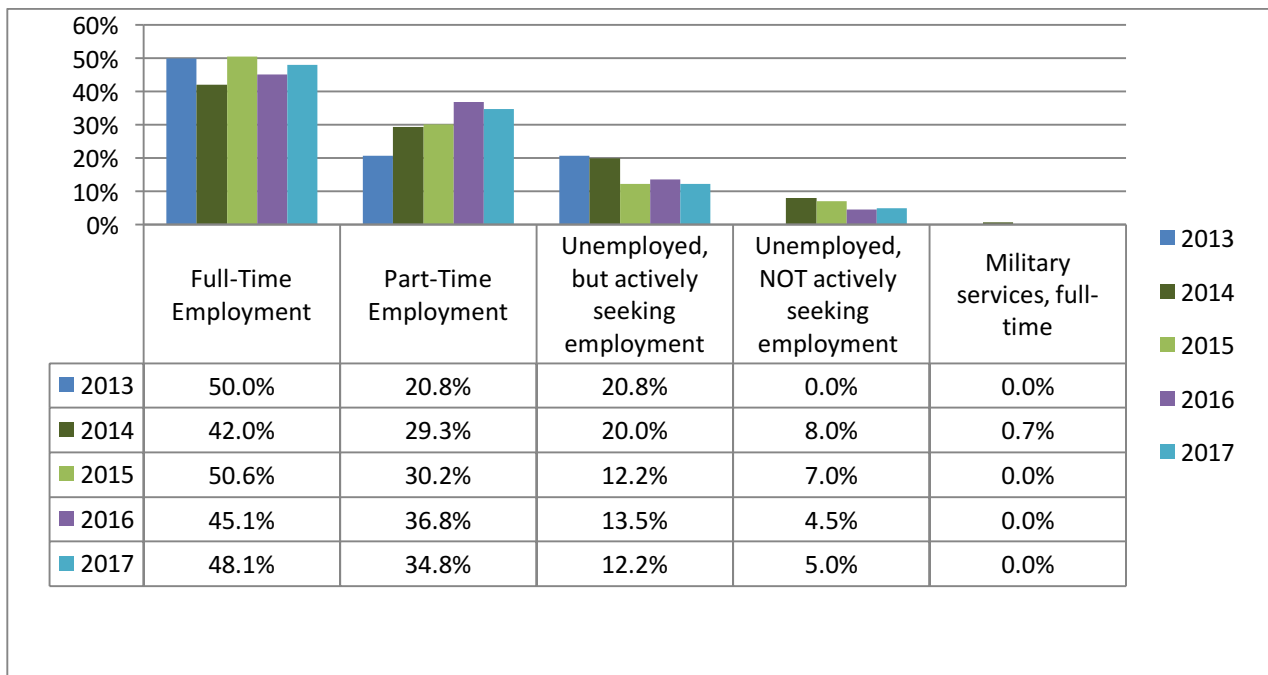
The data on the individual questions in this report will reflect **five years of data** gathered from the graduation classes of 2013 through 2017.

<b>Graduate Survey Response Rates</b>								
	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>
<b>Graduates</b>	371	487	503	569	592	557	519	573
<b>Total respondents</b>	138	132	116	49	154	174	133	181
<b>Response rate</b>	<b>42.7%</b>	<b>37.5%</b>	<b>32.9%</b>	<b>8.6%</b>	<b>26%</b>	<b>31.2%</b>	<b>25.6%</b>	<b>31.6%</b>

**Key Findings**

**Question: What is your employment status?**

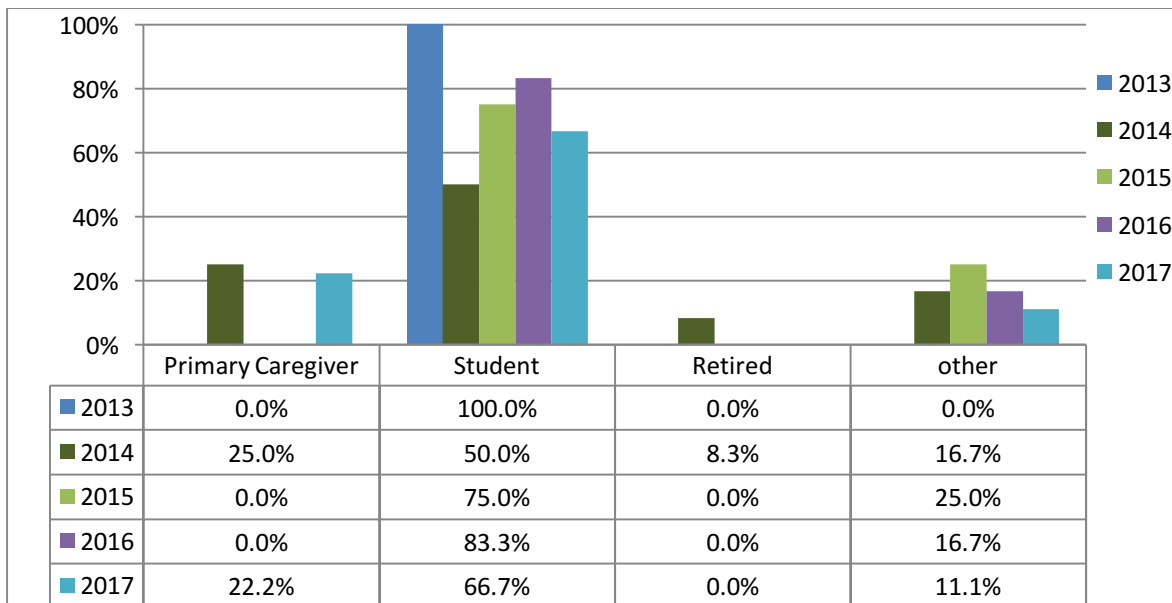
	2013		2014		2015		2016		2017	
	#	%	#	%	#	%	#	%	#	%
<b>Full-Time</b>	24	50%	63	42%	87	50.6%	60	45.1%	87	48.1%
<b>Part-Time</b>	10	20.8%	44	29.3%	52	30.2%	49	36.8%	63	34.8%
<b>Unemployed, but actively seeking employment</b>	10	20.8%	30	20%	21	12.2%	18	13.5%	22	12.2%
<b>Unemployed, NOT actively seeking employment</b>	4	8.4%	12	8%	12	7%	6	4.5%	9	5.0%
<b>Military services, full-time</b>	0	0%	1	.67%	0	0%	0	0%	0	0.0%
<b>Total</b>	<b>48</b>	<b>100%</b>	<b>150</b>	<b>100%</b>	<b>172</b>	<b>100%</b>	<b>133</b>	<b>100%</b>	<b>181</b>	<b>100%</b>



When graduates were asked ‘What is your present employment status?’ the majority of graduates in all five years reported they were working full time. Only in 2014 did anyone reported being enlisted in the military.

**Question: If answered “NOT actively seeking employment” to the question above, why not?**

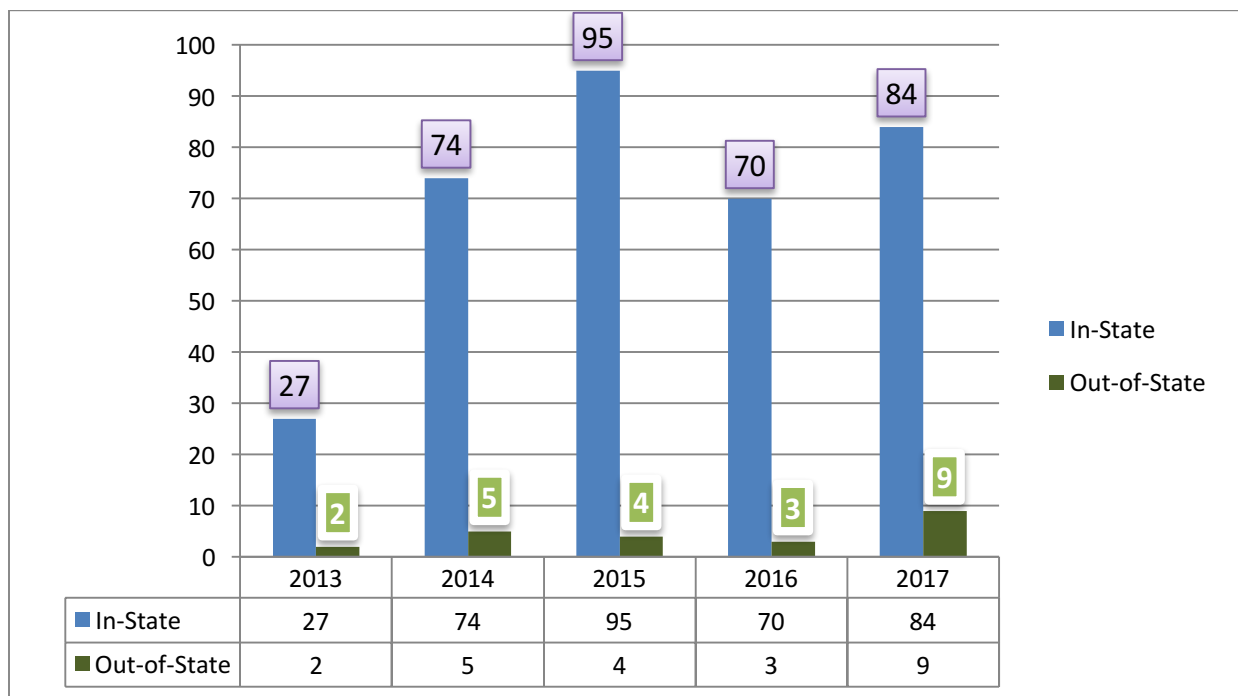
	2013		2014		2015		2016		2017	
	#	%	#	%	#	%	#	%	#	%
<b>Primary Caregiver</b>	0	0%	3	25%	0	0%	0	0%	2	22.2%
<b>Student</b>	4	100%	6	50%	9	75%	5	83.3%	6	66.6%
<b>Retired</b>	0	0%	1	8.3%	0	0%	0	0%	0	0.0%
<b>Other</b>	0	0%	2	16.7%	3	25%	1	16.7%	1	11.1%
<b>Total</b>	<b>4</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>12</b>	<b>100%</b>	<b>6</b>	<b>100%</b>	<b>9</b>	<b>100%</b>



When graduates were asked, “Why they were not actively seeking employment?”, most students reported that they continue to be college students.

