



**Housatonic Community College
Graduate Survey Trend Report
2010 - 2016**

Introduction

The Connecticut Community College System, Office of Research, Planning and Assessment conducted a pilot survey online through surveymonkey.com in 2010 through 2016 to our summer, fall, and spring community college graduates throughout the State of Connecticut.

The Office of Institutional Research, Planning, and Effectiveness at Housatonic Community College (HCC) was asked to supply the email address of their graduates and was granted permission to create a filter of the results of this survey specifically of the HCC student responses.

In conjunction with the HCC Registrar's Office team, the IR staff collected email addresses on the graduate applications updated the Banner database with the most recent email addresses of our graduates.

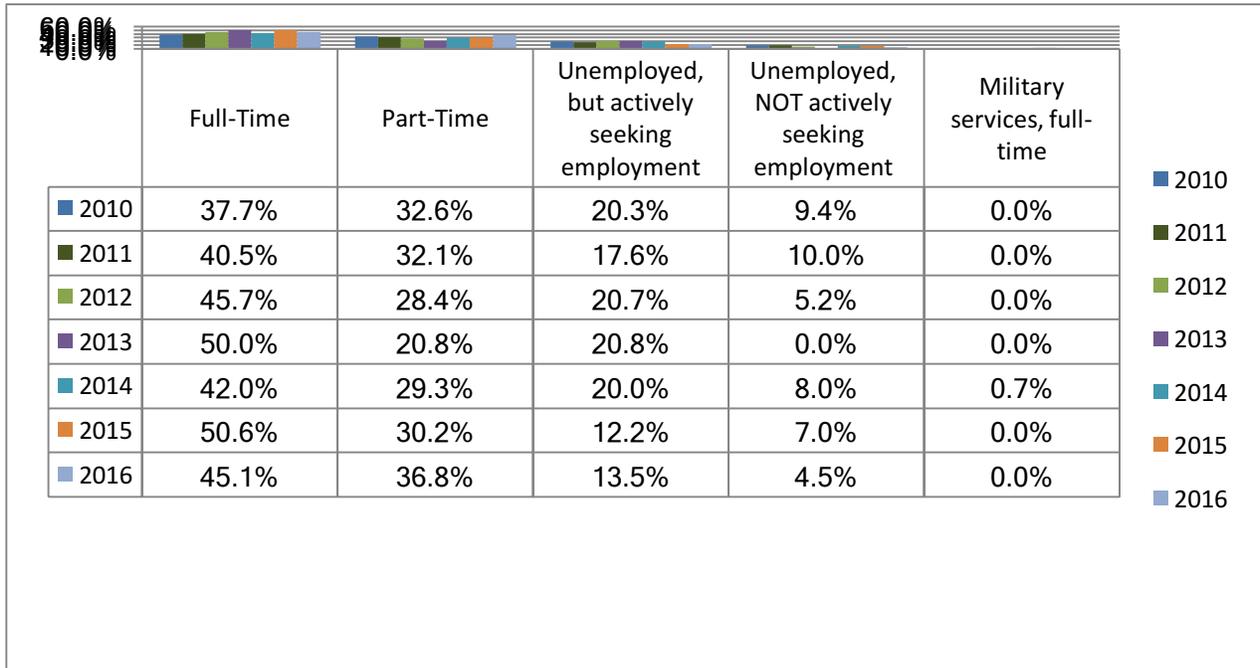
The chart below indicates the number of graduates, the total respondents, as well as the response rate for the survey from 2010-2016. Students were sent email invitations to respond to the survey. The IR director hired staff to telephone every graduate who did not respond to the survey to ask them if they would participate. The pilot was successful and it was decided this survey would continue each year. The 2013 year no staff was able to be hired due to budget constrictions.

Graduate Survey Response Rates							
	2010	2011	2012	2013	2014	2015	2016
Graduates	371	487	503	569	592	556	519
Total respondents	138	132	116	49	154	174	133
Response rate	42.7%	37.5%	32.9%	8.6%	26%	31.2%	25.6%

Key Findings

Question: What is your employment status?

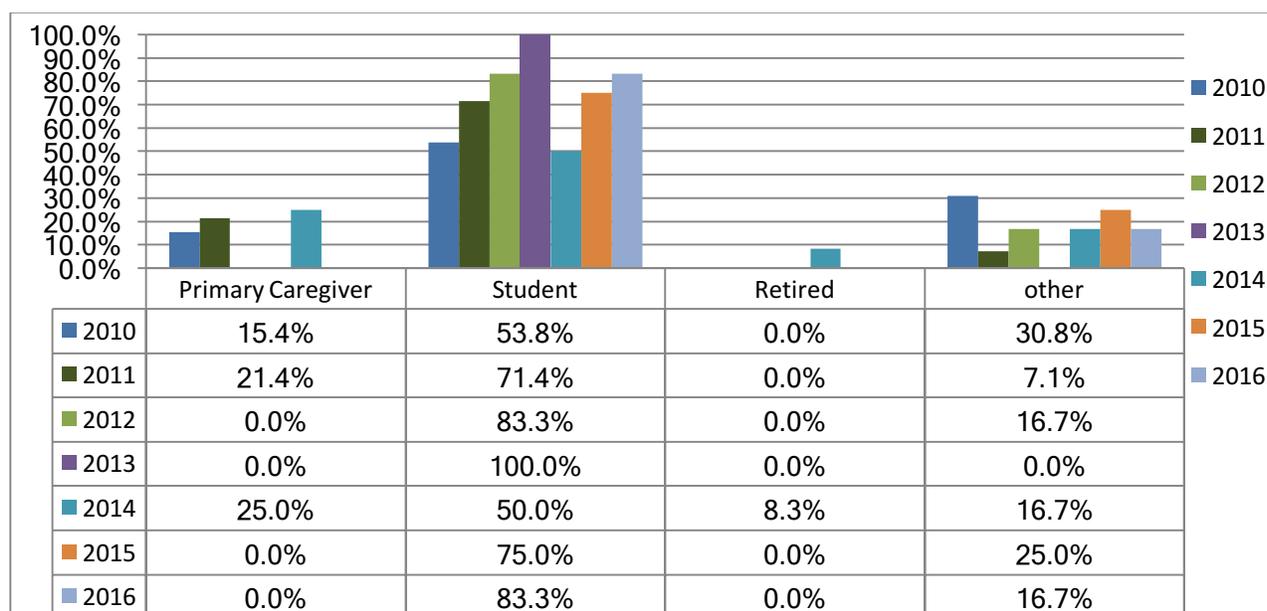
	2010		2011		2012		2013		2014		2015		2016	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Full-Time	52	37.7%	53	40.5%	53	45.7%	24	50%	63	42%	87	50.6%	60	45.1%
Part-Time	45	32.6%	42	32.1%	33	28.4%	10	20.8%	44	29.3%	52	30.2%	49	36.8%
Unemployed, but actively seeking employment	28	20.3%	23	17.6%	24	20.7%	10	20.8%	30	20%	21	12.2%	18	13.5%
Unemployed, NOT actively seeking employment	13	9.4%	14	10%	6	5.2%	4	8.4%	12	8%	12	7%	6	4.5%
Military services, full-time	0	0%	0	0%	0	0%	0	0%	1	.67%	0	0%	0	0%
Total	138	100%	132	100%	116	100%	48	100%	150	100%	172	100%	133	100%



When graduates were asked 'What is your present employment status?' the majority of graduates in all six years reported they were working full time. None reported being enlisted in the military until the 2014 survey.

Question: If answered “NOT actively seeking employment” to the question above, why not?

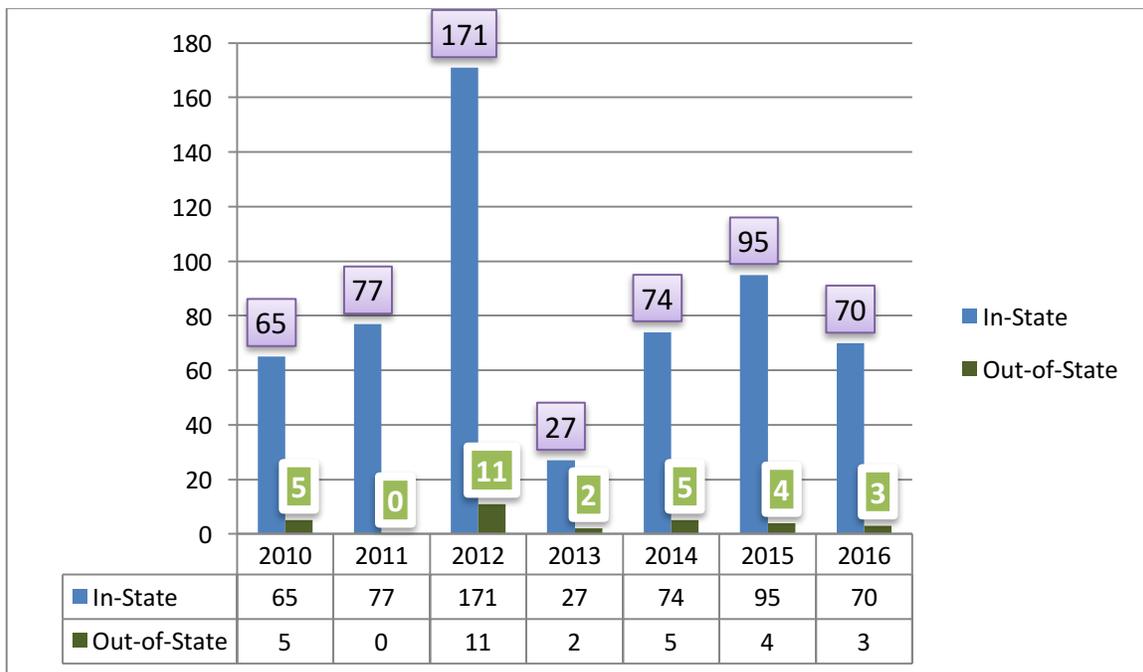
	2010		2011		2012		2013		2014		2015		2016	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Primary Caregiver	2	15.4%	3	21.4%	0	0%	0	0%	3	25%	0	0%	0	0%
Student	7	53.8%	10	71.4%	5	83.3%	4	100%	6	50%	9	75%	5	83.3%
Retired	0	0%	0	0%	0	0%	0	0%	1	8.3%	0	0%	0	0%
Other	4	30.8%	1	7.1%	1	16.7%	0	0%	2	16.7%	3	25%	1	16.7%
Total	138	100%	132	100%	116	100%	4	100%	12	100%	12	100%	6	100%



When graduates were asked in question 2 why they were not actively seeking employment, most students reported that they continue to be college students.

Question: If you have gained employment, in what state are you employed?