**Question: If you have gained employment, in what state are you employed?**

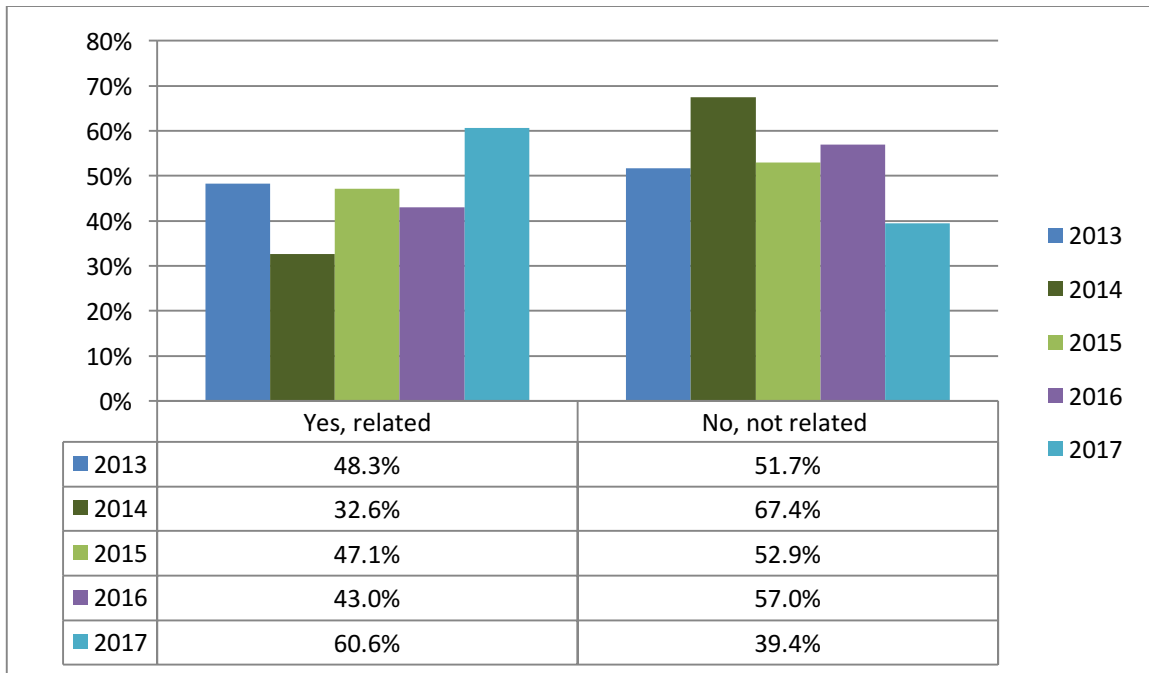
	In-State (CT)		Out-of-State		Total
	#	%	#	%	#
<b>2013</b>	27	93.1%	2	6.9%	29
<b>2014</b>	74	93.7%	5	6.3%	79
<b>2015</b>	95	96%	4	4%	99
<b>2016</b>	70	95.9%	3	4.1%	73
<b>2017</b>	84	90.3%	9	9.7%	93



Most of our graduates continue to remain in the State of Connecticut for employment.

**Question: Is your job related to your community college major/field of study?**

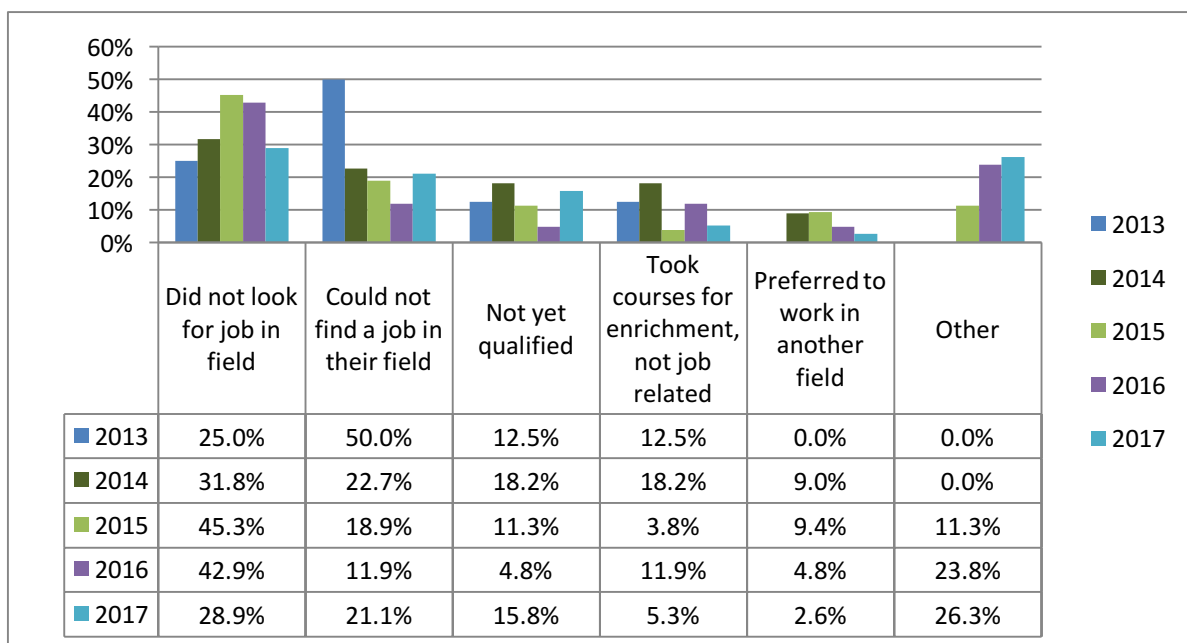
	2013		2014		2015		2016		2017	
	#	%	#	%	#	%	#	%	#	%
<b>Yes, related</b>	14	48.3%	29	32.6%	48	47.1%	34	43%	57	61%
<b>No, not related</b>	15	51.7%	60	67.4%	54	52.9%	45	57%	37	39%
<b>Total</b>	<b>29</b>	<b>100%</b>	<b>89</b>	<b>100%</b>	<b>102</b>	<b>100%</b>	<b>79</b>	<b>100%</b>	<b>94</b>	<b>100</b>



During the past five years, three years show a disconnect between one’s field of study and one’s current working position. Students had reported that their job was not related to their major. However, this year, 61% of respondents (57 out of 94) reported YES: their current job was connected to their field of study.

**Question: Students who responded “no” to the above question if their job was related to their course of study.**

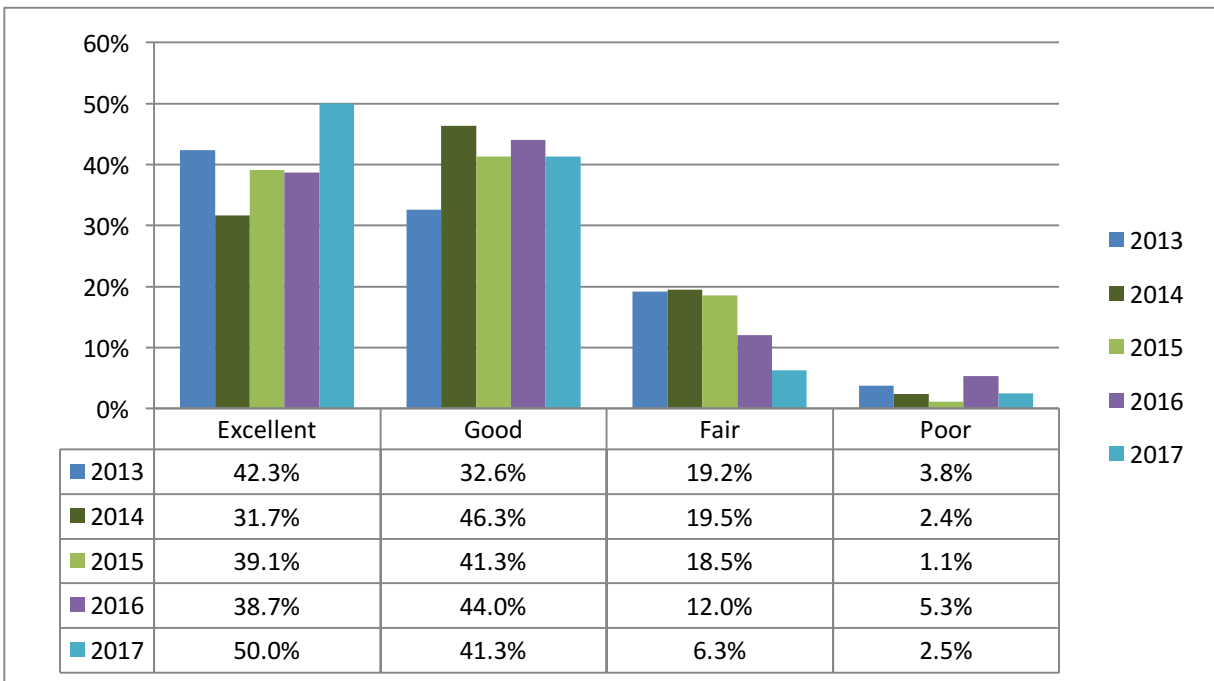
	2013		2014		2015		2016		2017	
	#	%	#	%	#	%	#	%	#	%
<b>Did not look for a job in their field</b>	2	25%	14	25%	24	45.3%	18	42.9%	11	28.9%
<b>Could not find a job in their field</b>	4	50%	10	18%	10	18.9%	5	11.9%	8	21.1%
<b>Not yet qualified</b>	1	12.5%	8	15%	6	11.3%	2	4.8%	6	15.8%
<b>Took courses for enrichment, not job related</b>	1	12.5%	8	15%	2	3.8%	5	11.9%	2	5.3%
<b>Preferred to work in another field</b>	0	0%	4	7%	5	9.4%	2	4.8%	1	2.6%
<b>Other</b>					6	11.3%	10	23.8%	10	26.3%
<b>Total</b>	<b>8</b>	<b>100</b>	<b>44</b>	<b>100</b>	<b>53</b>	<b>100%</b>	<b>42</b>	<b>100%</b>	<b>38</b>	<b>100%</b>



This year the students were fairly consistent in the reasons they responded No to whether their course of study was related to their job in their field. 22% - 27% either did not look for a job in their field, couldn't find one or were not yet qualified. Many of the students who indicated “other” are currently in a 4-year program pursuing a bachelor’s degree.

**Question: How would you rate your community college education as preparation for your current employment?**

	2013		2014		2015		2016		2017	
	#	%	#	%	#	%	#	%	#	%
<b>Excellent</b>	11	42.3%	26	31.7	36	39.1%	29	38.7%	40	50.0%
<b>Good</b>	9	32.6%	38	46.3	38	41.3%	33	44%	33	41.3%
<b>Fair</b>	5	19.2%	16	19.5	17	18.5%	9	12%	5	6.3%
<b>Poor</b>	1	3.8%	2	2.4	1	1.1%	4	5.3%	2	2.5%
<b>Total</b>	<b>26</b>	<b>100%</b>	<b>82</b>	<b>100</b>	<b>92</b>	<b>100%</b>	<b>75</b>	<b>100%</b>	<b>80</b>	<b>100%</b>

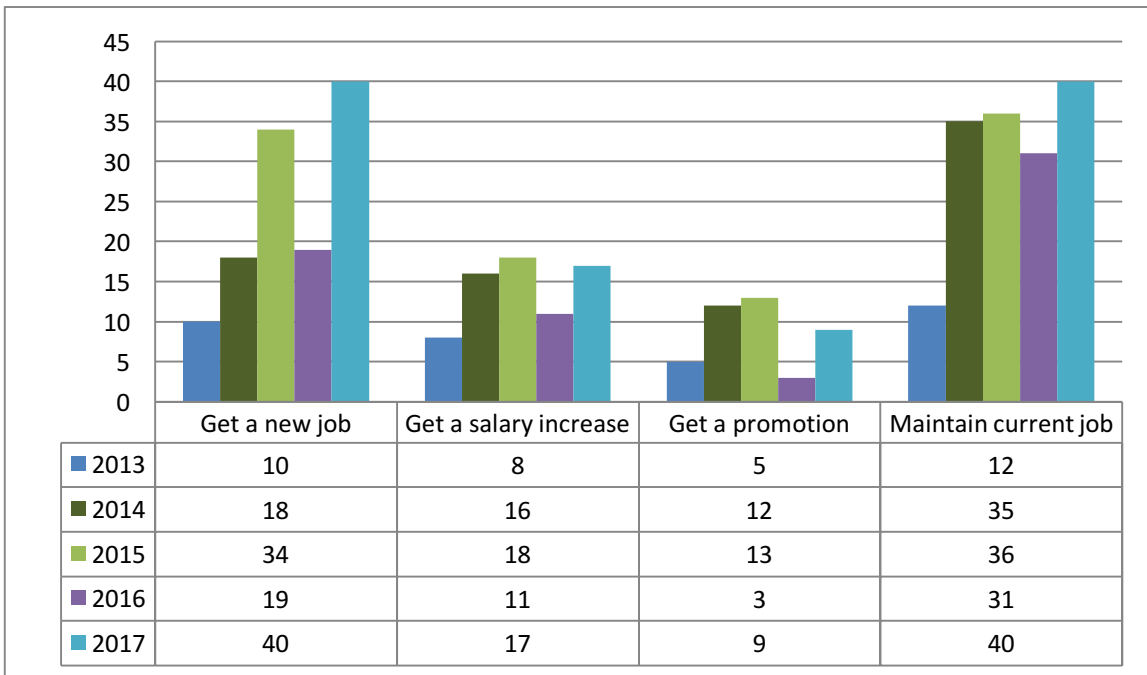


The students continually rate HCC as preparing them for their current employment.



**Question: Did your community college education help you achieve any one of the following check all answers that apply.**

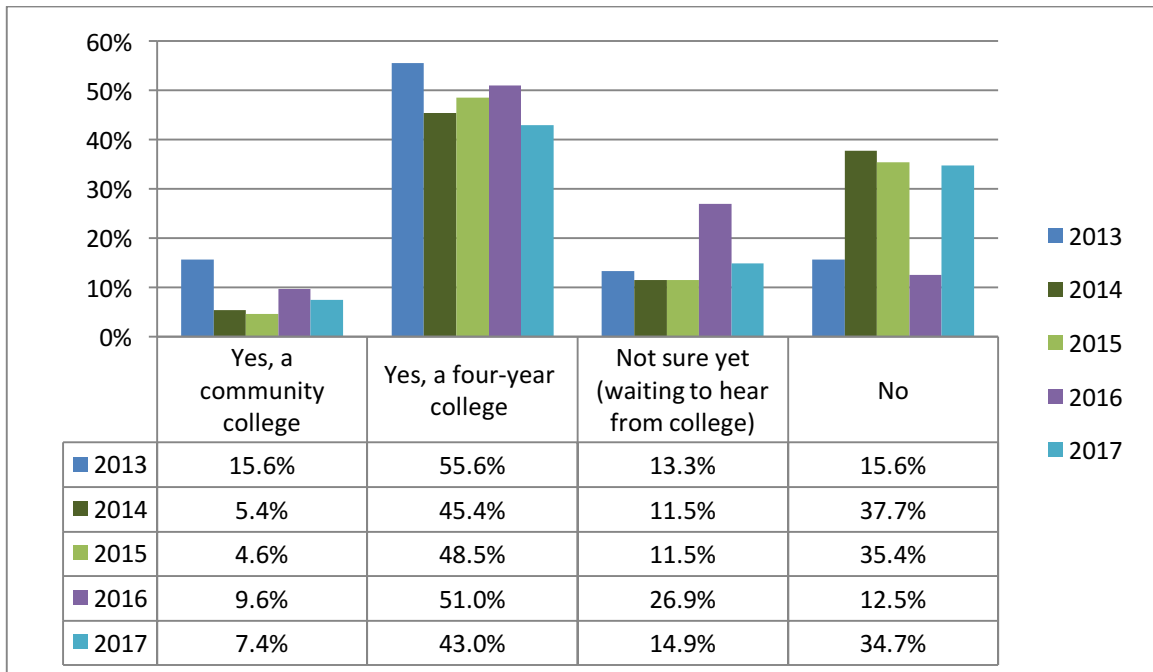
	2013	2014	2015	2016	2017
	#	#	#	#	#
<b>Get a new job</b>	10	18	34	19	40
<b>Get a salary increase</b>	8	16	18	11	17
<b>Get a promotion</b>	5	12	13	3	9
<b>Maintain a current job</b>	12	35	36	31	40
<b>Total</b>	35	81	101	64	106



Students report a number of variety of choices of benefits of an HCC education. These choices have increased over the five year period. Most students report that their HCC education has assisted them in getting “a new job” and “maintaining their current job”

**Question: Are you currently accepted to a college or university this coming fall semester?**

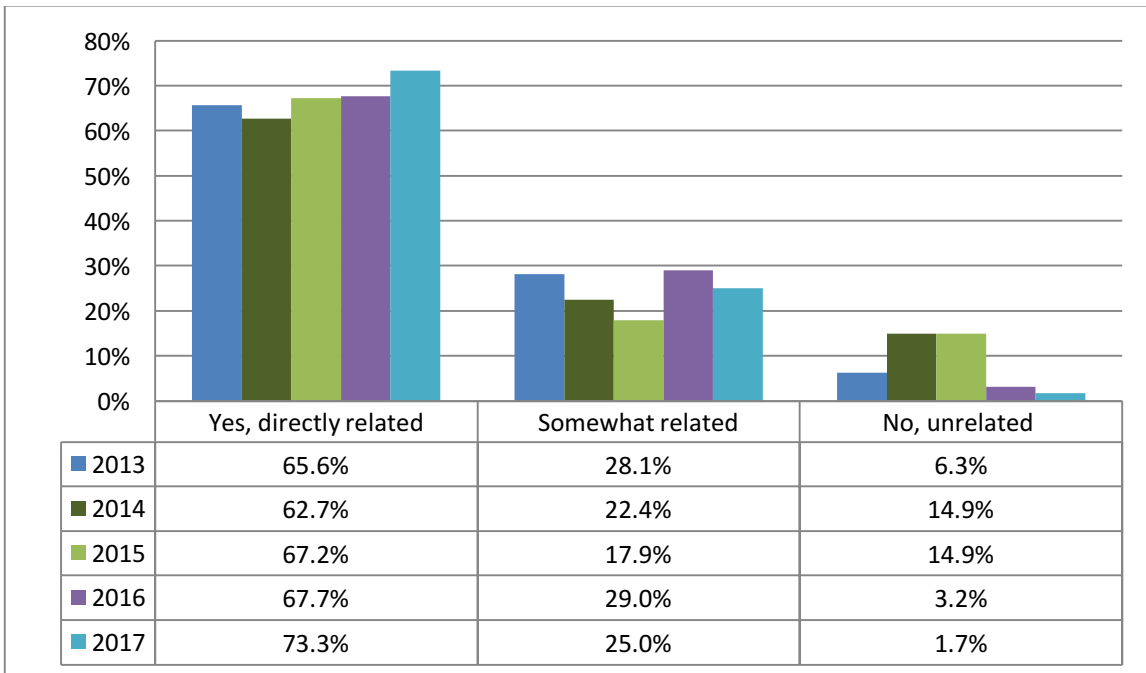
	2013		2014		2015		2016		2017	
	#	%	#	%	#	%	#	%	#	%
<b>Yes, a community college</b>	7	15.6%	7	5.4%	6	4.6%	10	9.6%	9	7.4%
<b>Yes, a four-year college</b>	25	55.6%	59	45.4%	63	48.5%	53	51%	53	43.0%
<b>Not sure yet (waiting to hear from college)</b>	6	13.3%	15	11.5%	15	11.5%	28	26.9%	18	14.9%
<b>No</b>	7	15.6%	49	37.7%	46	35.4%	13	12.5%	42	34.7%
<b>Total</b>	45	100%	130	100%	130	100%	104	100%	121	100%



The trend continues that 40% or more of our students are attending a 4-year institution.

**Question: If currently accepted to a college in the fall, will your academic major be related to your community college major?**

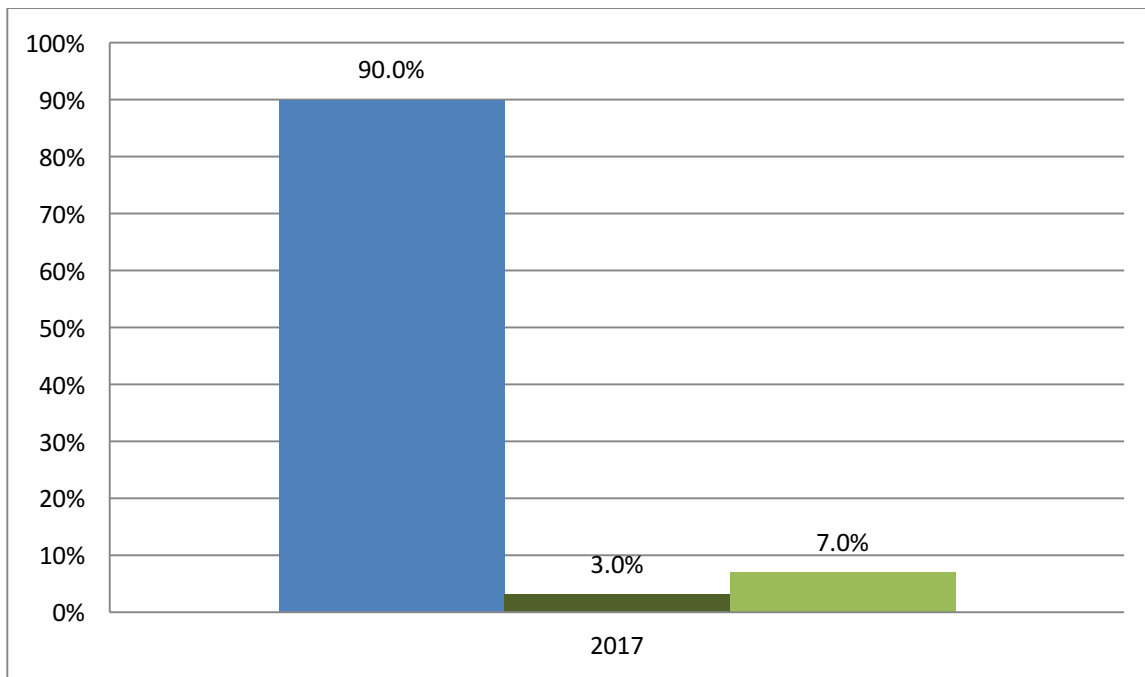
	2013		2014		2015		2016		2017	
	#	%	#	%	#	%	#	%	#	%
<b>Yes, directly related</b>	21	65.6%	42	62.7%	45	67.2%	42	67.7%	44	73.3%
<b>Somewhat related</b>	9	28.1%	15	22.4%	12	17.9%	13	29%	15	25.0%
<b>No, unrelated</b>	2	6.3%	10	14.9%	10	14.9%	2	3.2%	1	1.7%
<b>Total Responded</b>	32	100%	67	100%	67	100%	62	100%	60	100%



Students continue to pursue their HCC major when attending another institution.