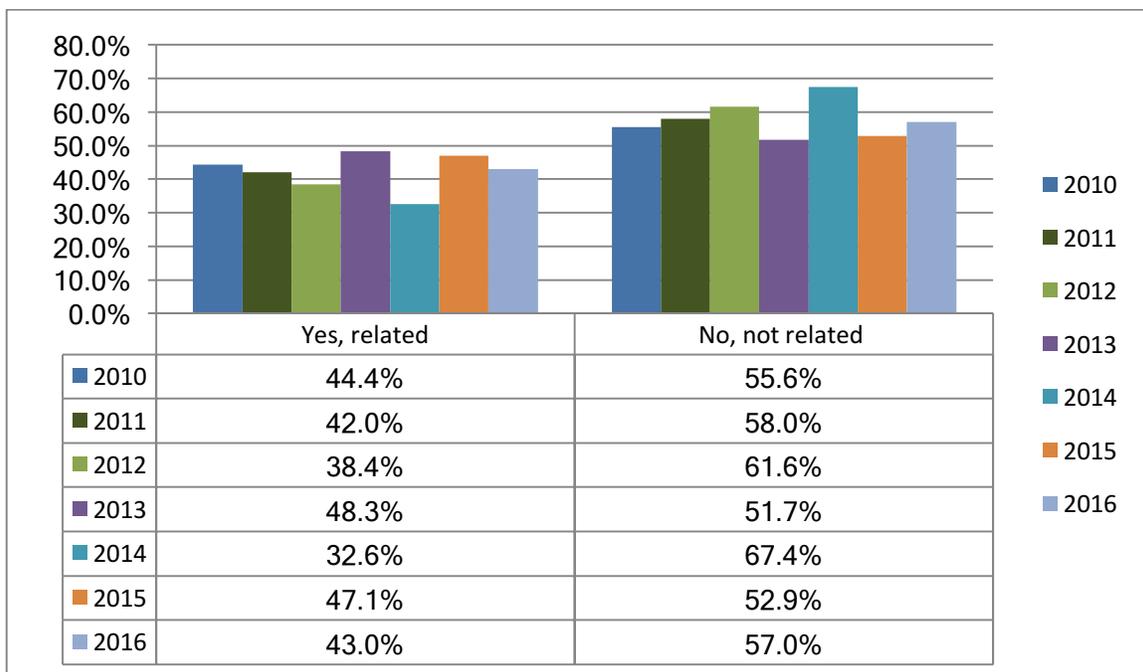
	In-State (CT)		Out-of-State		Total
	#	%	#	%	#
2010	65	92.9%	5	7.1%	70
2011	77	100%	0	0%	77
2012	171	94.0%	11	6.0%	182
2013	27	93.1%	2	6.9%	29
2014	74	93.7%	5	6.3%	79
2015	95	96%	4	4%	99
2016	70	95.9%	3	4.1%	73



Most of our graduates remain in the State of Connecticut for employment.

Question: Is your job related to your community college major/field of study?

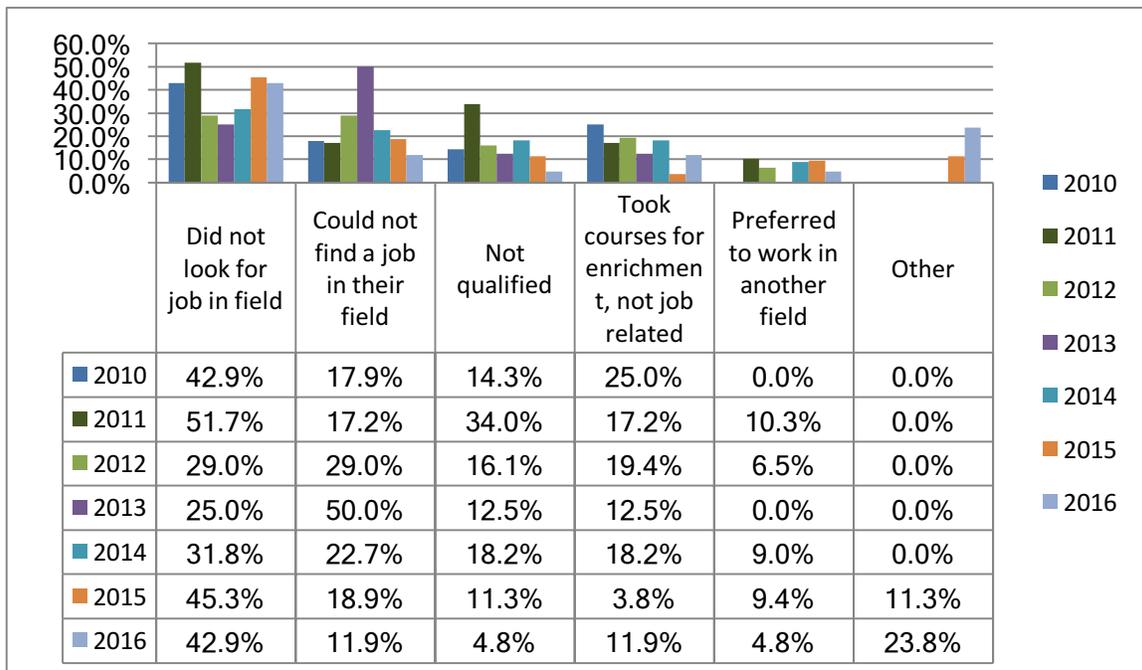
	2010		2011		2012		2013		2014		2015		2016	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Yes, related	36	44.4%	34	42%	28	38.4%	14	48.3%	29	32.6%	48	47.1%	34	43%
No, not related	45	55.6%	47	58%	45	61.6%	15	51.7%	60	67.4%	54	52.9%	45	57%
Total	138	100%	132	100%	116	100%	29	100%	89	100%	102	100%	79	100%



When students who reported working were asked if their job was related to their field of study, most students reported “no”. The exception is in the 2013 survey, the response rate was very low and most students reported “yes” to this question.

Question: Students who responded “no” to the above question if their job was related to their course of study.

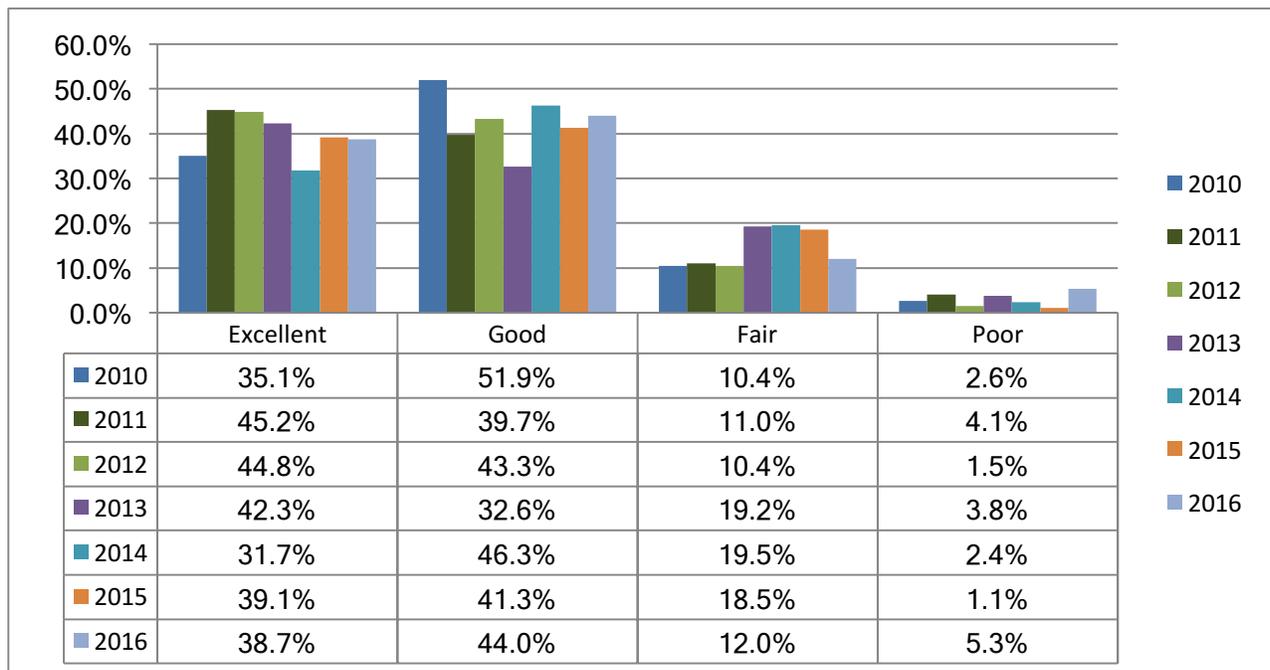
	2010		2011		2012		2013		2014		2015		2016	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Did not look for a job in their field	12	42.9%	15	51.7%	9	29%	2	25%	14	25%	24	45.3%	18	42.9%
Could not find a job in their field	5	17.9%	5	17.2%	9	29%	4	50%	10	18%	10	18.9%	5	11.9%
Not qualified	4	14.3%	1	3.4%	5	16.1%	1	12.5%	8	15%	6	11.3%	2	4.8%
Took courses for enrichment, not job related	7	25%	5	17.2%	6	19.4%	1	12.5%	8	15%	2	3.8%	5	11.9%
Preferred to work in another field	0	0%	3	10.3%	2	6.5%	0	0%	4	7%	5	9.4%	2	4.8%
Other											6	11.3%	10	23.8%
Total	28	100	29	100	31	100	8	100	44	100	53	100%	42	100%



Most students who reported not having a job in their field, reported that they didn't look for a job in their field as the main reason.