**New question: Do you feel your HCC community College educations has prepared you for your future college studies?**

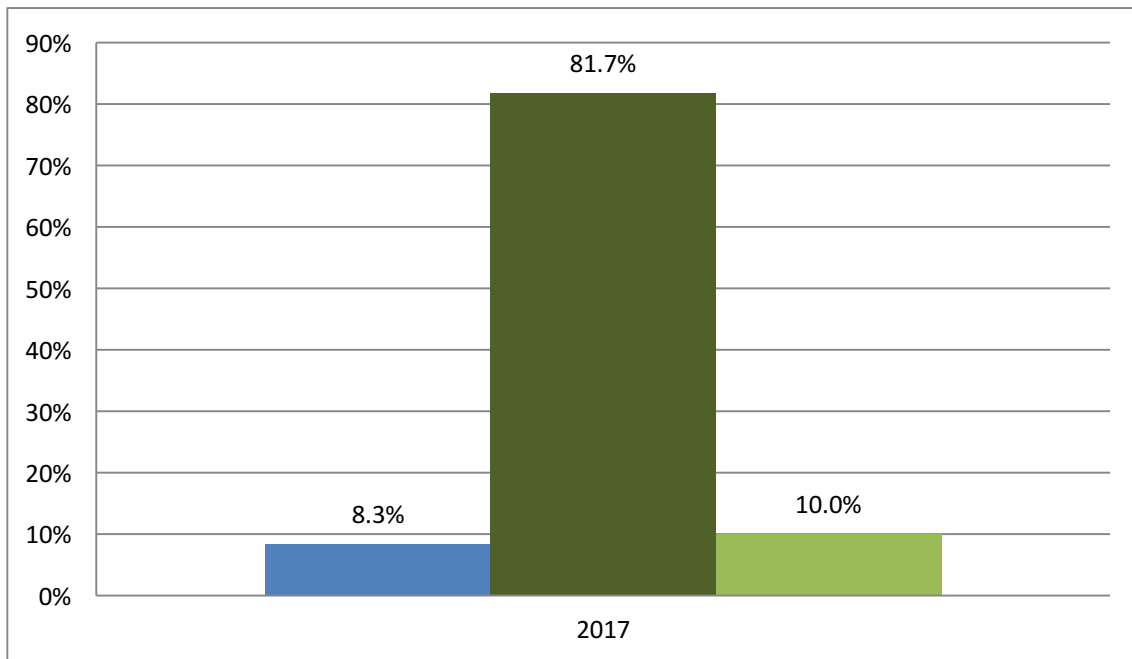
	2017	
	#	%
<b>Yes</b>	54	90.0%
<b>No</b>	2	3.3%
<b>Not sure</b>	4	6.7%
<b>Total Responded</b>	60	100%



Students responded positively to this question. There is no historical data to compare responses.

**New question: Did you have any difficulty with transferring credits to your new institution this fall?**

	2017	
	#	%
<b>Yes</b>	5	8.3%
<b>No</b>	49	81.7%
<b>Don't know yet</b>	6	10.0%
<b>Total Responded</b>	60	100%

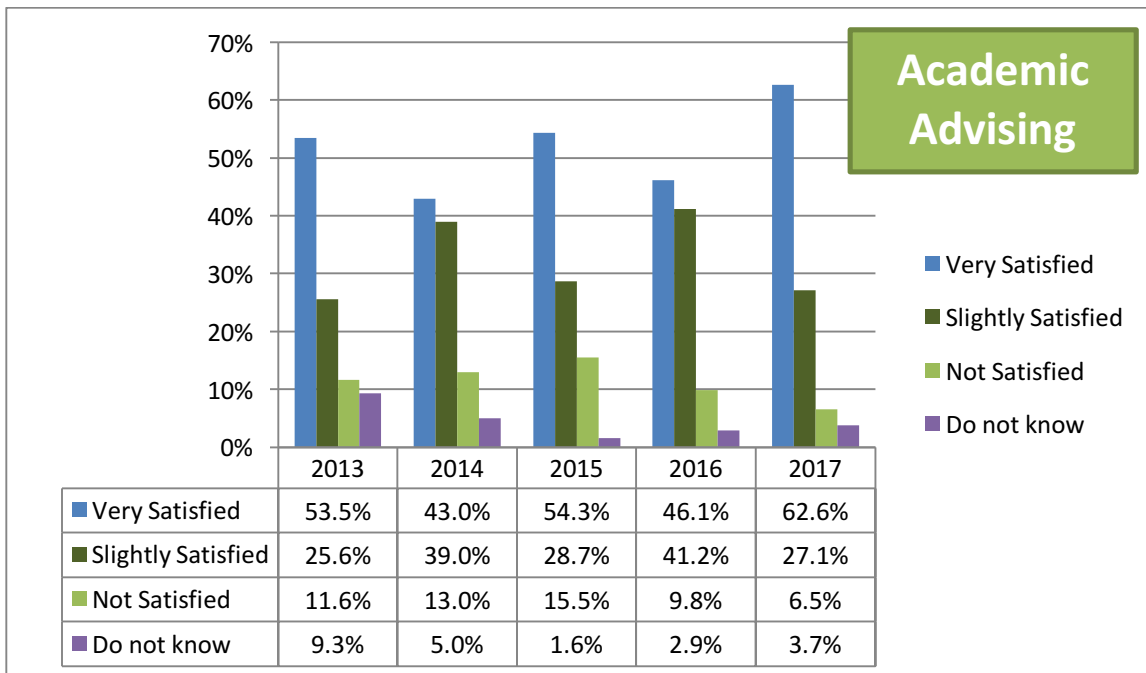


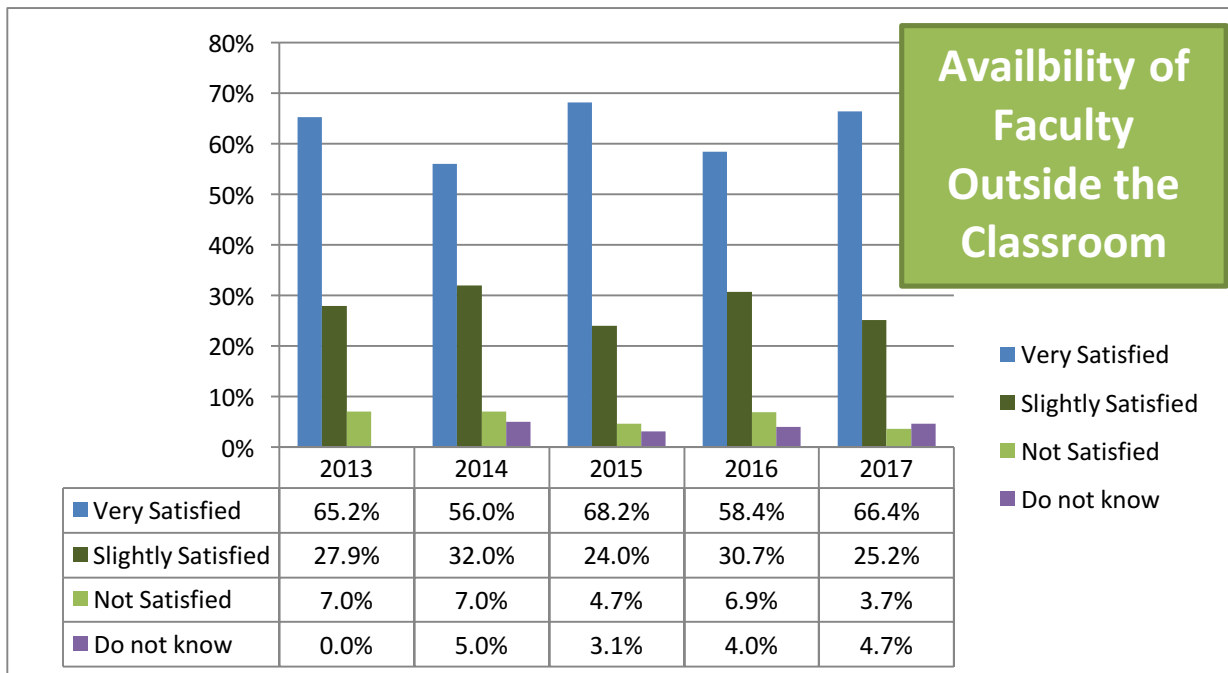
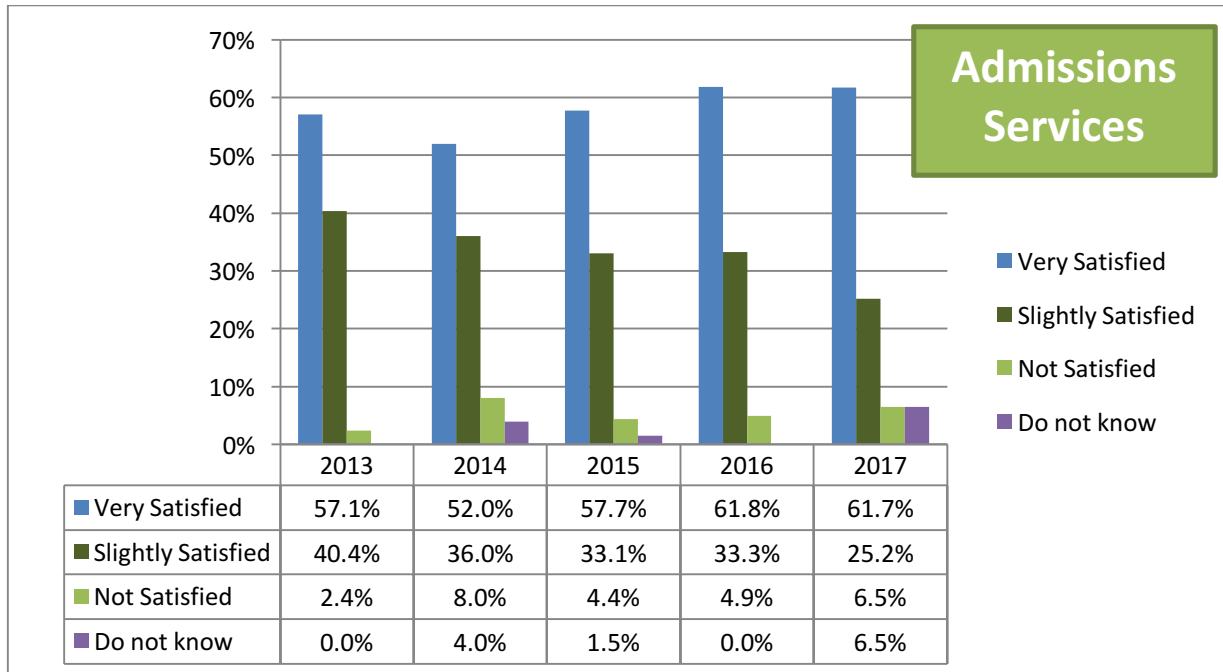
Students responded positively to this question as well. There is no historical data to compare responses.