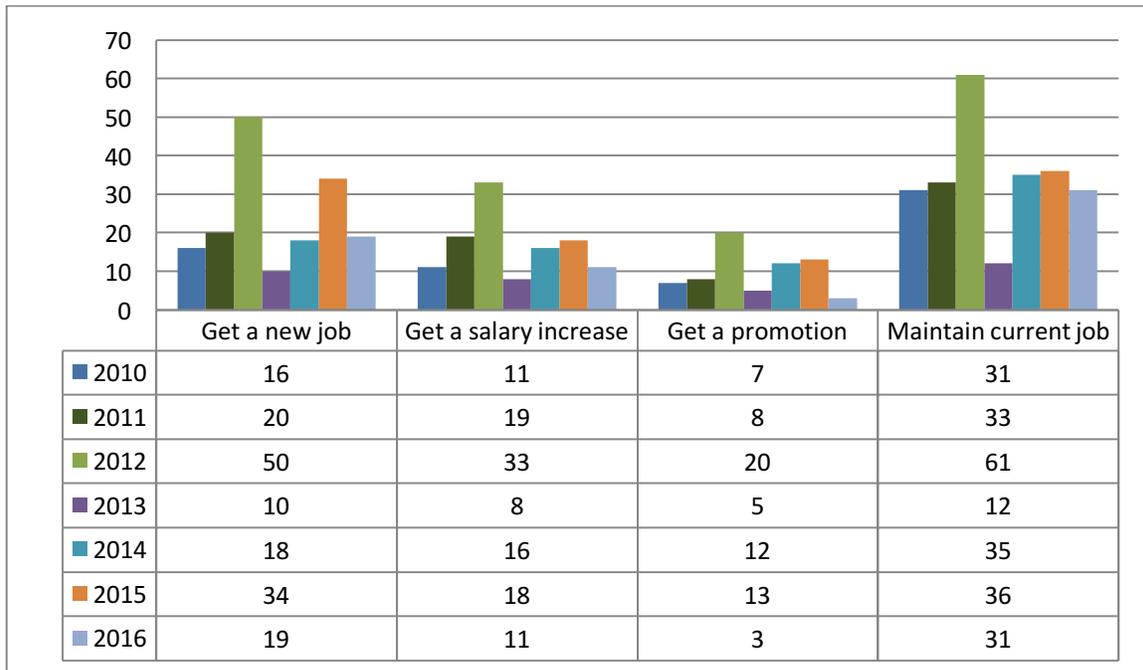
Question: When graduates were asked ‘How would you rate your community college education as preparation for your current employment?’

	2010		2011		2012		2013		2014		2015		2016	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Excellent	27	35.1%	33	45.2%	30	44.8%	11	42.3%	26	31.7	36	39.1%	29	38.7%
Good	40	51.9%	29	39.7%	29	43.3%	9	32.6%	38	46.3	38	41.3%	33	44%
Fair	8	10.4%	8	11.0%	7	10.4%	5	19.2%	16	19.5	17	18.5%	9	12%
Poor	2	2.6%	3	4.1%	1	1.5%	1	3.8%	2	2.4	1	1.1%	4	5.3%
Total	77	100%	73	100%	67	100%	26	100%	82	100	92	100%	75	100%



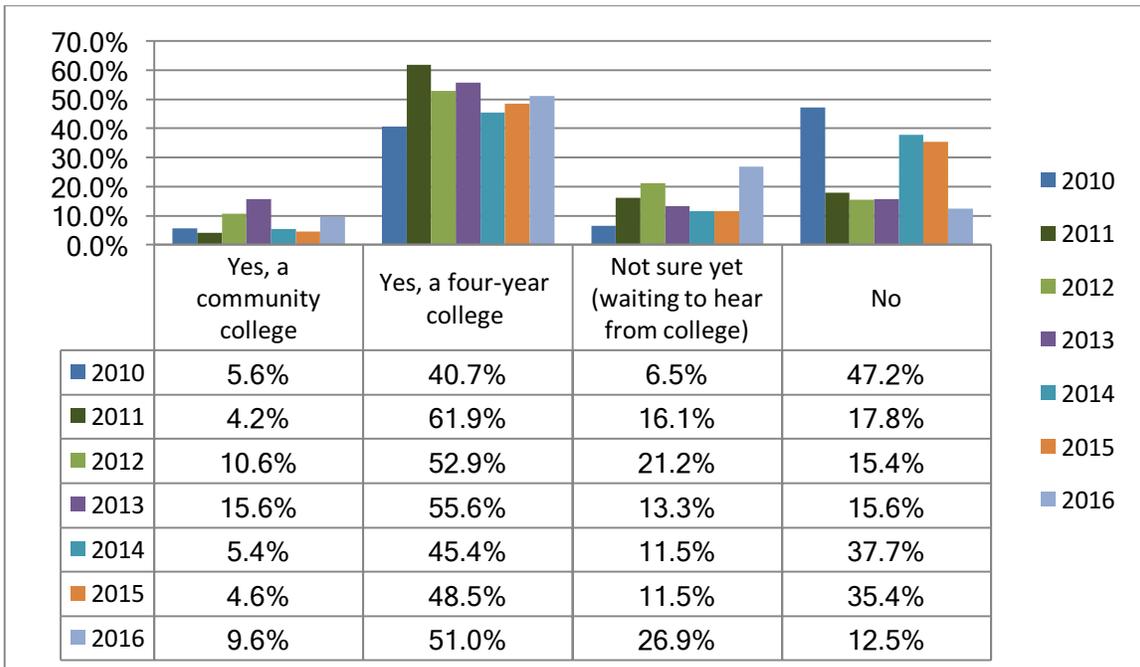
Question: Did your community college education help you achieve any one of the following check all answers that apply.

	2010	2011	2012	2013	2014	2015	2016
	#	#	#	#	#	#	#
Get a new job	16	20	50	10	18	34	19
Get a salary increase	11	19	33	8	16	18	11
Get a promotion	7	8	20	5	12	13	3
Maintain a current job	31	33	61	12	35	36	31
Total	65	80	164	35	81	101	64



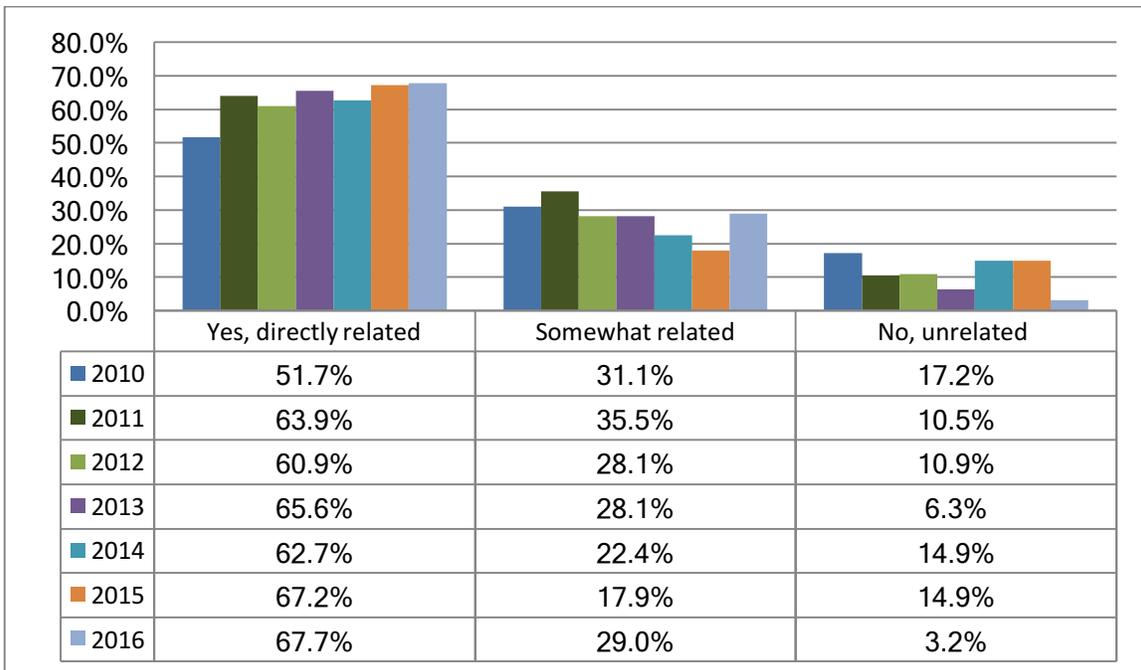
Question: In response to the survey question ‘Are you currently accepted to a college or university this coming fall semester?’

	2010		2011		2012		2013		2014		2015		2016	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Yes, a community college	7	5.6%	5	4.2%	11	10.6%	7	15.6%	7	5.4	6	4.6%	10	9.6%
Yes, a four-year college	50	40.7%	73	61.9%	55	52.9%	25	55.6%	59	45.4	63	48.5%	53	51%
Not sure yet (waiting to hear from college)	8	6.5%	19	16.1%	22	21.2%	6	13.3%	15	11.5	15	11.5%	28	26.9%
No	58	47.2%	21	17.8%	16	15.4%	7	15.6%	49	37.7	46	35.4%	13	12.5
Total	123	-	118	-	104	-	45	-	130	100	130	100%	104	100%



Question: If currently accepted to a college in the fall, will your academic major be related to your community college major?

	2010		2011		2012		2013		2014		2015		2016	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Yes, directly related	30	51.7%	41	63.9%	39	60.9%	21	65.6%	42	62.7%	45	67.2%	42	67.7%
Somewhat related	18	31.1%	27	35.5%	18	28.1%	9	28.1%	15	22.4%	12	17.9%	13	29%
No, unrelated	10	17.2%	8	10.5%	7	10.9%	2	6.3%	10	14.9%	10	14.9%	2	3.2%
Total Responded	58	100%	76	100%	64	100%	32	100%	67	100%	67	100%	62	100%



Students who participated in the survey were asked to rate their level of satisfaction with various services provided at the community college. The levels of satisfaction ranged from: Very satisfied; somewhat satisfied; Not at all satisfied; and Don't know/Not applicable.

Alumni Class of 2010

Level of Satisfaction in the Following Areas:	Very satisfied	% Very Satisfied	Some-what satisfied	Some-what Satisfied	Not at all satisfied	Not at All Satisfied	Don't Know/ Not Appl.	Do not Know/ Not Appl.	Response Count
	#	%	#	%	#	%	#	%	#
Academic advising/counseling	50	42.4%	46	38.3%	17	14.2%	5	4.2%	118
Admissions services	71	59.7%	41	34.2%	5	4.2%	2	1.7%	119
Availability of faculty for interaction outside of the classroom	76	64.4%	34	28.3%	6	5.0%	2	1.7%	118
Bookstore	65	54.6%	45	37.8%	9	7.5%	0	0.0%	119
Business services (cashiers, payment process, etc.)	76	64.4%	33	27.5%	4	3.3%	5	4.2%	118
Campus security	76	63.9%	32	26.7%	7	5.8%	54	3.4%	119
Career counseling	29	24.4%	39	32.5%	17	14.2%	35	28.6%	119
Cleanliness of facilities	75	63.0%	38	31.7%	6	5.0%	0	0.0%	119
Computer labs	80	67.2%	29	24.2%	2	1.7%	8	6.7%	119
Financial aid services	51	44.0%	28	23.3%	7	5.8%	30	25.9%	116
Library services	83	69.7%	32	26.7%	1	0.8%	3	2.5%	119
Overall quality of faculty instruction	84	70.6%	33	27.5%	2	1.7%	0	0.0%	119
Registration services	81	68.1%	33	27.5%	4	3.3%	1	0.8%	119
Services to students with disabilities	35	29.9%	13	10.8%	2	1.7%	67	57.3%	119
Student activities	41	35.0%	31	26.5%	5	4.2%	40	34.2%	117
Tutoring services	49	41.5%	24	20.0%	2	1.7%	43	36.4%	118