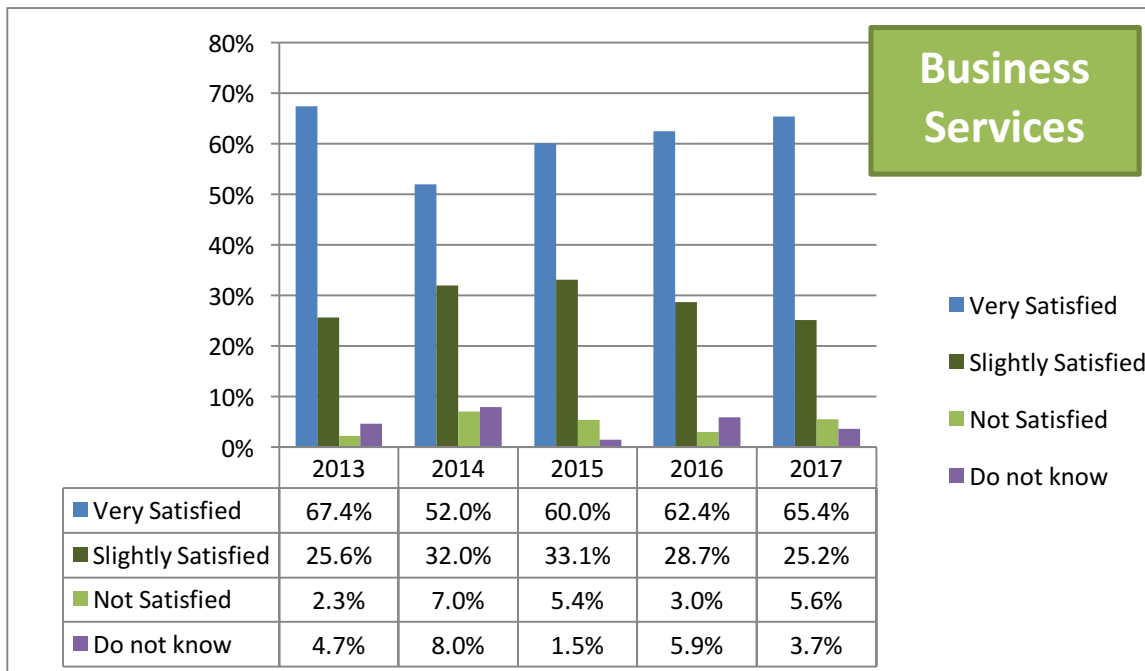
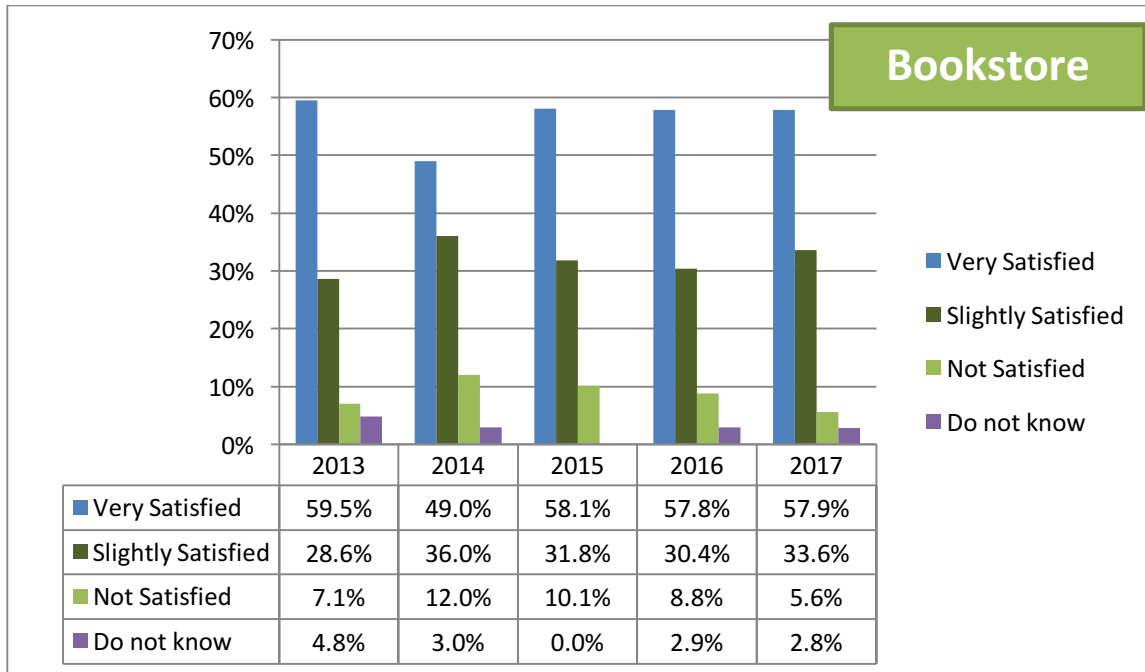
**Students who participated in the survey were asked to rate their level of satisfaction with various services provided at the community college.**

**The levels of satisfaction ranged from: Very satisfied; somewhat satisfied; Not at all satisfied; and Don't know/Not applicable.**

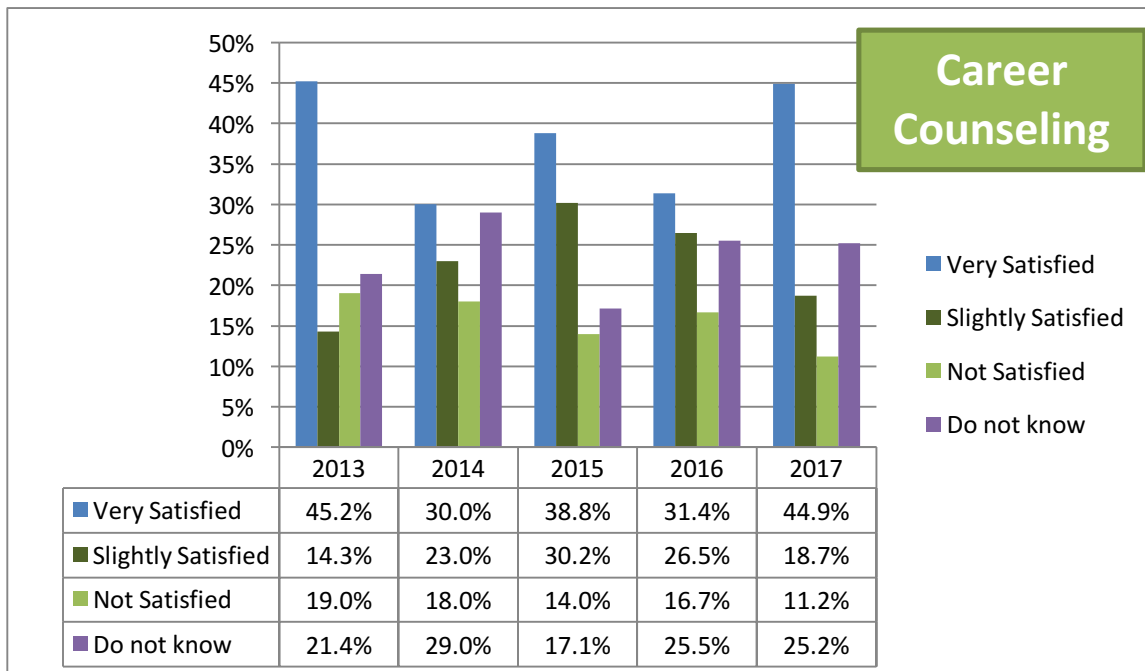
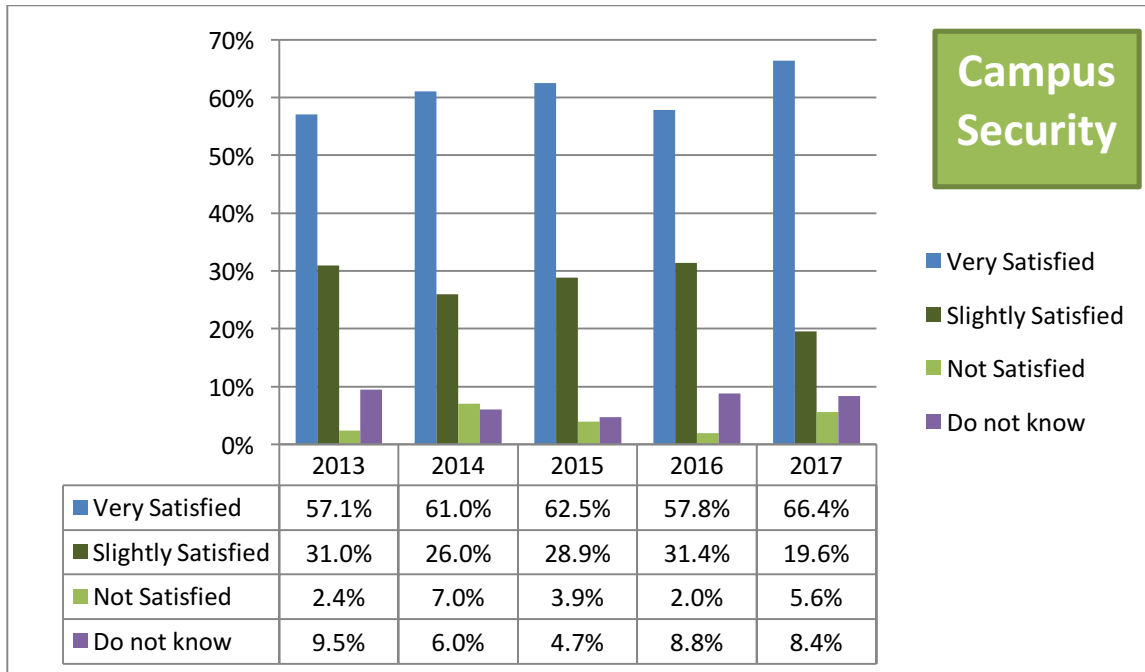
**Below are the cumulative responses by category, followed by the individual responses by graduate year.**

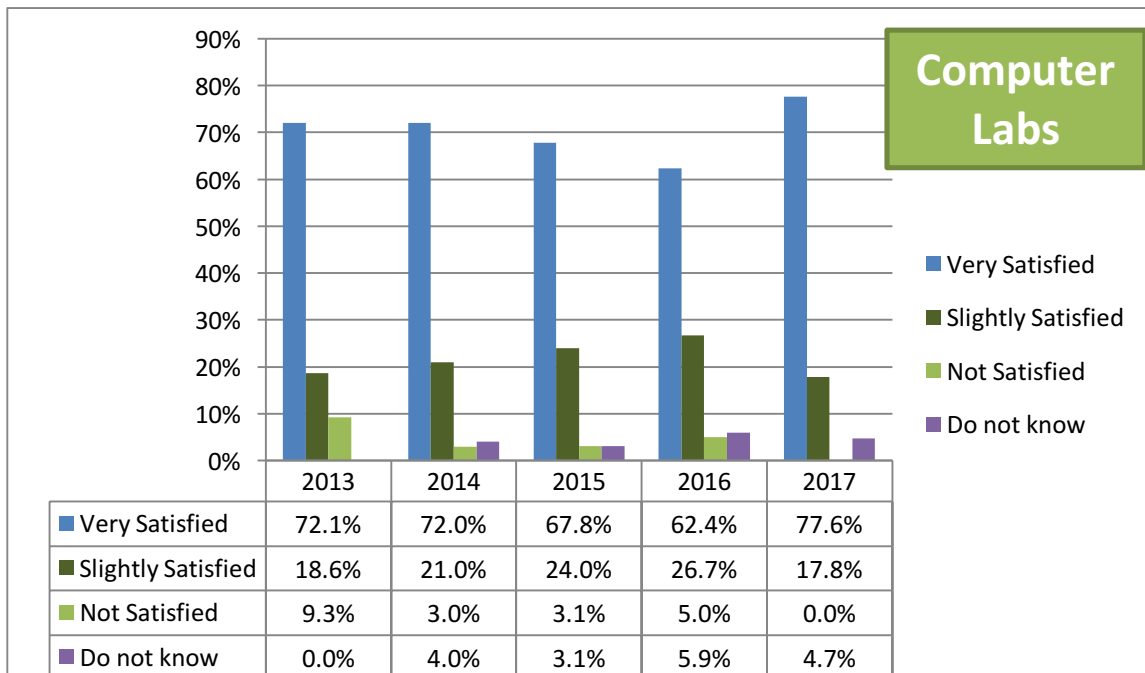
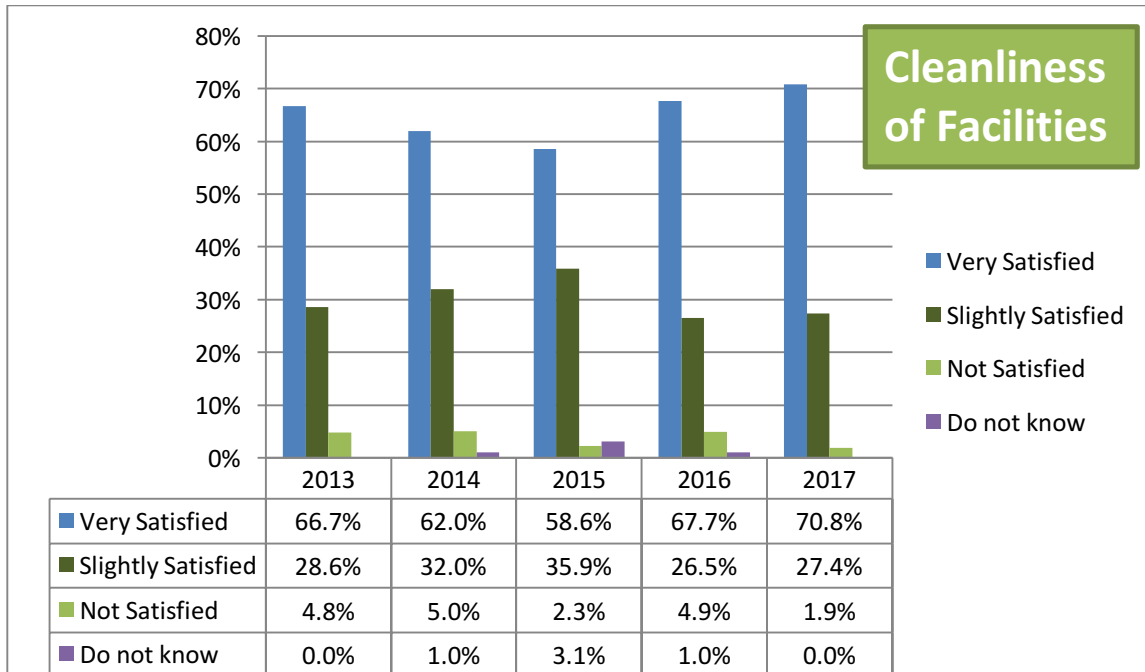


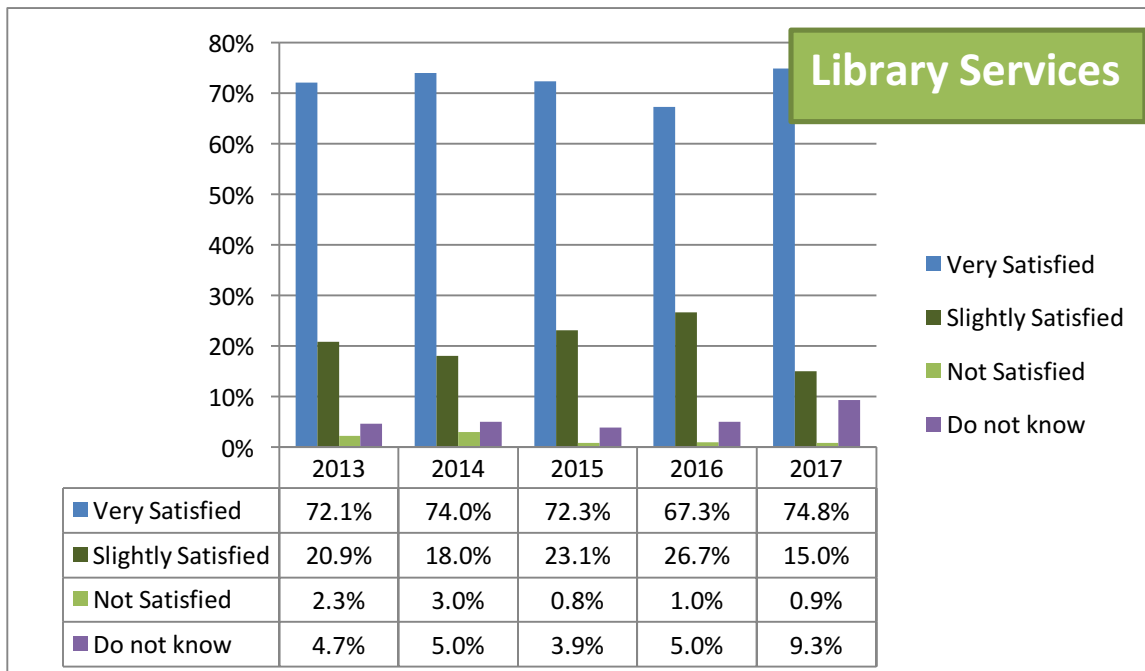
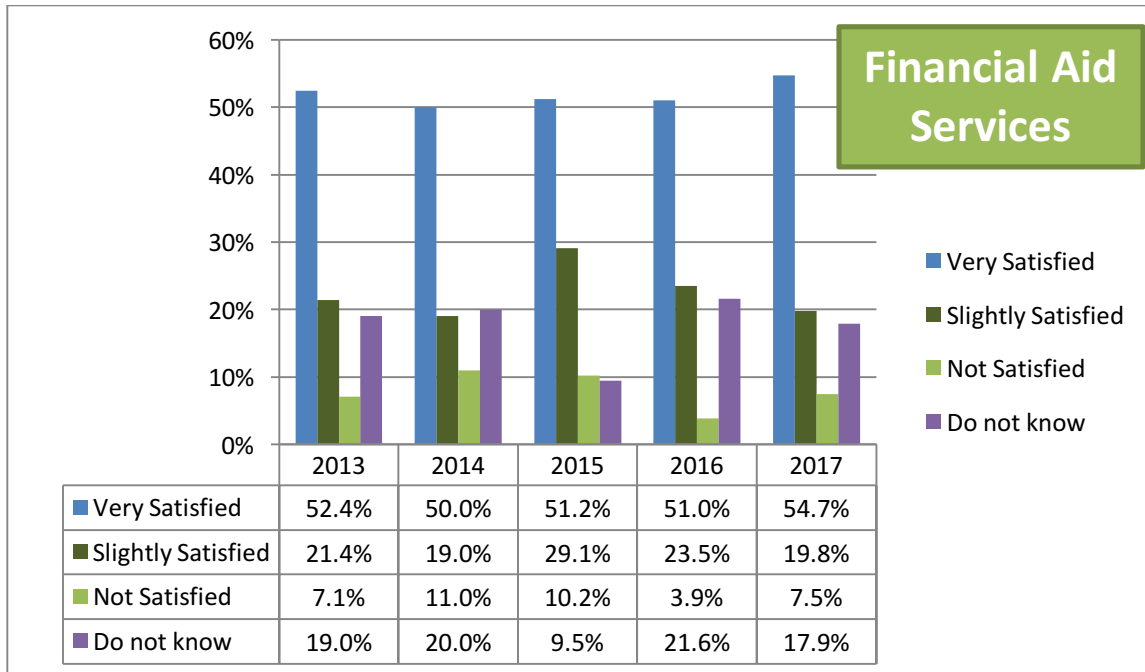