Alumni Class of 2011

Level of Satisfaction in the Following Areas:	Very satisfied		Very Satisfied		Some- what satisfied		Some- what Satisfied		Not at all satisfied		Not at All Satisfied		Don't know/ Not appl.		Do not Know/ Not Appl.		Response Count	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	
Academic advising/counseling	62	55.4%	32	28.6%	10	8.9%	8	7.1%	112									112
Admissions services	79	69.9%	30	26.5%	2	1.8%	2	1.8%	113									113
Availability of faculty for interaction outside of the classroom	67	60.4%	35	31.5%	4	3.6%	5	4.5%	111									111
Bookstore	62	54.9%	37	32.7%	14	12.4%	0	0%	113									113
Business services (cashiers, payment process, etc.)	69	61.6%	37	33.0%	2	1.8%	4	3.6%	112									112
Campus security	77	68.1%	26	23.0%	1	.9%	9	8%	113									113
Career counseling	42	38.2%	20	18.2%	12	10.9%	36	32.7%	110									110
Cleanliness of facilities	83	74.8%	27	24.3%	1	.9%	0	0%	111									111
Computer labs	83	74.8%	21	18.9%	2	1.8%	5	4.5%	111									111
Financial aid services	66	59.5%	17	15.3%	8	7.2%	20	18%	111									111
Library services	90	80.4%	18	16.1%	1	.9%	3	2.7%	112									112
Overall quality of faculty instruction	89	79.5%	22	19.6%	1	.9%	0	0%	112									112
Registration services	88	78.6%	22	19.6%	2	1.8%	0	0%	112									112
Services to students with disabilities	42	37.8%	7	6.3%	2	1.8%	60	54.1%	111									111
Student activities	59	53.2%	21	18.9%	1	0.9%	30	27%	111									111
Tutoring services	55	50.9%	16	14.8%	4	3.7%	33	30.6%	108									108

Alumni Class of 2012									
Level of Satisfaction in the Following Areas:	Very satisfied	Very Satisfied	Some-what satisfied	Some-what Satisfied	Not at all satisfied	Not at All Satisfied	Don't know/ Not appl.	Do not Know/ Not Appl.	Response Count
	#	%	#	%	#	%	#	%	#
Academic advising/counseling	48	49.5%	33	34.0%	12	12.4%	4	4.1%	97
Admissions services	60	63.2%	29	30.5%	5	5.3%	1	1.1%	95
Availability of faculty for interaction outside of the classroom	63	64.9%	29	29.9%	3	3.1%	2	2.1%	97
Bookstore	50	53.2%	35	37.2%	8	8.5%	1	1.1%	94
Business services (cashiers, payment process, etc.)	58	59.8%	33	34.0%	3	3.1%	3	3.1%	97
Campus security	67	69.1%	20	20.6%	6	6.2%	4	4.1%	97
Career counseling	29	30.5%	23	24.2%	18	18.9%	25	26.3%	95
Cleanliness of facilities	69	71.1%	26	26.8%	1	1.0%	1	1.0%	97
Computer labs	68	70.1%	25	25.8%	1	1.0%	3	3.1%	97
Financial aid services	57	58.8%	19	19.6%	5	5.2%	16	16.5%	97
Library services	79	81.04%	11	11.3%	0	0.0%	7	7.2%	97
Overall quality of faculty instruction	74	78.7%	20	21.3%	0	0.0%	0	0.0%	94
Registration services	74	77.1%	18	18.8%	3	3.1%	1	1.0%	96
Services to students with disabilities	33	36.3%	9	9.9%	0	0.0%	49	53.8%	91
Student activities	43	45.3%	22	23.2%	7	7.4%	23	24.2%	95
Tutoring services	42	45.2%	29	31.2%	3	3.2%	19	20.4%	93

Alumni Class of 2013

Level of Satisfaction in the Following Areas:	Very satisfied	Very Satisfied	Some-what satisfied	Some-what Satisfied	Not at all satisfied	Not at All Satisfied	Don't know/ Not appl.	Do not Know/ Not Appl.	Response Count
	#	%	#	%	#	%	#	%	#
Academic advising/counseling	23	53.5%	11	25.6%	5	11.6%	4	9.3%	43
Admissions services	24	57.1%	17	40.4%	1	2.4%	0	0%	42
Availability of faculty for interaction outside of the classroom	28	65.2%	12	27.9%	3	7.0%	0	0%	43
Bookstore	25	59.5%	12	28.6%	3	7.1%	2	4.8%	42
Business services (cashiers, payment process, etc.)	29	67.4%	11	25.6%	1	2.3%	2	4.7%	43
Campus security	24	57.1%	13	31.0%	1	2.4%	4	9.5%	42
Career counseling	19	45.2%	6	14.3%	8	19.0%	9	21.4%	42
Cleanliness of facilities	28	66.7%	12	28.6%	2	4.8%	0	0%	42
Computer labs	31	72.1%	8	18.6%	4	9.3%	0	0%	43
Financial aid services	22	52.4%	9	21.4%	3	7.1%	8	19.0%	42
Library services	31	72.1%	9	20.9%	1	2.3%	2	4.7%	43
Overall quality of faculty instruction	28	66.7%	13	31.0%	1	2.4%	0	0%	42
Registration services	30	85.7%	11	26.2%	1	2.4%	0	0%	42
Services to students with disabilities	11	26.2%	2	4.8%	1	2.4%	28	66.7%	42
Student activities	18	41.9%	10	23.3%	2	4.7%	13	30.2%	43
Tutoring services	19	46.3%	5	12.2%	2	4.9%	15	36.6%	41

Alumni Class of 2014

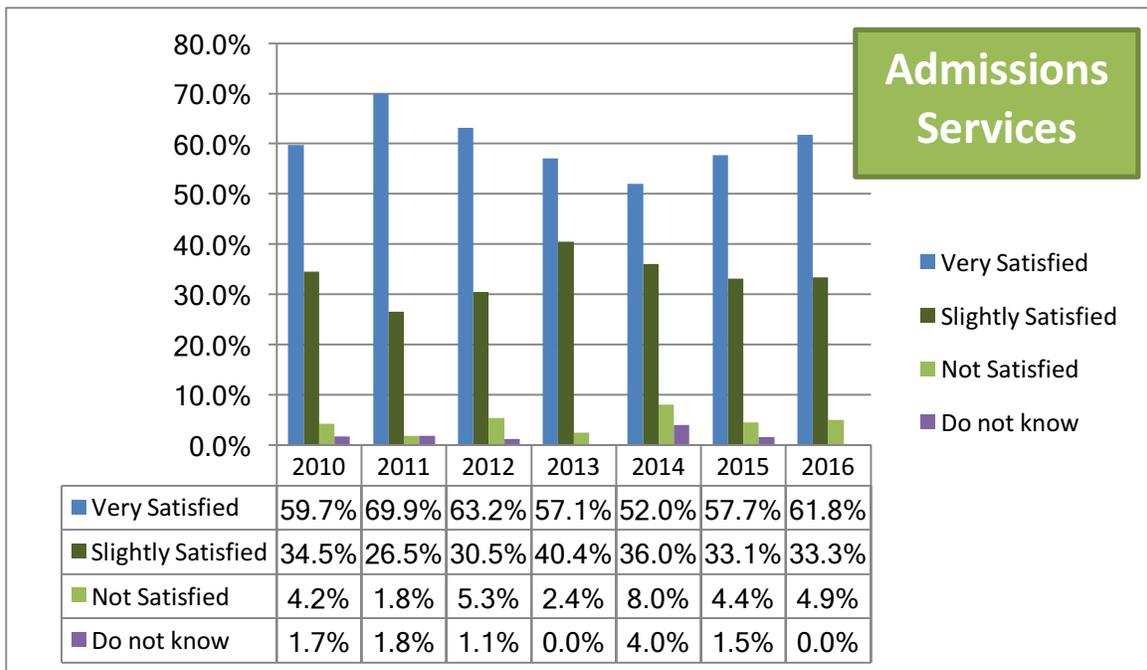
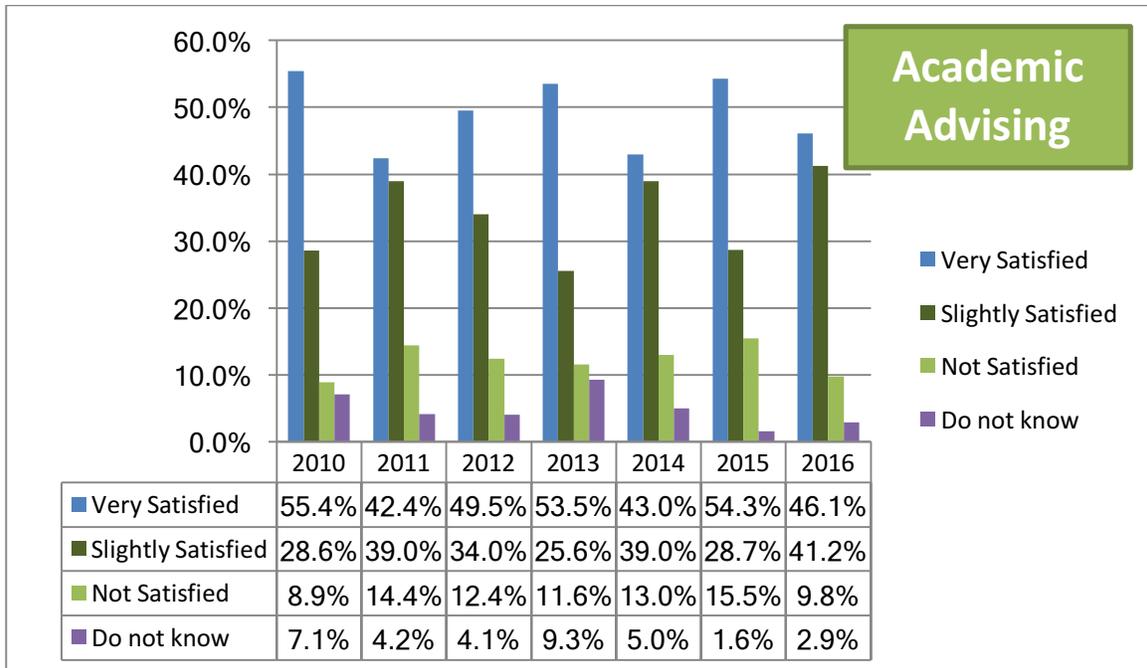
Level of Satisfaction in the Following Areas:	Very satisfied	Very Satisfied	Some-what satisfied	Some-what Satisfied	Not at all satisfied	Not at All Satisfied	Don't know/ Not appl.	Do not Know/ Not Appl.	Response Count
	#	%	#	%	#	%	#	%	#
Academic advising/counseling	53	43.1%	48	39.0%	16	13.0%	6	4.9%	123
Admissions services	63	51.7%	44	36.1%	10	8.2%	5	4.1%	122
Availability of faculty for interaction outside of the classroom	69	56.1%	39	31.7%	9	7.3%	6	4.9%	123
Bookstore	60	48.8%	44	35.8%	15	12.2%	4	3.3%	123
Business services (cashiers, payment process, etc.)	65	52.9%	39	31.7%	9	7.3%	10	8.1%	123
Campus security	75	61.0%	32	26.0%	9	7.3%	7	5.7%	123
Career counseling	36	29.8%	28	23.1%	22	18.2%	35	29.0%	121
Cleanliness of facilities	77	62.6%	39	31.7%	6	4.9%	1	0.8%	123
Computer labs	88	71.5%	26	21.4%	4	3.3%	5	4.1%	123
Financial aid services	62	50.8%	22	18.0%	13	10.7%	25	20.4%	122
Library services	89	74.8%	21	17.7%	3	2.5%	6	4.0%	119
Overall quality of faculty instruction	75	61.5%	42	34.4%	4	3.3%	1	80.0%	122
Registration services	78	64.5%	37	30.6%	4	3.3%	2	1.7%	121
Services to students with disabilities	42	35.6%	12	10.2%	1	0.9%	63	53.4%	118
Student activities	54	45.0%	28	23.3%	9	7.5%	29	24.2%	120
Tutoring services	49	41.2%	25	21.0%	5	4.2%	40	33.6%	119