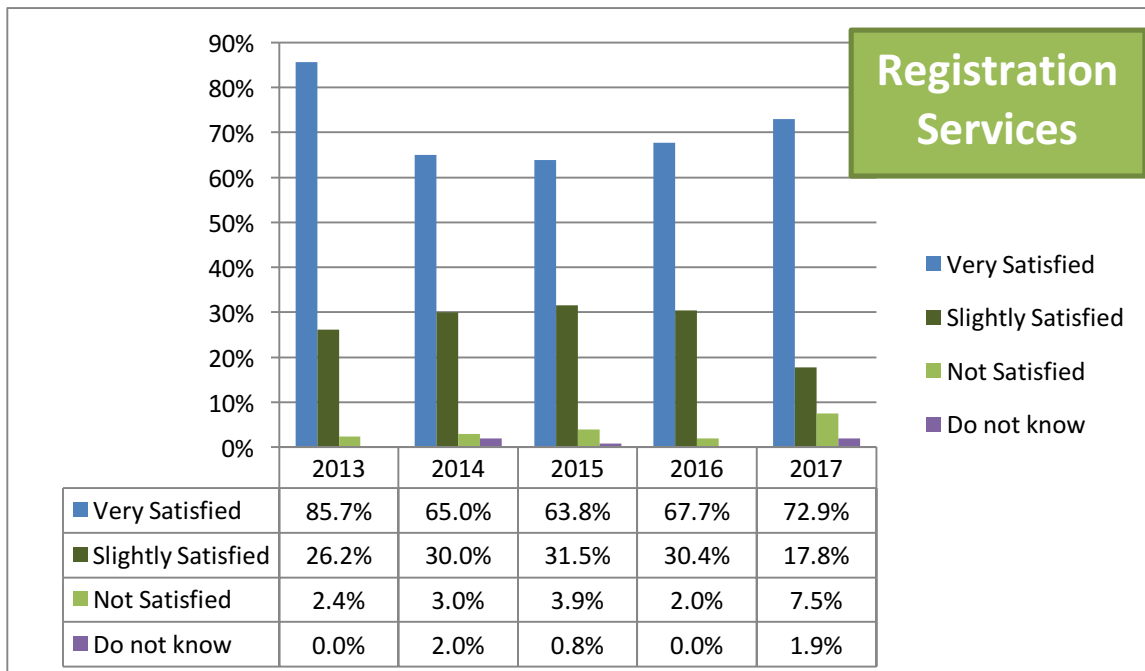
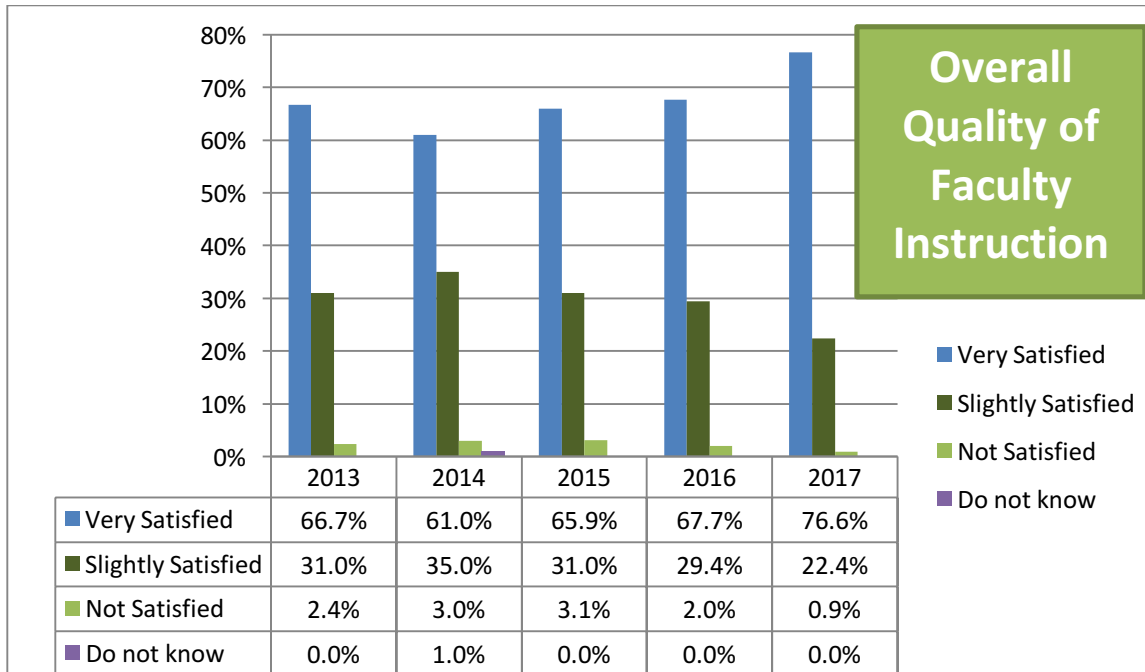


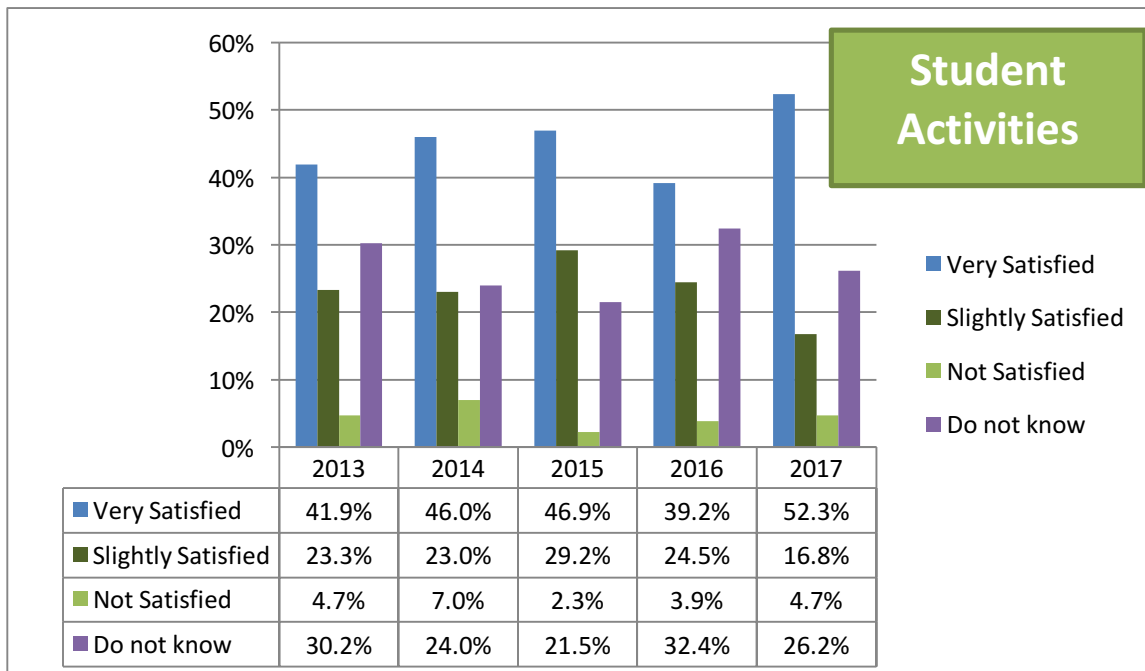
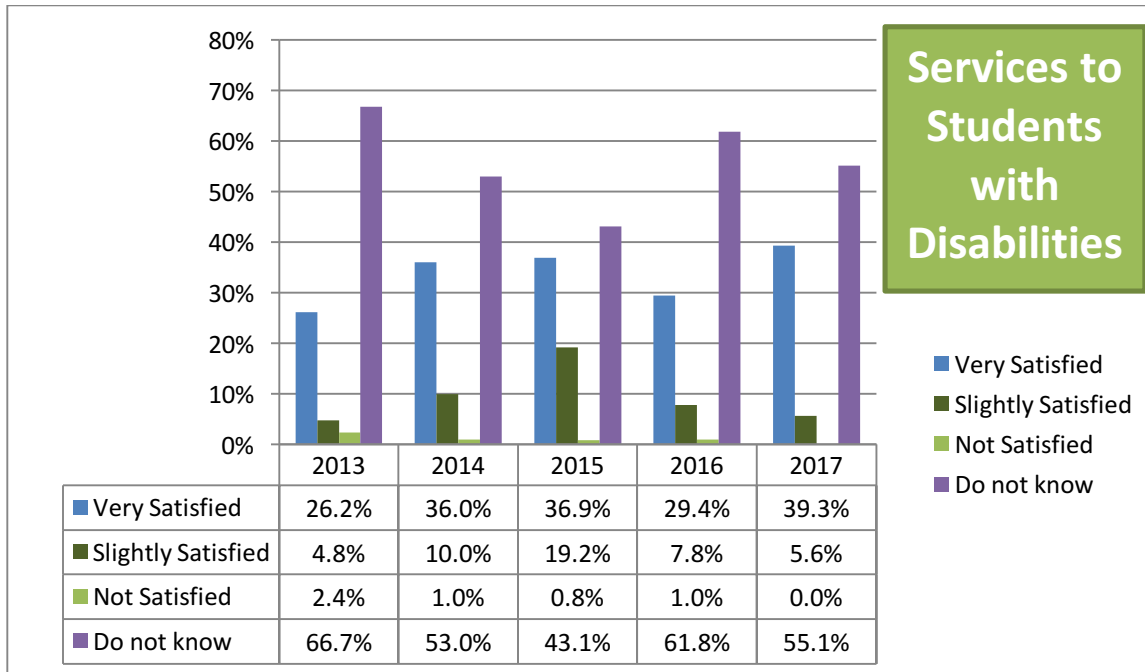


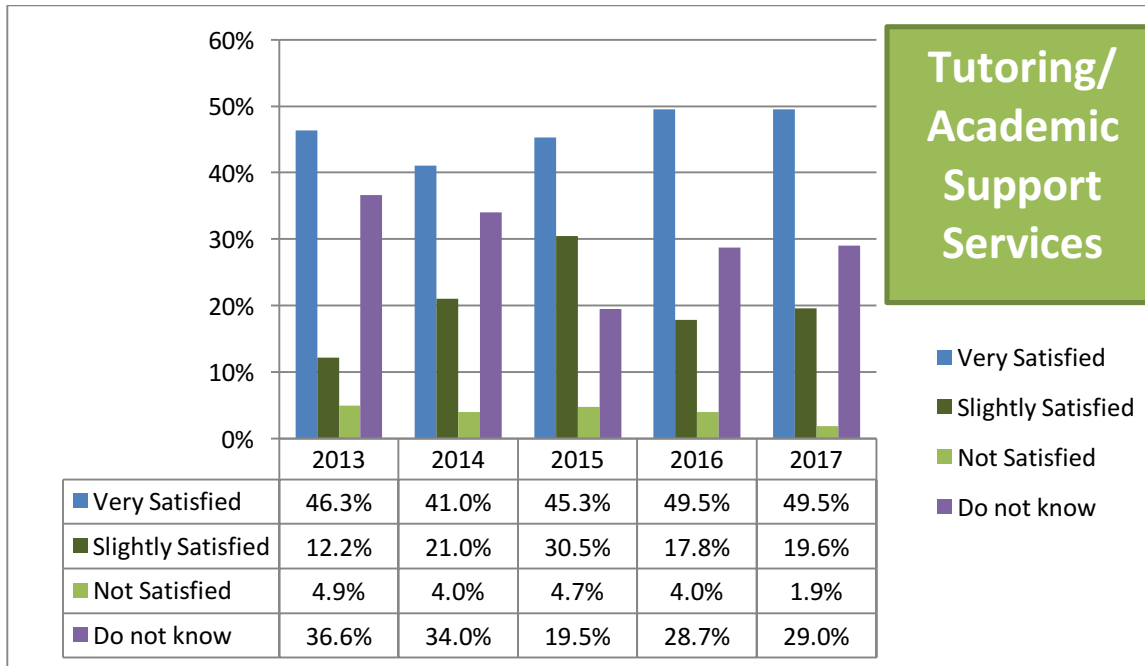












Below are the individual responses by graduate year.

Alumni Class of 2013									
Level of Satisfaction in the Following Areas:	Very satisfied		Some-what satisfied		Not at all satisfied		Do not Know/ Not Appl.		Response Count
	#	%	#	%	#	%	#	%	
Academic advising/counseling	23	53.5%	11	25.6%	5	11.6%	4	9.3%	43
Admissions services	24	57.1%	17	40.4%	1	2.4%	0	0%	42
Availability of faculty for interaction outside of the classroom	28	65.2%	12	27.9%	3	7.0%	0	0%	43
Bookstore	25	59.5%	12	28.6%	3	7.1%	2	4.8%	42
Business services (cashiers, payment process, etc.)	29	67.4%	11	25.6%	1	2.3%	2	4.7%	43
Campus security	24	57.1%	13	31.0%	1	2.4%	4	9.5%	42
Career counseling	19	45.2%	6	14.3%	8	19.0%	9	21.4%	42
Cleanliness of facilities	28	66.7%	12	28.6%	2	4.8%	0	0%	42
Computer labs	31	72.1%	8	18.6%	4	9.3%	0	0%	43
Financial aid services	22	52.4%	9	21.4%	3	7.1%	8	19.0%	42
Library services	31	72.1%	9	20.9%	1	2.3%	2	4.7%	43
Overall quality of faculty instruction	28	66.7%	13	31.0%	1	2.4%	0	0%	42
Registration services	30	85.7%	11	26.2%	1	2.4%	0	0%	42
Services to students with disabilities	11	26.2%	2	4.8%	1	2.4%	28	66.7%	42
Student activities	18	41.9%	10	23.3%	2	4.7%	13	30.2%	43
Tutoring services	19	46.3%	5	12.2%	2	4.9%	15	36.6%	41

## Alumni Class of 2014

Level of Satisfaction in the Following Areas:	Very Satisfied		Some-what Satisfied		Not at All Satisfied		Do not Know/ Not Appl.		Response Count
	#	%	#	%	#	%	#	%	
Academic advising/counseling	53	43.1%	48	39.0%	16	13.0%	6	4.9%	123
Admissions services	63	51.7%	44	36.1%	10	8.2%	5	4.1%	122
Availability of faculty for interaction outside of the classroom	69	56.1%	39	31.7%	9	7.3%	6	4.9%	123
Bookstore	60	48.8%	44	35.8%	15	12.2%	4	3.3%	123
Business services (cashiers, payment process, etc.)	65	52.9%	39	31.7%	9	7.3%	10	8.1%	123
Campus security	75	61.0%	32	26.0%	9	7.3%	7	5.7%	123
Career counseling	36	29.8%	28	23.1%	22	18.2%	35	29.0%	121
Cleanliness of facilities	77	62.6%	39	31.7%	6	4.9%	1	0.8%	123
Computer labs	88	71.5%	26	21.4%	4	3.3%	5	4.1%	123
Financial aid services	62	50.8%	22	18.0%	13	10.7%	25	20.4%	122
Library services	89	74.8%	21	17.7%	3	2.5%	6	4.0%	119
Overall quality of faculty instruction	75	61.5%	42	34.4%	4	3.3%	1	80.0%	122
Registration services	78	64.5%	37	30.6%	4	3.3%	2	1.7%	121
Services to students with disabilities	42	35.6%	12	10.2%	1	0.9*%	63	53.4%	118
Student activities	54	45.0%	28	23.3%	9	7.5%	29	24.2%	120
Tutoring services	49	41.2%	25	21.0%	5	4.2%	40	33.6%	119



## Alumni Class of 2015

Level of Satisfaction in the Following Areas:	Very satisfied		Some-what satisfied		Not at all satisfied		Do not Know/ Not Appl.		Response Count
	#	%	#	%	#	%	#	%	#
Academic advising/counseling	70	54.3%	37	28.7%	20	15.5%	2	1.6%	129
Admissions services	75	57.7%	43	33.1%	10	7.7%	2	1.5%	130
Availability of faculty for interaction outside of the classroom	88	68.2%	31	24%	6	4.7%	4	3.1%	129
Bookstore	75	58.1%	41	31.8%	13	10.1%	0	0%	129
Business services (cashiers, payment process, etc.)	78	60%	43	33.1%	7	5.4%	2	1.5%	130
Campus security	80	62.5%	37	28.9%	5	3.9%	6	4.7%	128
Career counseling	50	38.8%	39	30.2%	18	14%	22	17.1%	129
Cleanliness of facilities	75	58.6%	46	35.9%	3	2.3%	4	3.1%	128
Computer labs	90	67.8%	31	24%	4	3.1%	4	3.1%	129
Financial aid services	65	51.2%	37	29.1%	13	10.2%	12	9.5%	127
Library services	94	72.3%	30	23.1%	1	0.8%	5	3.9%	130
Overall quality of faculty instruction	85	65.9%	40	31%	4	3.1%	0	0%	129
Registration services	81	63.8%	40	31.5%	5	3.9%	1	0.8%	127
Services to students with disabilities	48	36.9%	25	19.2%	1	0.8%	56	43.1%	130
Student activities	61	46.9%	38	29.2%	3	2.3%	28	21.5%	130
Tutoring services	58	45.3%	39	30.5%	6	4.7%	25	19.5%	128

## Alumni Class of 2016

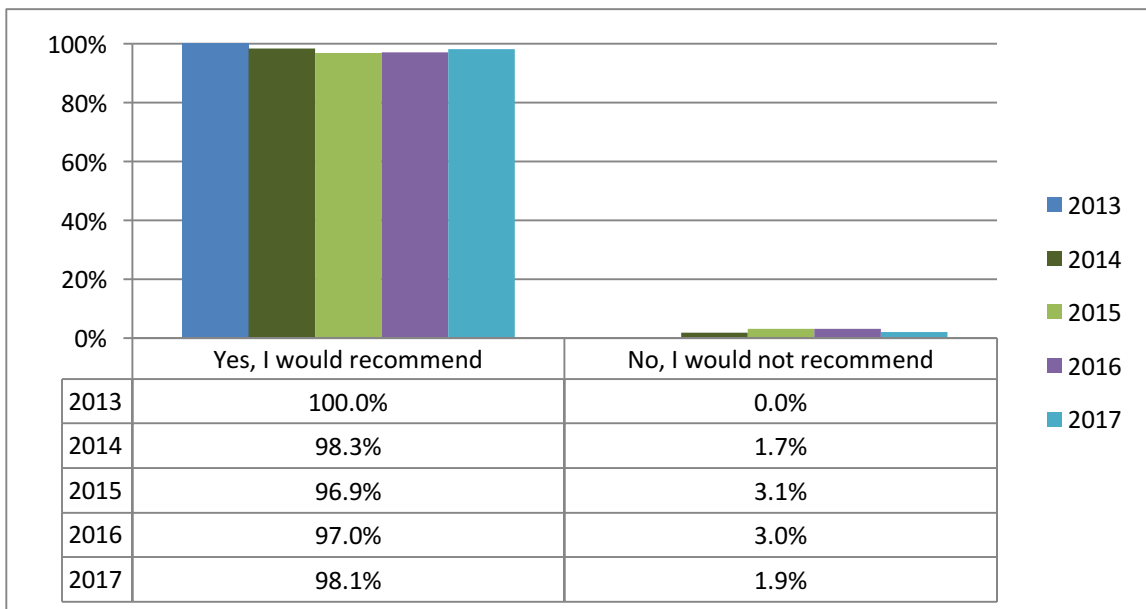
Level of Satisfaction in the Following Areas:	Very satisfied		Some-what satisfied		Not at all satisfied		Do not Know/ Not Appl.		Response Count
	#	%	#	%	#	%	#	%	#
Academic advising/counseling	47	46.1%	42	41.2%	10	9.8%	3	2.9%	102
Admissions services	63	61.8%	34	33.3%	5	4.9%	0	0%	102
Availability of faculty for interaction outside of the classroom	59	58.4%	34	30.7%	7	6.9%	4	4%	101
Bookstore	59	57.8%	31	30.4%	9	8.8%	3	2.9%	102
Business services (cashiers, payment process, etc.)	63	62.4%	29	28.7%	3	3%	6	5.9%	101
Campus security	59	57.8%	32	31.4%	2	2%	9	8.8%	102
Career counseling	32	31.4%	27	26.5%	17	16.7%	26	25.5%	102
Cleanliness of facilities	69	67.7%	27	26.5%	5	4.9%	1	1%	102
Computer labs	63	62.4%	27	26.7%	5	5%	6	5.9%	101
Financial aid services	52	50.1%	24	23.5%	4	3.9%	22	21.6%	102
Library services	68	67.3%	27	26.7%	1	1%	5	5%	11
Overall quality of faculty instruction	69	67.7%	30	29.4%	2	2%	1	1%	102
Registration services	69	67.7%	31	30.4%	2	2%	0	0%	102
Services to students with disabilities	30	29.4%	8	7.8%	1	1%	63	61.8%	102
Student activities	40	39.2%	25	24.5%	4	3.9%	33	3.9%	102
Tutoring services	50	49.5%	18	17.8%	4	4%	29	4%	101

## Alumni Class of 2017

	Very satisfied		Some-what satisfied		Not at all satisfied		Don't know/ Not appl.		Response Count
	#	%	#	%	#	%	#	%	#
<b>Academic advising/counseling</b>	67	62.6%	29	27.1%	7	6.5%	4	3.7%	107
<b>Admissions services</b>	66	61.7%	27	25.2%	7	6.5%	7	6.5%	107
<b>Availability of faculty for interaction outside of the classroom</b>	71	66.4%	27	25.2%	4	3.7%	5	4.7%	107
<b>Bookstore</b>	62	57.9%	36	33.6%	6	5.6%	3	2.8%	107
<b>Business services (cashiers, payment process, etc.)</b>	70	65.4%	27	25.2%	6	5.6%	4	3.7%	107
<b>Campus security</b>	71	66.4%	21	19.6%	6	5.6%	9	8.4%	107
<b>Career counseling</b>	48	44.9%	20	18.7%	12	11.2%	27	25.2%	107
<b>Cleanliness of facilities</b>	75	70.8%	29	27.4%	2	1.9%	0	0.0%	106
<b>Computer labs</b>	83	77.6%	19	17.8%	0	0.0%	5	4.7%	107
<b>Financial aid services</b>	58	54.7%	21	19.8%	8	7.5%	19	17.9%	106
<b>Library services</b>	80	74.8%	16	15.0%	1	0.9%	10	9.3%	107
<b>Overall quality of faculty instruction</b>	82	76.6%	24	22.4%	1	0.9%	0	0.0%	107
<b>Registration services</b>	78	72.9%	19	17.8%	8	7.5%	2	1.9%	107
<b>Services to students with disabilities</b>	42	39.3%	6	5.6%	0	0.0%	59	55.1%	107
<b>Student activities</b>	56	52.3%	18	16.8%	5	4.7%	28	26.2%	107
<b>Tutoring services</b>	53	49.5%	21	19.6%	2	1.9%	31	29.0%	107

**Final Key Finding: Would you recommend Housatonic Community College to a friend or family member?**

	2013		2014		2015		2016		2017	
	#	%	#	%	#	%	#	%	#	%
<b>Yes, I would recommend</b>	42	100%	117	98.3%	125	96.9%	98	97%	105	98.1%
<b>No, I would not recommend</b>	0	0%	2	1.7%	4	3.1%	3	3%	2	1.9%



Students responded overwhelmingly that they would recommend HCC to others.

**Should you have any questions on this report or the process in which the information was gathered please contact the Office of Institutional Research, Planning and Effectiveness.**