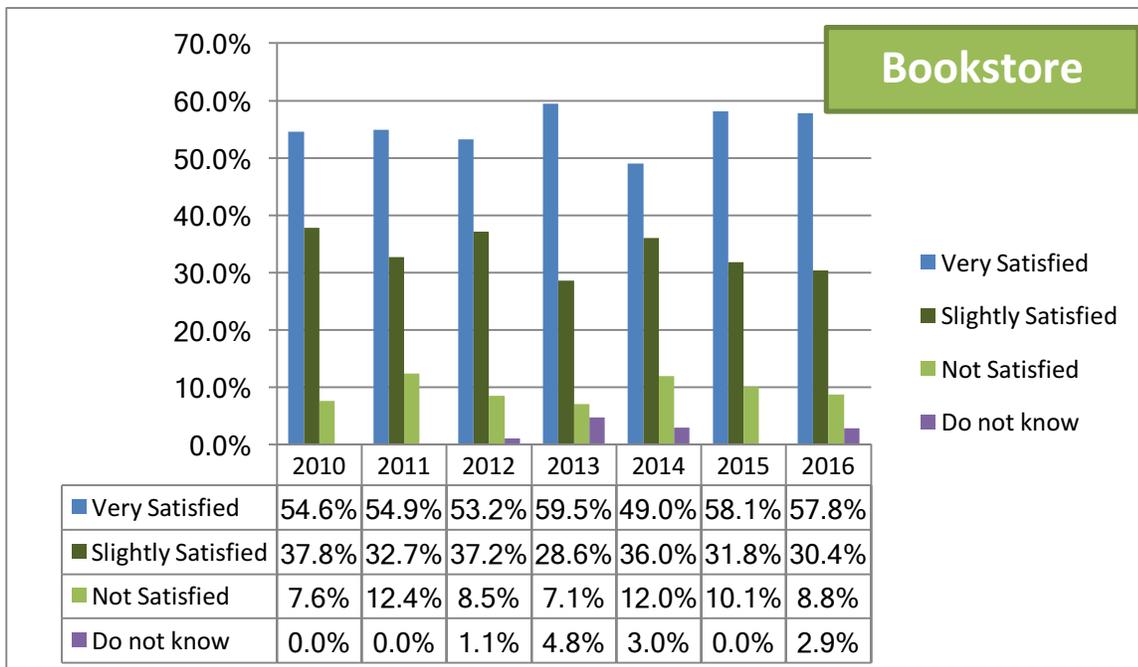
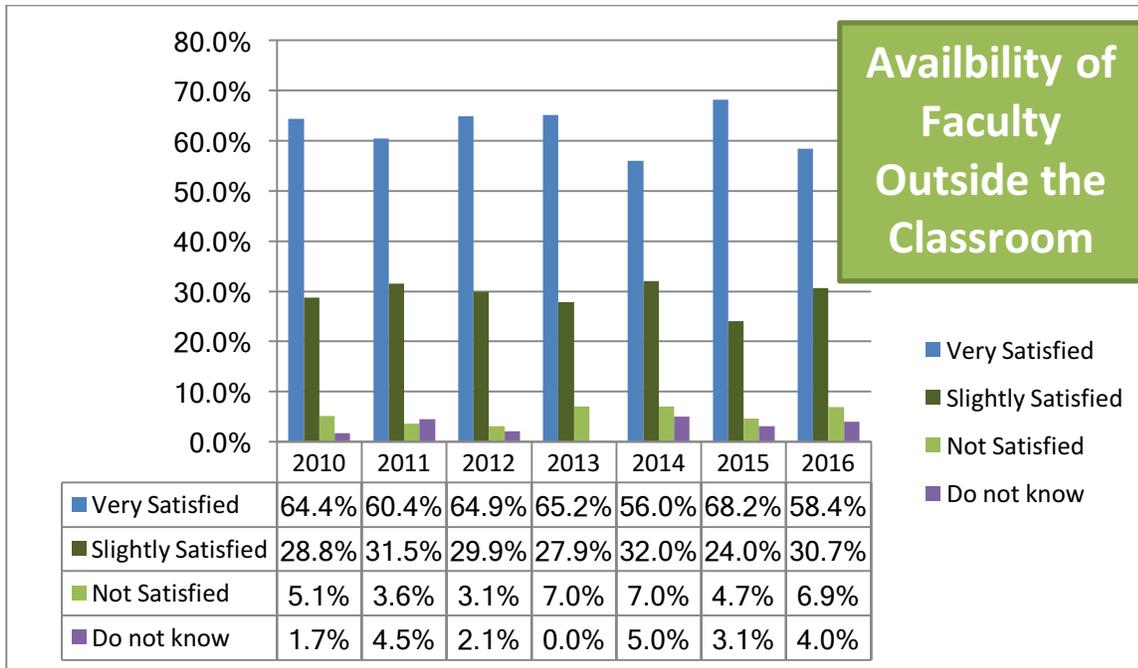
Alumni Class of 2015

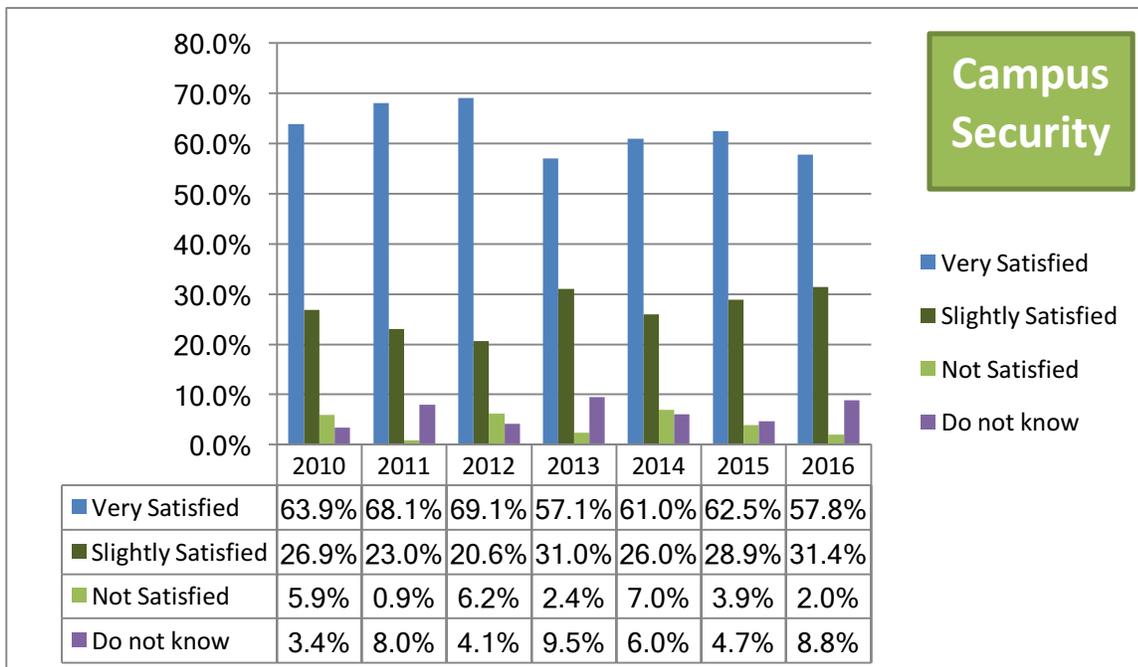
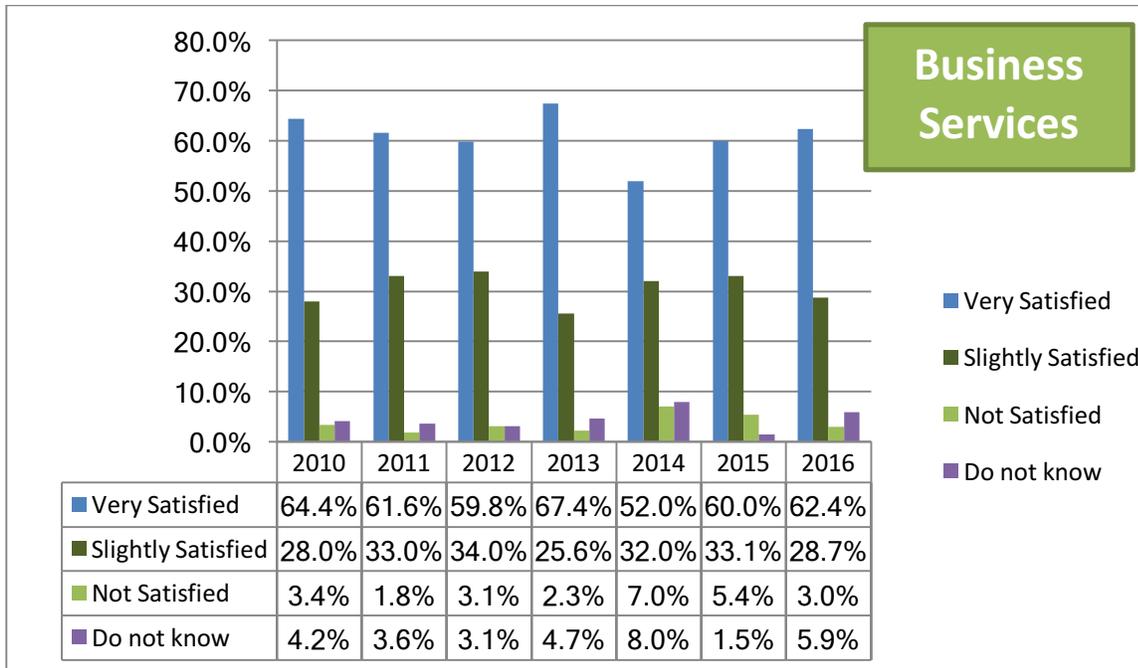
Level of Satisfaction in the Following Areas:	Very satisfied		Very Satisfied		Some- what satisfied		Some- what Satisfied		Not at all satisfied		Not at All Satisfied		Don't know/ Not appl.		Do not Know/ Not Appl.		Response Count	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	
Academic advising/counseling	70	54.3%	37	28.7%	20	15.5%	2	1.6%	129									129
Admissions services	75	57.7%	43	33.1%	10	7.7%	2	1.5%	130									130
Availability of faculty for interaction outside of the classroom	88	68.2%	31	24%	6	4.7%	4	3.1%	129									129
Bookstore	75	58.1%	41	31.8%	13	10.1%	0	0%	129									129
Business services (cashiers, payment process, etc.)	78	60%	43	33.1%	7	5.4%	2	1.5%	130									130
Campus security	80	62.5%	37	28.9%	5	3.9%	6	4.7%	128									128
Career counseling	50	38.8%	39	30.2%	18	14%	22	17.1%	129									129
Cleanliness of facilities	75	58.6%	46	35.9%	3	2.3%	4	3.1%	128									128
Computer labs	90	67.8%	31	24%	4	3.1%	4	3.1%	129									129
Financial aid services	65	51.2%	37	29.1%	13	10.2%	12	9.5%	127									127
Library services	94	72.3%	30	23.1%	1	0.8%	5	3.9%	130									130
Overall quality of faculty instruction	85	65.9%	40	31%	4	3.1%	0	0%	129									129
Registration services	81	63.8%	40	31.5%	5	3.9%	1	0.8%	127									127
Services to students with disabilities	48	36.9%	25	19.2%	1	0.8%	56	43.1%	130									130
Student activities	61	46.9%	38	29.2%	3	2.3%	28	21.5%	130									130
Tutoring services	58	45.3%	39	30.5%	6	4.7%	25	19.5%	128									128

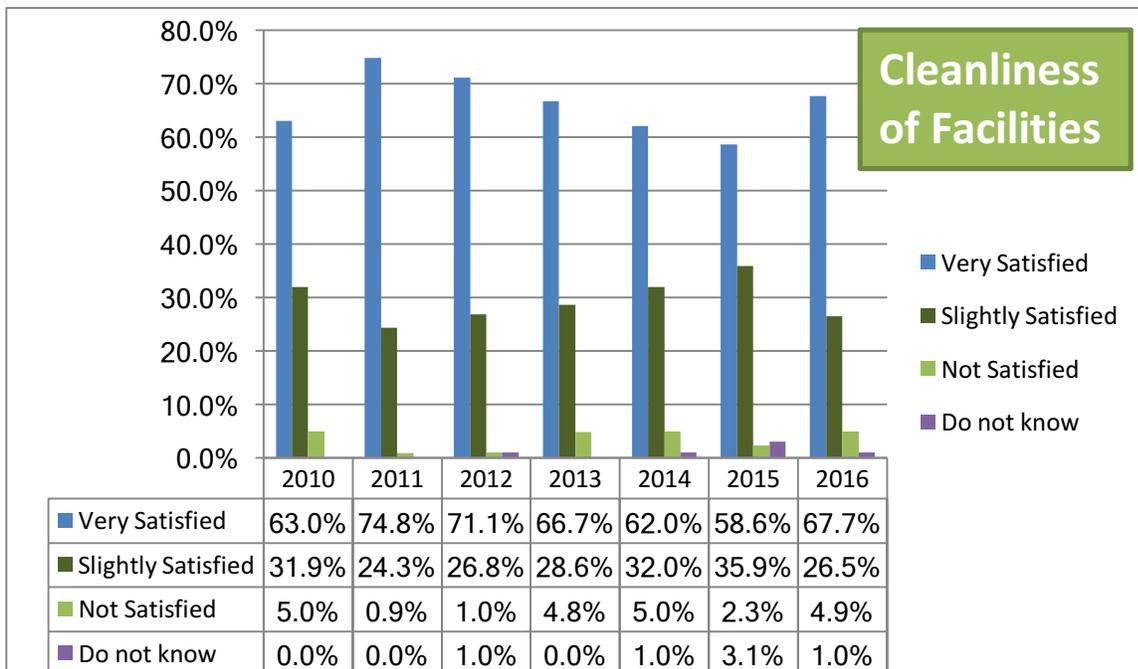
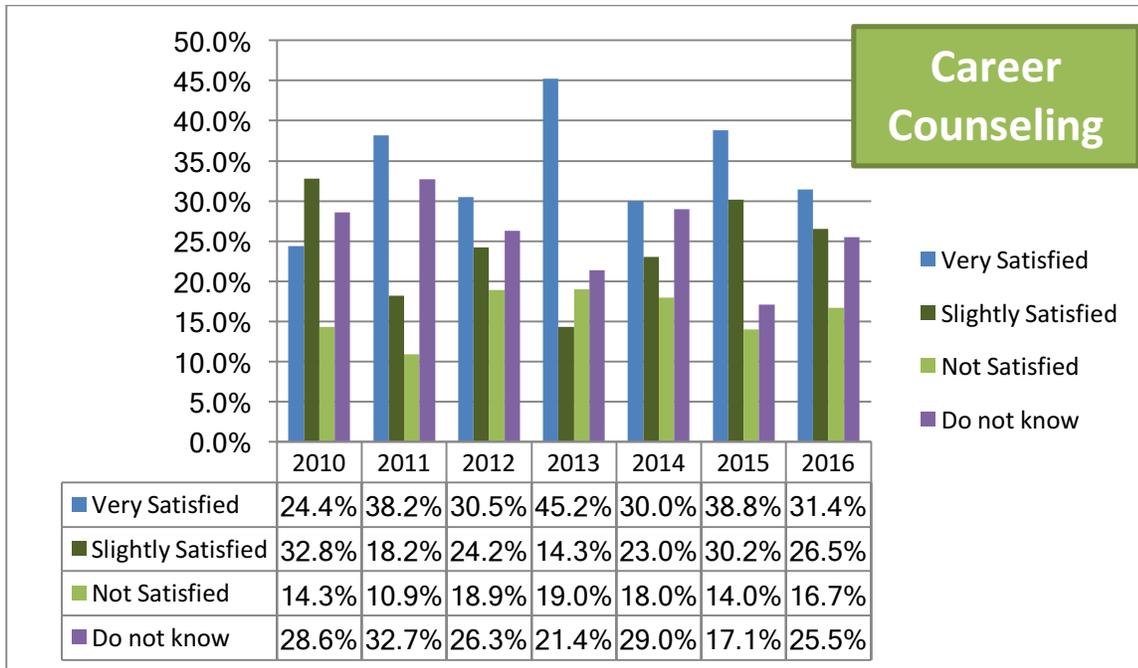
Alumni Class of 2016

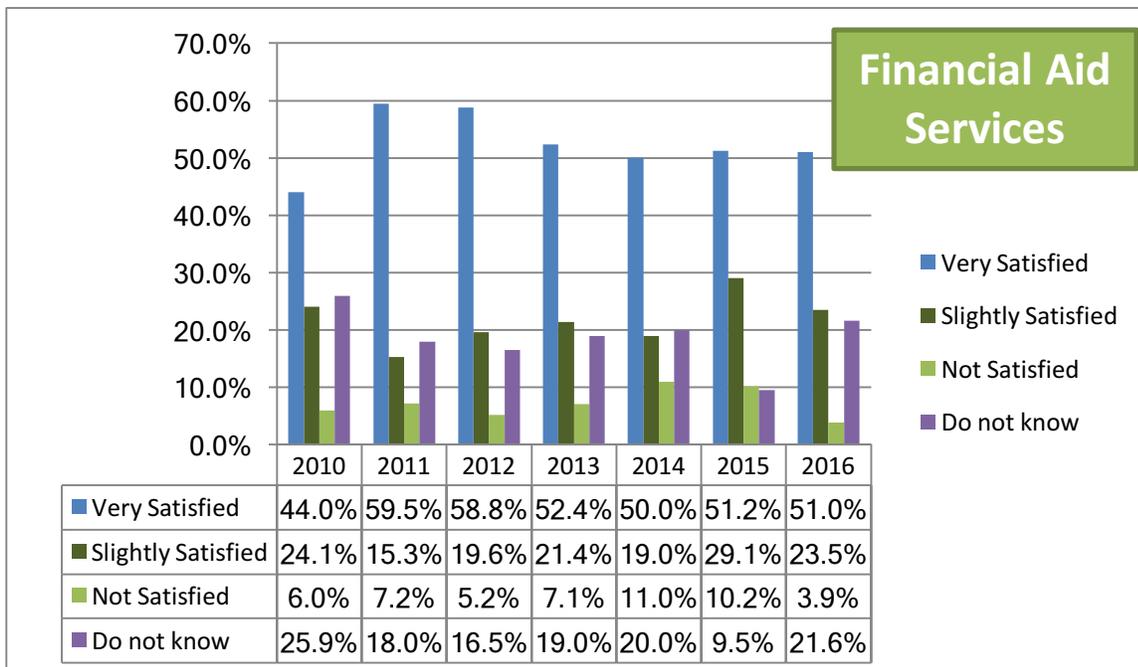
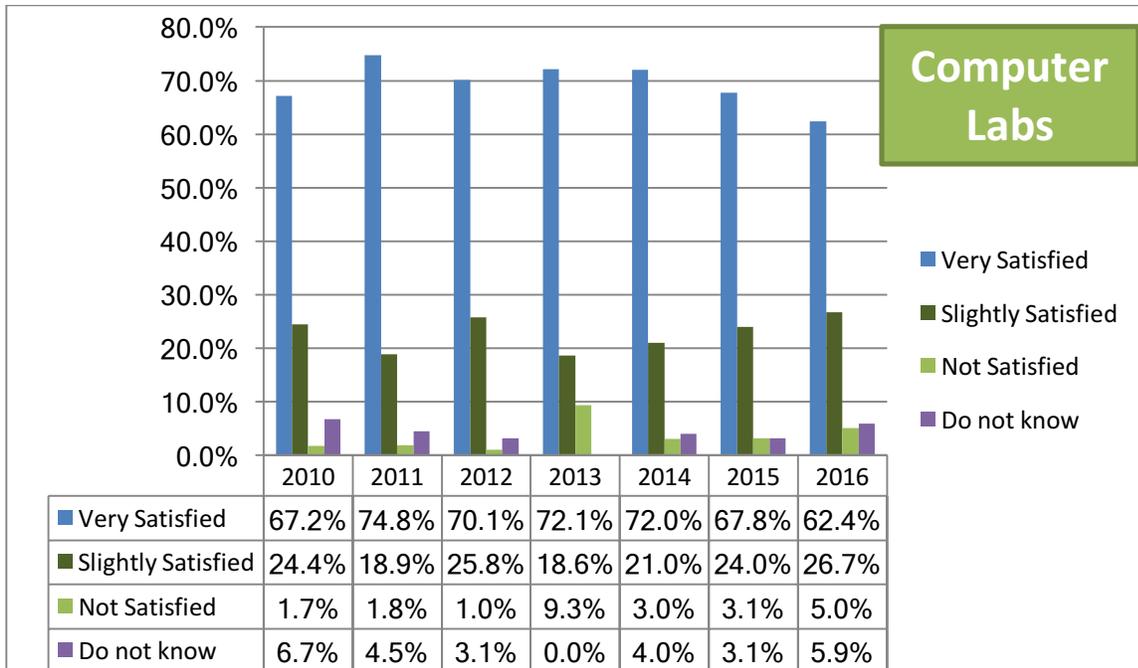
Level of Satisfaction in the Following Areas:	Very satisfied		Very Satisfied		Some- what satisfied		Some- what Satisfied		Not at all satisfied		Not at All Satisfied		Don't know/ Not appl.		Do not Know/ Not Appl.		Response Count	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	
Academic advising/counseling	47	46.1%	42	41.2%	10	9.8%	3	2.9%	102									102
Admissions services	63	61.8%	34	33.3%	5	4.9%	0	0%	102									102
Availability of faculty for interaction outside of the classroom	59	58.4%	34	30.7%	7	6.9%	4	4%	101									101
Bookstore	59	57.8%	31	30.4%	9	8.8%	3	2.9%	102									102
Business services (cashiers, payment process, etc.)	63	62.4%	29	28.7%	3	3%	6	5.9%	101									101
Campus security	59	57.8%	32	31.4%	2	2%	9	8.8%	102									102
Career counseling	32	31.4%	27	26.5%	17	16.7%	26	25.5%	102									102
Cleanliness of facilities	69	67.7%	27	26.5%	5	4.9%	1	1%	102									102
Computer labs	63	62.4%	27	26.7%	5	5%	6	5.9%	101									101
Financial aid services	52	50.1%	24	23.5%	4	3.9%	22	21.6%	102									102
Library services	68	67.3%	27	26.7%	1	1%	5	5%	11									11
Overall quality of faculty instruction	69	67.7%	30	29.4%	2	2%	1	1%	102									102
Registration services	69	67.7%	31	30.4%	2	2%	0	0%	102									102
Services to students with disabilities	30	29.4%	8	7.8%	1	1%	63	61.8%	102									102
Student activities	40	39.2%	25	24.5%	4	3.9%	33	3.9%	102									102
Tutoring services	50	49.5%	18	17.8%	4	4%	29	4%	101									101

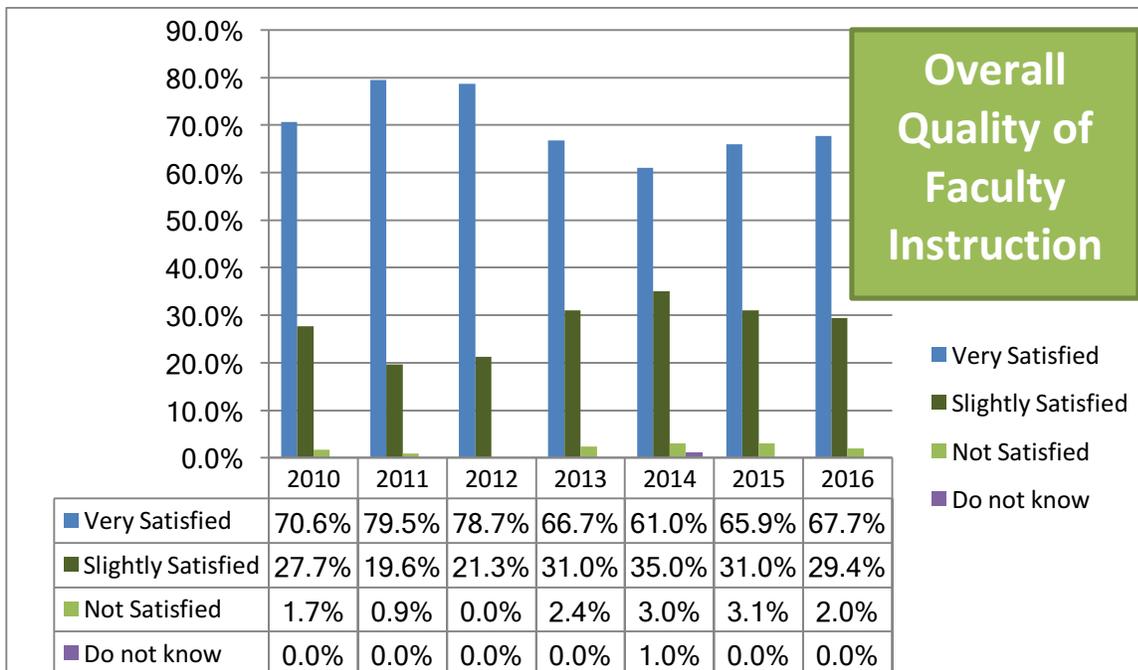
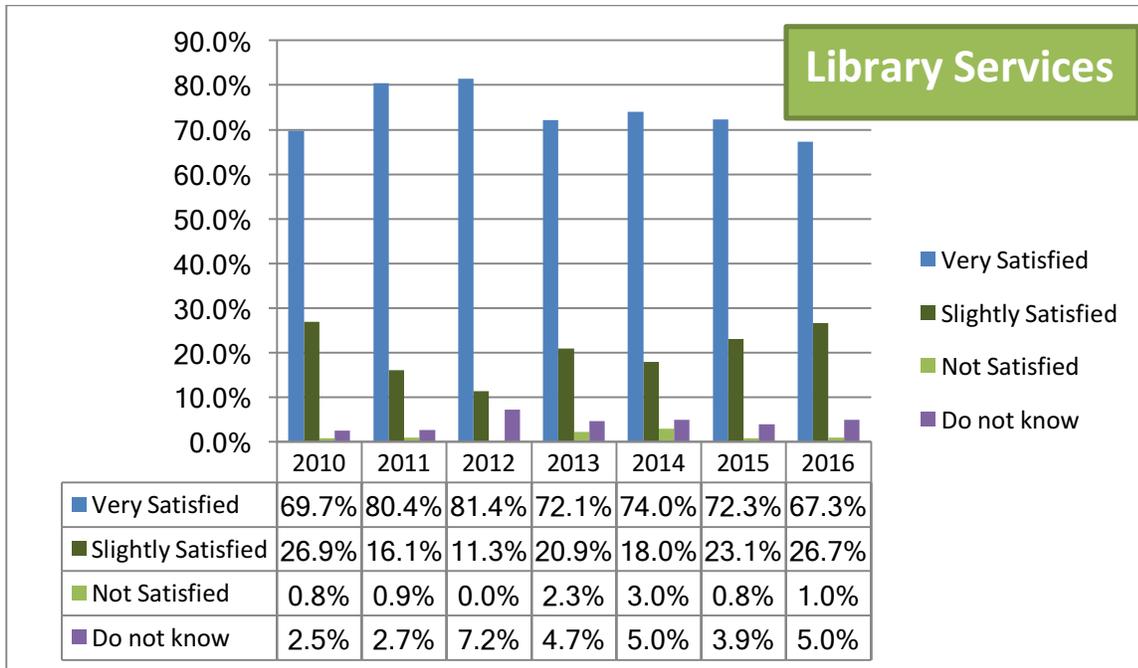


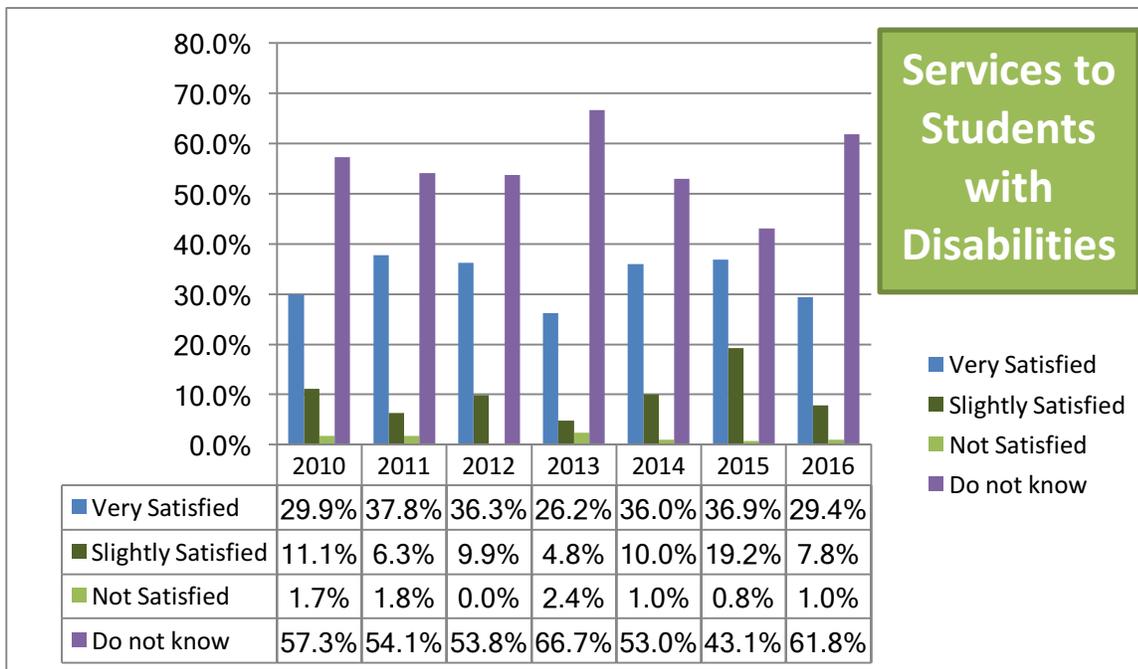
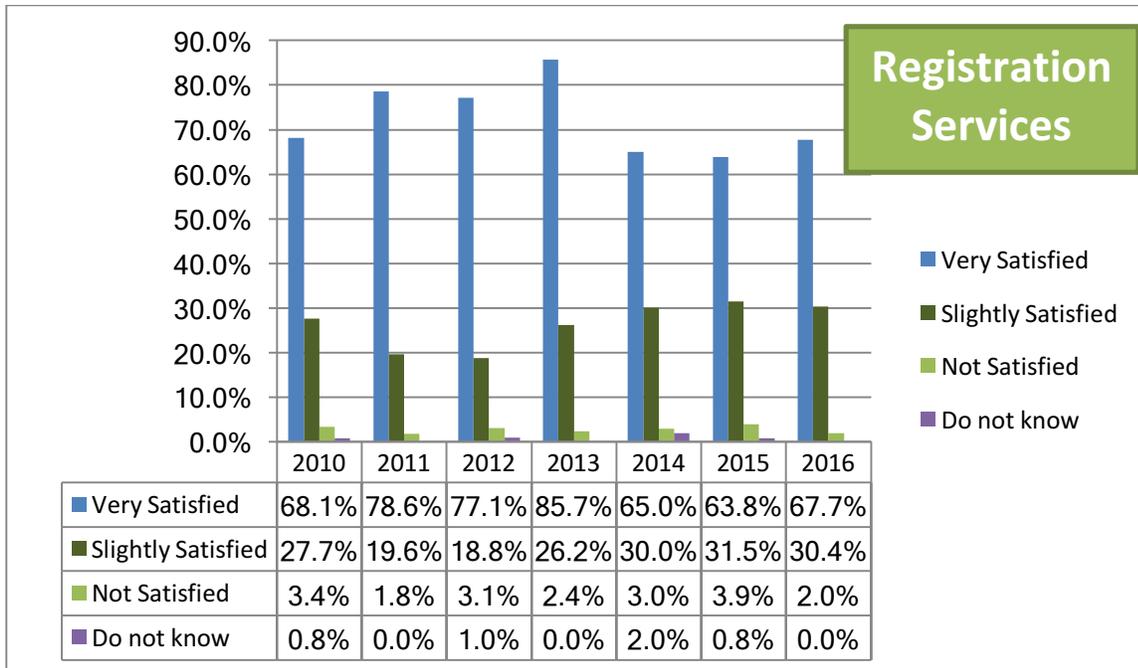


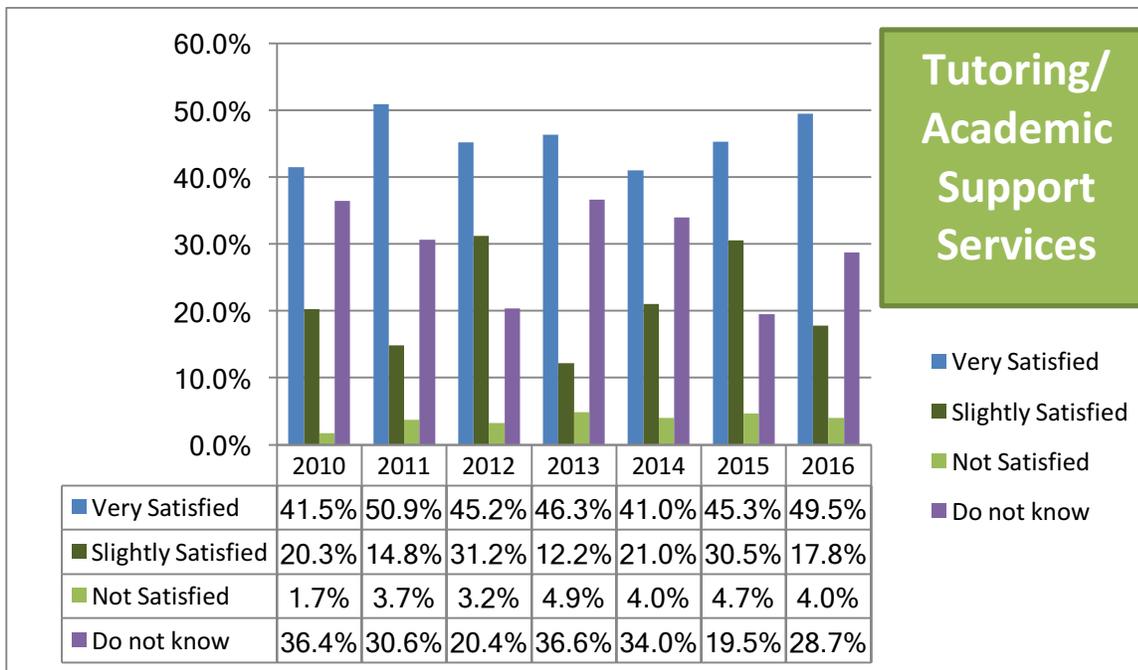
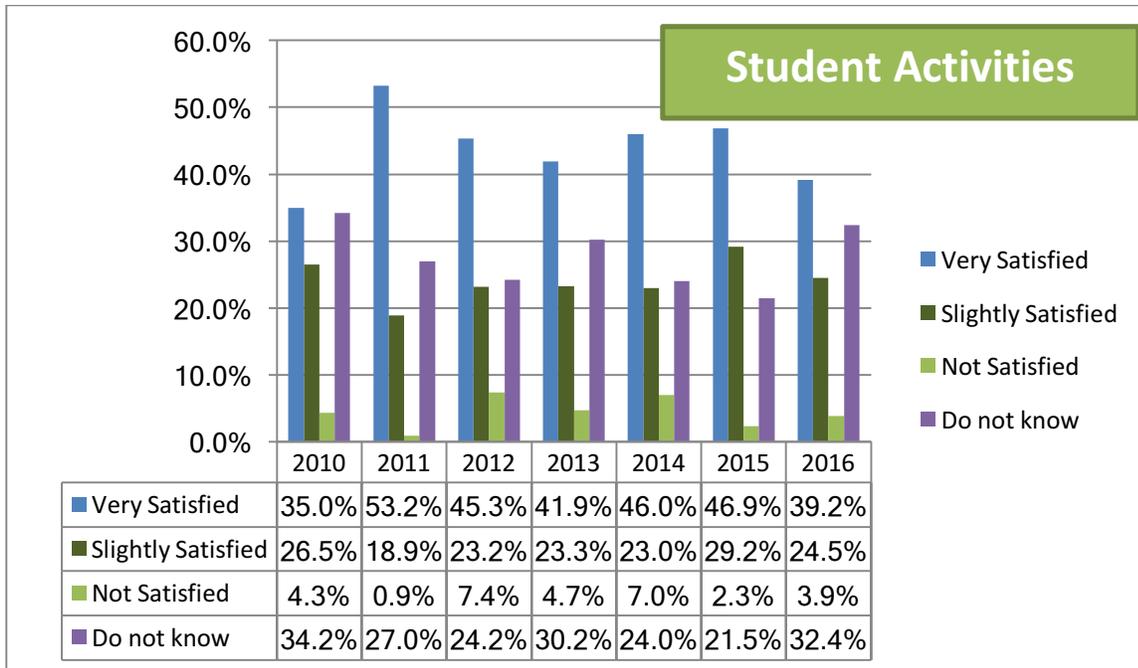






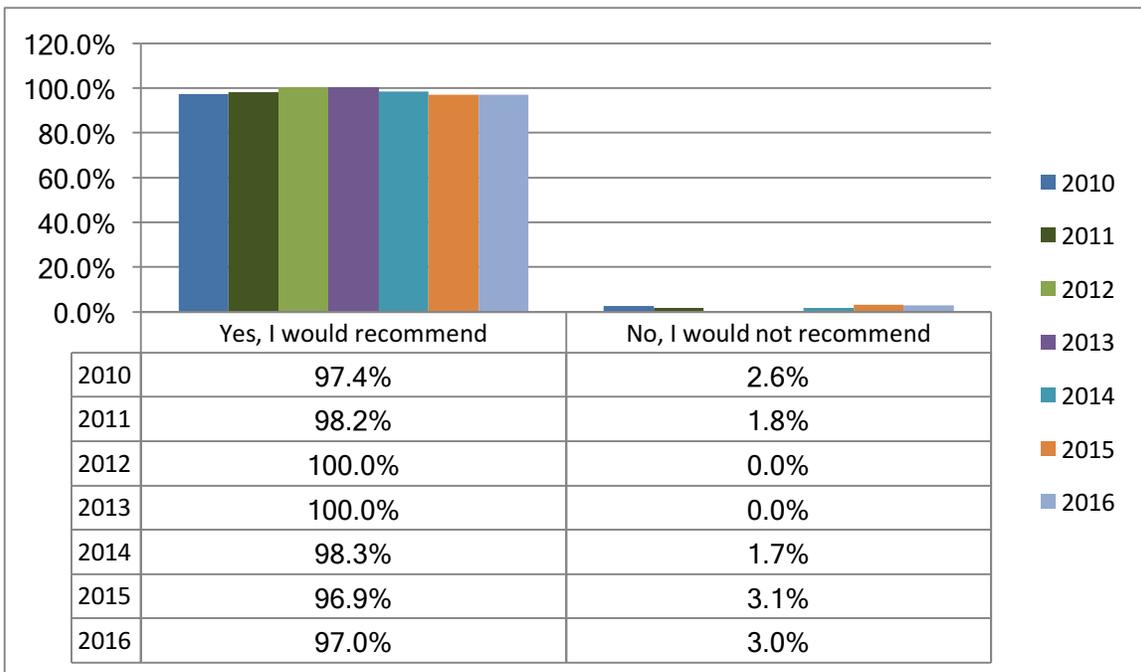






Question: Would you recommend Housatonic Community College to a friend or family member?

	2010		2011		2012		2013		2014		2015		2016	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
Yes, I would recommend	114	97.4%	109	98.2%	97	100%	42	100%	117	98.3%	125	96.9%	98	97%
No, I would not recommend	3	2.6%	2	1.8%	0	0%	0	0%	2	1.7%	4	3.1%	3	3%



Example Prompt:

To: [Email]
From: "jschaeffler@hcc.commnet.edu via surveymonkey.com"
<member@surveymonkey.com>

Subject: HCC Graduate-Please take 5 minutes to give us input

Body: We really need your help. Now that you have graduated from Housatonic Community College, would you respond to this 5 minute survey to help us improve our services for future students?

Here is a link to the survey:

<http://www.surveymonkey.com/s.aspx>

This link is uniquely tied to this survey and your email address. Please do not forward this message.

Thanks for your participation! By the way, you are always welcome at HCC if you choose to take more courses for enjoyment or to satisfy pre-requisites at a 4-year college. Registration is open for summer and fall 2015 classes. Click on this link here for easy registration: <http://www.hcc.commnet.edu/register/easy/index.asp>

Please note: If you do not wish to receive further emails from us, please click the link below, and you will be automatically removed from our mailing list.

<http://www.surveymonkey.com/optout.aspx>